Pre/Post-License Facility Feedback Survey

1. Facility Information
   Respondent’s Role at the Facility: (Include a drop down i.e., administrator, licensee, other)

2. Were you aware of the revised CCLD inspection process prior to the inspection?
   Yes
   No

   If yes, how did you hear of it?
   (Check all that apply):
   Provider organization
   CCL regional office/LPA
   CCL Website
   CCL Quarterly Update
   N/A

4. Do you feel that the revised inspection process took a reasonable length of time to complete?
   The inspection process was too short
   The inspection process was adequate
   The inspection process was too long

5. Do you feel that the revised inspection process left you with a greater level of understanding of the
   community care licensing statutory and regulatory requirement?
   Greater level of understanding
   No change/About the same
   Lower level of understanding

6. Were areas which were either incomplete or in non-compliance noted during this inspection process?
   Yes
   No
   If "Yes", please explain:
   N/A

7. If “Yes”, were you provided with relevant explanation/information pertaining to the areas which
   were incomplete or in non-compliance?
   Yes
   No
   If "No", please explain:
   N/A

9. How well did the LPA communicate the findings of this inspection to you upon its completion?
   Very well
   Somewhat well
   Not very well
   If "Not very well", please explain:
   N/A
10. At the conclusion of this visit, were consultative or supportive services suggested or provided for issues noted during the inspection?
   Yes
   No
   If "No", please explain:
   N/A

11. Did you find the revised inspection process helpful?
   Yes
   No
   If "No", please explain:
   N/A

12. How would you rate your experience with the revised inspection process?
   Excellent
   Good
   Fair
   Poor

13. Please provide any additional feedback that you may have with respect to what you liked about the revised inspection process (i.e., what worked or was particularly helpful):

14. Please provide any comments or suggestions that you may have with regard to areas of the revised inspection process in need of improvement (i.e., what did not work or could be made better):