How do we find out if our county is participating in the restaurant meals program?

- To find out if a county is participating in the Restaurant Meals Program, please visit, http://www.ebtproject.ca.gov/ClientInformation/calfreshrmp.shtml
- For more information about the Restaurant Meals Program, please visit, http://www.ebtproject.ca.gov/CommercialInformation/restaurant.shtml

Is there an estimated date for the implementation of the redesigned recertification application?

- There is currently no firm date when the new recertification process will be implemented.

Where can we receive additional information on Able-Body Adults Without Dependents (ABAWDs)?

- For additional information about ABAWDs, please visit, http://www.cdss.ca.gov/cdssweb/PG80.htm

Is Modified Categorical Eligible (MCE) still based on the receipt of the Family Planning brochure?

- Yes. http://www.dss.cahwnet.gov/lettersnotices/EntRes/getinfo/acl/2014/14-56.pdf

Are there specifics available regarding the Farm Bill's restriction on Federally or State funding outreach? What about the definition of outreach "designed to persuade" in the restricted outreach activities under the Farm Bill?

- Please refer to Section 4018, Prohibiting Government-Sponsored Recruitment Activities. http://www.fns.usda.gov/sites/default/files/snap/SNAP-Outreach-QAs-for-Unit.pdf

Will households that are between 130% and 200% who have been denied CalFresh benefits be given retroactive benefits to the date of the application?

- Please refer to ACL 14-56. http://www.dss.cahwnet.gov/lettersnotices/EntRes/getinfo/acl/2014/14-56.pdf

Is voting registration assistance an allowable CalFresh Outreach activity?

- Voter registration assistance is not an allowable/reimbursable expense through the CalFresh Outreach Plan. USDA has stated that voter registration activities are not reimbursable under the USDA SNAP Outreach Plan Guidance.

Can the Release of Information (ROI) form be translated to another language? (Spanish, Hmong, Chinese)?

- Since this is only a template, we are currently not translating this document in any other languages. Many counties have their own ROI documents that they would prefer that you use. Please check with your counties.

Can a customizable ROI form be available for agency to fill in their information and print in bulk?

- A customizable ROI form has been created and uploaded to the CalFresh Outreach website.
  http://www.cdss.ca.gov/calfreshoutreach/PG3303.htm

Can a Memorandum Of Understanding (MOU) template be provided for agency agreement with counties?

- No. Please work with your county directly on developing a MOU template.

What if a client does not want to answer the ethnicity question?

- The client may opt to check the Other/Unknown category.

When will the new Scope of Work (SOW) activity sheet be available?

- The SOW activity sheet is currently available on the CalFresh Outreach website.
  http://www.cdss.ca.gov/calfreshoutreach/res/Worksheet_A_OutreachActivityLog.pdf

What documentation will be required for tracking special populations?

- We recommend outreach workers use to the CalFresh Outreach Activity Log when tracking special populations.
  http://www.cdss.ca.gov/calfreshoutreach/res/Worksheet_A_OutreachActivityLog.pdf

What is the CalFresh Outreach Program budget detail for FFY 2015 – 2016?

- Please refer to the approved FFY 2015 SNAP Outreach State Plan.
- http://www.cdss.ca.gov/calfreshoutreach/res/pdf/CALFRESH_Outreach_stateplan15_16Final.pdf

What back-up documentation is necessary when submitting a budget revision?

- Please refer to the CalFresh Outreach website for instructions on budget revisions.
  http://www.cdss.ca.gov/calfreshoutreach/res/pdf/Revising_Budgets.pdf

For Expedited Service (ES) applications, does the Outreach Worker complete the online application or do they immediately send the applicant to the county for processing? How will ES applications be counted toward the contractor's SOW target?

- Counties screen every application that is submitted online for ES. If a contractor submits an online application for a client that they believe qualifies for ES, the outreach worker ensures that the contact information the client provides is up to date. The county will call the client within the three-day ES period to interview the client. Once the client has had the interview and is approved for benefits, the client may need to go to their county welfare office to pick up their EBT card. If a client is homeless and doesn't have a phone, then the outreach worker may wish to send the client directly to the county welfare office. An ES application can only be counted towards the agency's SOW target if it was submitted as an online application on behalf of the client.

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What if a client does not want to answer the ethnicity question?

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If a county is unable to track paper applications, what do we suggest that they do?

- Approved applications will only be tracked for electronic applications submitted through the CBO portals.