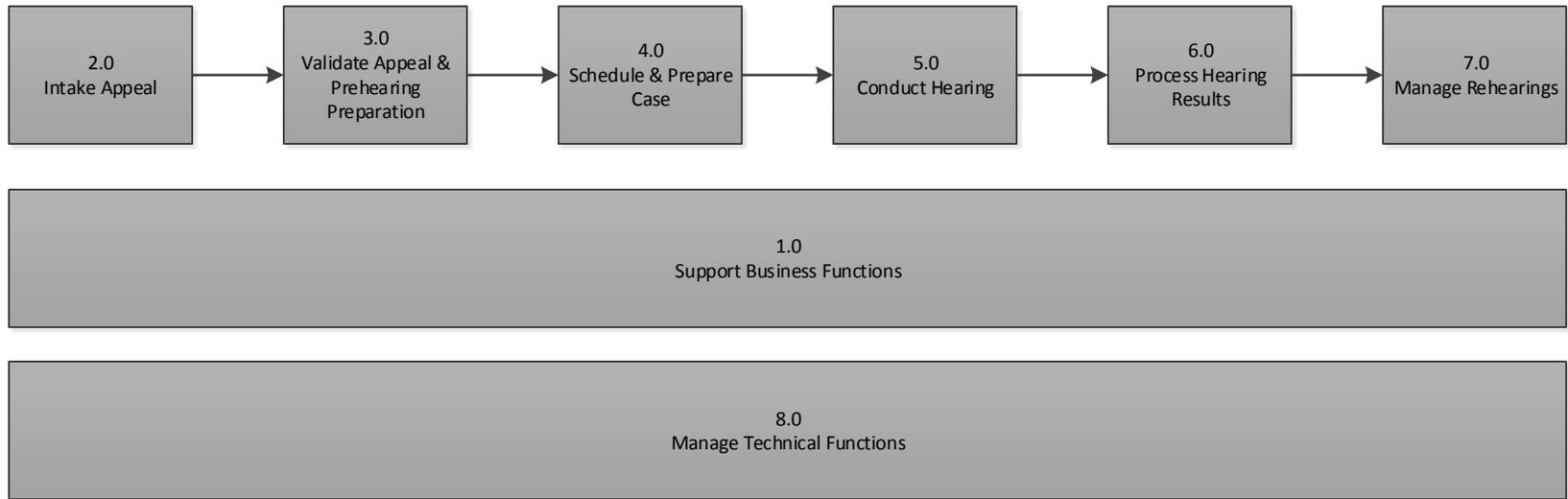
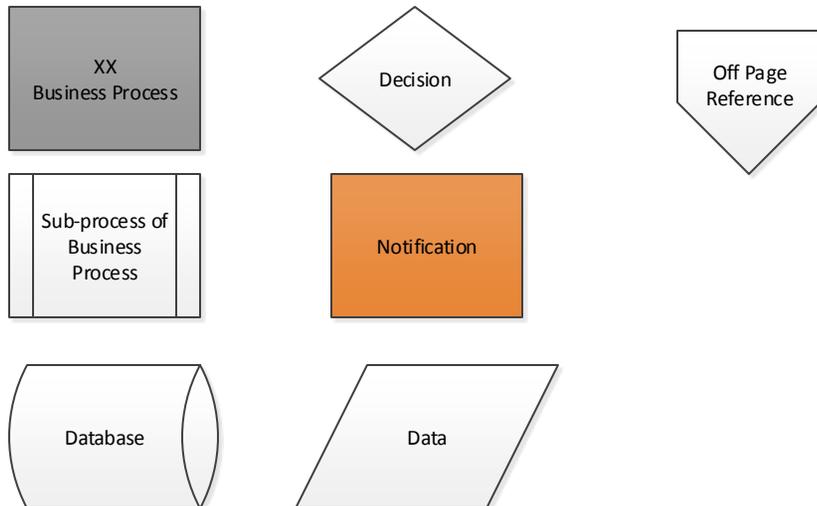


Business Reference Model (BRM) High-Level Overview

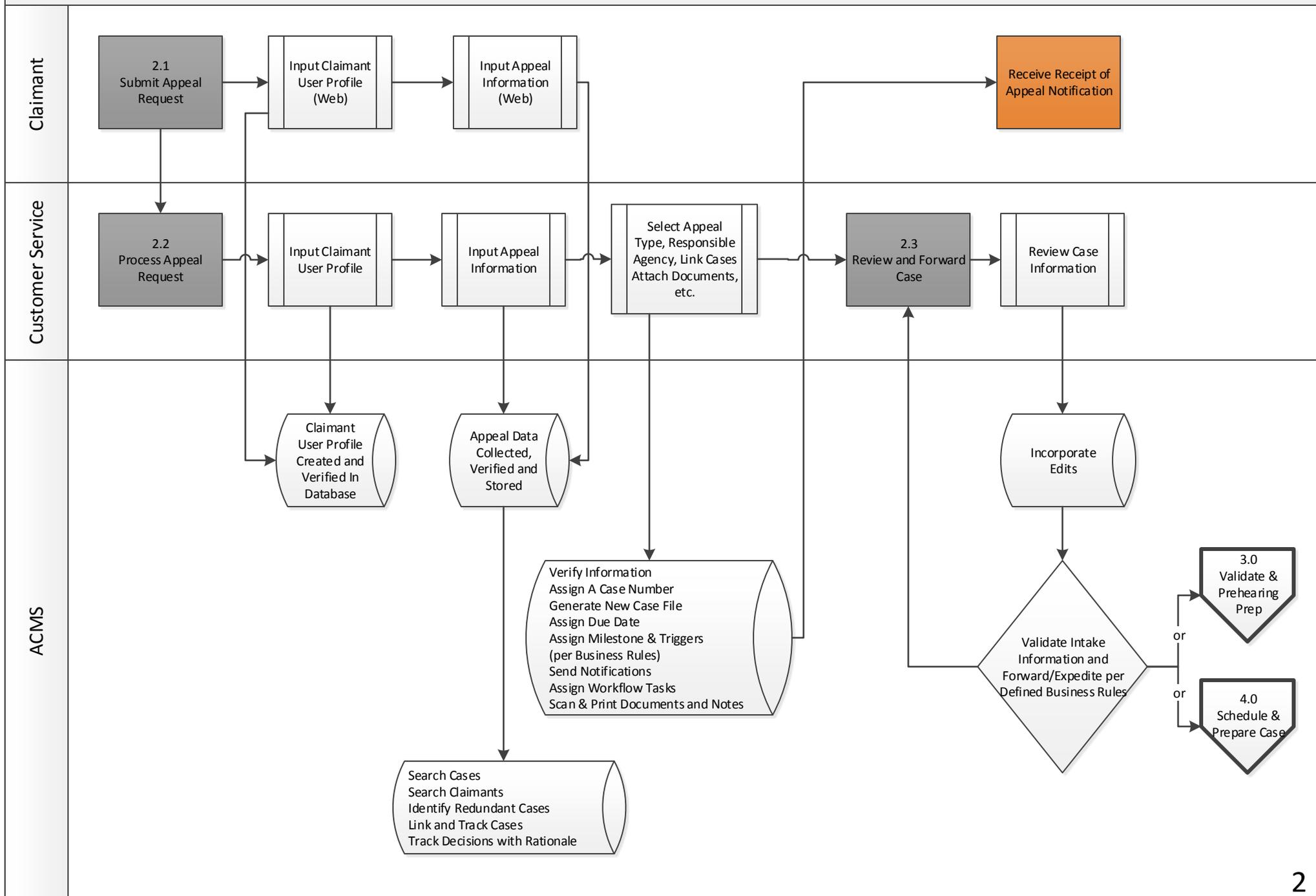
Appeals Case Management System



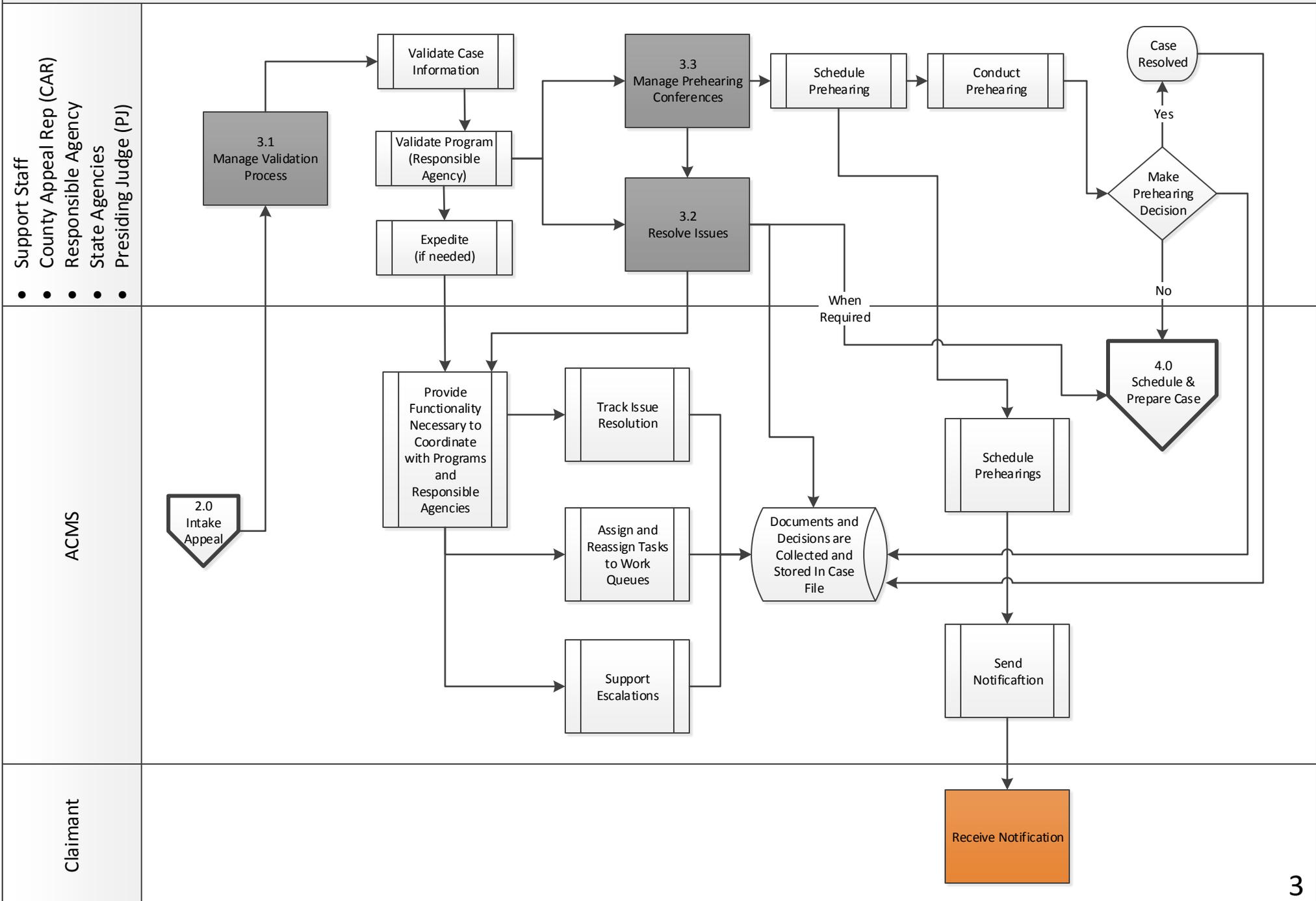
Legend



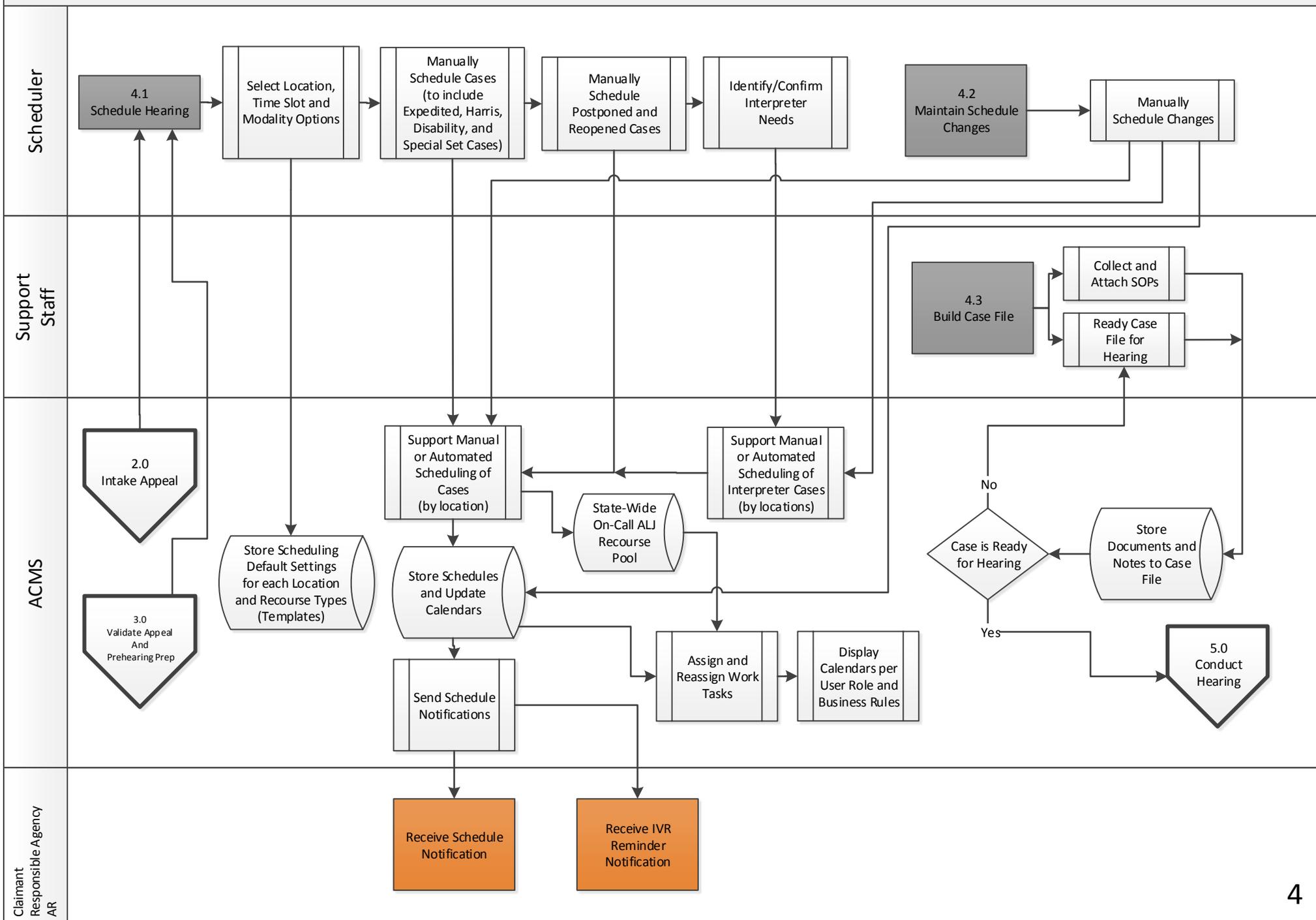
Appeals Case Management System (ACMS)



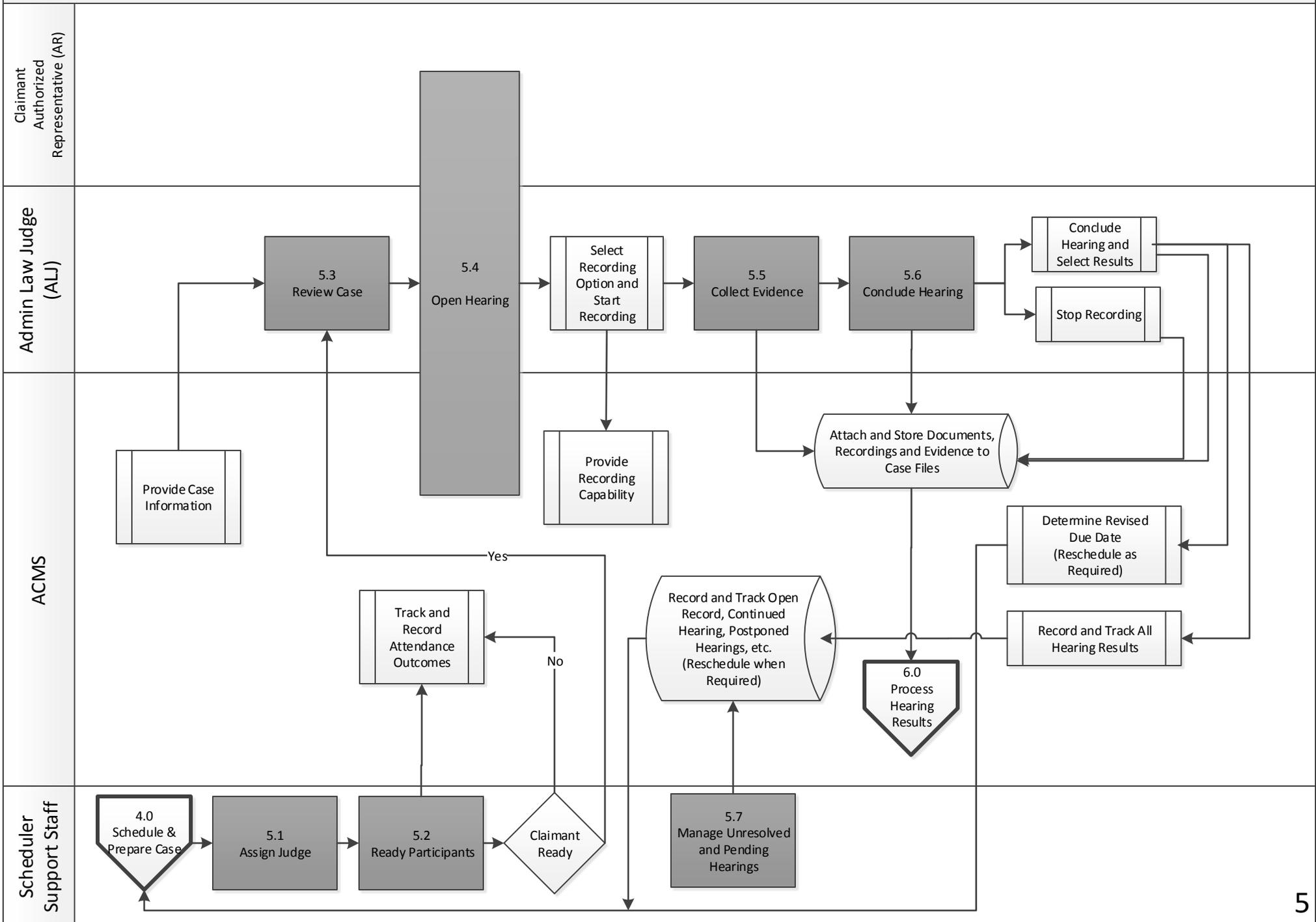
Appeals Case Management System (ACMS)



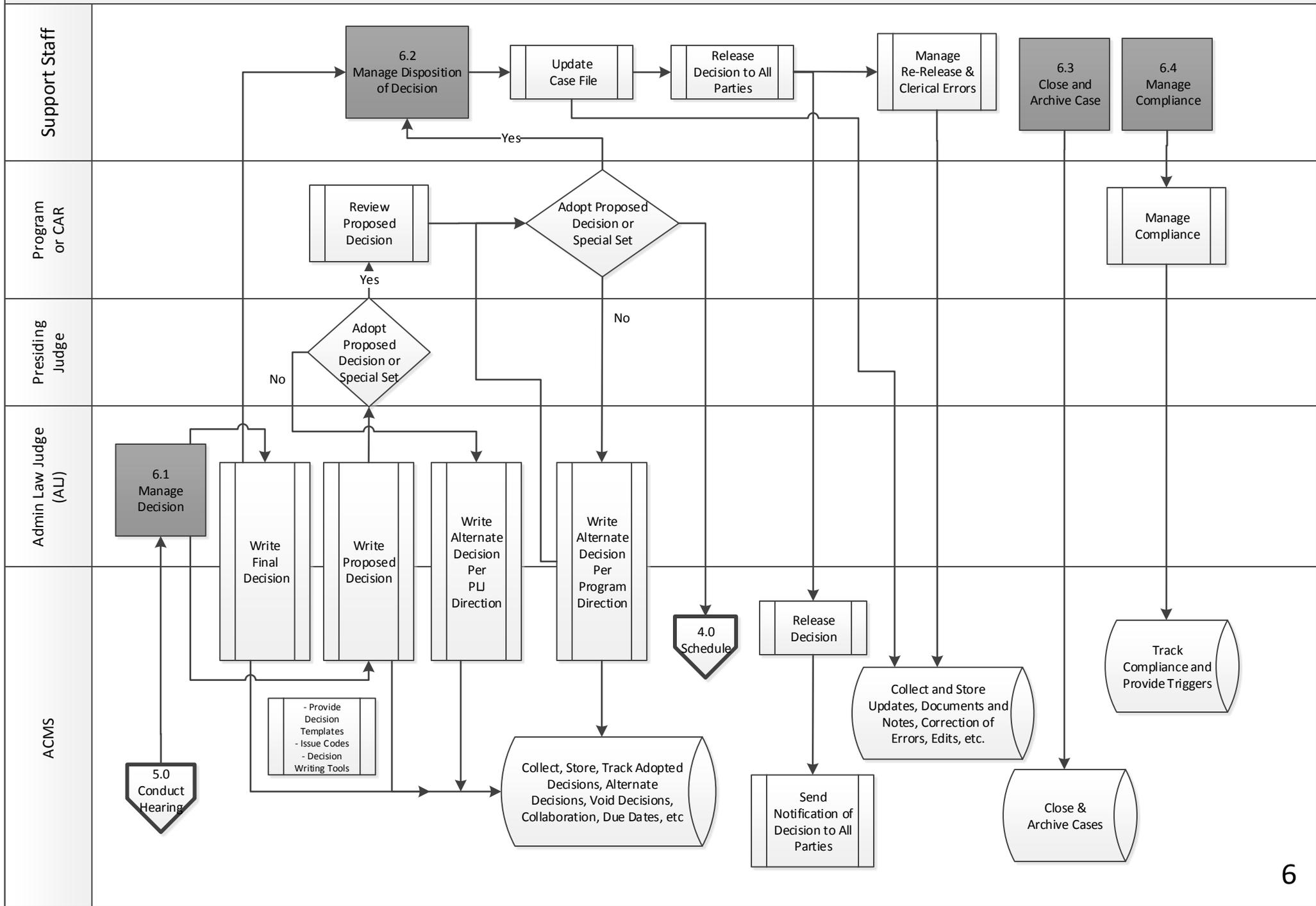
Appeals Case Management System (ACMS)



Appeals Case Management System (ACMS)



Appeals Case Management System (ACMS)



Appeals Case Management System (ACMS)

