

Medi-Cal Fraud and Abuse

IHSS Hotline: 1-888-717-8302

Email: IBREF@dhcs.ca.gov

Website: www.dhcs.ca.gov

The Department of Health Care Services (DHCS) asks that anyone who observes or has knowledge of suspicious health care activity to call the IHSS Medi-Cal Fraud Hotline telephone number, **1-888-717-8302**, to report it. The recorded message may be heard in English and four other languages: Spanish, Vietnamese, Cambodian, and Russian. The call is free, and the caller may remain anonymous. You can also e-mail us at IBREF@dhcs.ca.gov or online via our online complaint form at <https://apps.dhcs.ca.gov/AutoForm2/default.aspx?af=1828>.

Medi-Cal fraud is an intentional attempt by some providers, and in some cases consumers, to receive unauthorized payments or benefits from any Medi-Cal program, including the In-Home Supportive Services (IHSS) program. This fraud can take many forms, but the most common in the IHSS program involves providers knowingly billing for unnecessary services or services not being performed.

