



**CDSS**

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# **In Home Supportive Services Quality Assurance Monitoring Review Webcast**

## **AGENDA**

- 1. History and Authority**
- 2. Purpose of Monitoring Review**
- 3. State and County Responsibilities**
- 4. Changes in Monitoring Process for FY 15/16**
- 5. On-Site Monitoring Review**
  - a. Entrance Conference**
  - b. Case Review Elements**
  - c. Case Review Tool and Monitoring Summary**
  - d. Home Visit**
  - e. Exit Conference**
  - f. County Rebuttal Process**
- 6. Post Review Activities**
- 7. Monitoring Review Time Frames**