

# Medi-Cal Fraud and Abuse

**Hotline:** **(800) 822-6222**

**Email:** [stopmedicalfraud@dhcs.ca.gov](mailto:stopmedicalfraud@dhcs.ca.gov)

**Website:** [www.dhcs.ca.gov/individuals/Pages/StopMedi-CalFraud.aspx](http://www.dhcs.ca.gov/individuals/Pages/StopMedi-CalFraud.aspx)

The Department of Health Care Services (DHCS) asks that anyone who observes or has knowledge of suspicious health care activity to call the DHCS Medi-Cal Fraud Hotline telephone number, **(800) 822-6222**, to report it. The recorded message may be heard in English and four other languages: Spanish, Vietnamese, Cambodian, and Russian. The call is free and the caller may remain anonymous. You can also e-mail us at [stopmedicalfraud@dhcs.ca.gov](mailto:stopmedicalfraud@dhcs.ca.gov) or online via our online complaint form at <http://apps.dhcs.ca.gov/AutoForm2/default.aspx?af=1828>.

Medi-Cal fraud is an intentional attempt by some providers, and in some cases consumers, to receive unauthorized payments or benefits from any Medi-Cal program, including the In-Home Supportive Services (IHSS) Program. This fraud can take many forms, but the most common in the IHSS Program involve providers knowingly billing for unnecessary services or services not performed.

