Child Care Program Facility Feedback Survey

1. What is your preferred language?
   English
   Spanish
   Vietnamese
   Mandarin (Putonghua)
   Arabic
   Filipino (Pilipino or Tagalog)
   Cantonese
   Korean
   Punjabi
   Russian
   Hmong
   Other (please specify):

2. What is your role at the facility?

3. Number of children currently in care:

4. Were you aware of the revised Community Care Licensing Division (CCLD) inspection process prior to this inspection?
   o Yes
   o No

5. If yes, how did you hear of it?
   (Check all that apply)
   o Provider Organization
   o CCLD Regional Office/LPA
   o CCLD Website
   o CCLD Quarterly Update
   o Other (please specify):

6. In terms of your level of engagement in assisting the LPA complete the inspection, did the revised inspection process result in a lower or greater level of effort on your part compared to previous inspections?
   o Much lower effort
   o Somewhat lower effort
   o About the same
   o Somewhat greater effort
   o Much greater effort

7. Do you feel that the revised inspection process took a reasonable length of time to complete compared to previous inspections?
   o The inspection process was much too short
   o The inspection process was a little too short
8. Do you feel that the revised inspection process left you with a greater level of understanding of the community care licensing statutory and regulatory requirements compared to previous inspections?
   - A much greater level of understanding
   - A somewhat greater level of understanding
   - No change/About the same
   - A somewhat lower level of understanding
   - A much lower level of understanding

9. Was your facility cited during this inspection process?
   - Yes
   - No

10. If “Yes”, please explain:

11. If “Yes”, did the LPA provide you with relevant explanation/information pertaining to the citation?
   - Yes
   - No

12. If “No”, please explain:

13. If your facility was cited during this inspection, did the revised inspection process result in a lower or greater number of citations when compared to previous inspections?
   - Greater
   - Same
   - Fewer

14. How well did the LPA communicate the findings of this inspection to you upon its completion?
   - Extremely well
   - Quite well
   - Somewhat well
   - Not very well
   - N/A

15. If “Not very well”, please explain:

16. At the conclusion of this visit, were consultative or supportive services suggested or provided for issues noted during the inspection?
   - Yes
   - No
17. If “No”, please explain:

18. Did you find the revised inspection process helpful?
   o Extremely helpful
   o Quite helpful
   o Somewhat helpful
   o Not at all helpful
   o N/A

19. If “Not at all helpful”, please explain:

20. How would you rate your experience with the revised inspection process?
   o Excellent
   o Good
   o Fair
   o Poor

21. Please provide any additional feedback that you may have with respect to what you liked about the revised inspection process (i.e. what worked or was particularly helpful):

22. Please provide any comments or suggestions that you may have with regard to areas of the revised inspection process in need of improvement (i.e. what did not work or could be made better):