

Continuum of Care: Workgroup Meeting Agenda

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Conference Line: 877.540.9892, Participant Code: 592894

Meeting Title	Date	Time	Location
Performance Measures and Outcomes Workgroup	02.22.2013	10:00-12:00	CDSS Headquarters, 744 P Street, Sacramento, CA. 95814, OB 9 Room 203

ROLES AND RESPONSIBILITIES

Roles	Names
Co-Chairs and Facilitators: Kevin and Dr. Emily	Project Manager: Deborah Williams
Assistant Co-Chair: TBD	Logistic Coordinator and Scribe: Nighat Iqbal

AGENDA

	Agenda Item	Presenter	Time
1	Welcome, Introductions, Agenda and Meeting Minutes Review	Kevin	15
2	Proposed Measures/Appendix/Chart	Kevin and Emily	60
3	Report Out/Other	Kevin	30
4	Next Meeting Objective:	Kevin	15

MEETING MINUTES FROM 02/14/2013 MEETING AND UPDATES

- A draft to get out to the steering committee has already been developed to deliver by Feb. 27; (latest doc is 5 pages long)
- Research indicates that it is important to focus on a few outcomes that are directly tied to changes we hope to observe (e.g., if we want fewer children in foster care, outcome measures should target provider outcomes in the areas of reunification and permanency) and that we must work with the data that are available – of limited use to develop outcomes we wish we could track, but do not have the data to look at
- Kevin will review the doc again and submit any edits
- 2nd page of doc describes what we have been doing for the past couple of months and what we are hoping to achieve is consistency in the theory of change, but we will go through a few more round of edits. This theory of change will reflect what we want to achieve.

Report Out/Other

- Currently, there is a shortage of foster family homes that will aid in the transition process that's why we are calling it Continuum of Care
- Dr. Emily provided the document on page 3
- Kevin agrees with the premise of the document and what the line of thinking is

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- We are looking at outcomes which is our ultimate target as we want to measure whether we are meeting our target when kids and families are in out-of-home-care
- Are different agencies performing work to achieve those outcomes?
- Our ultimate goal is to develop outcomes that we can measure and will help us to identify providers who are providing good services to children and families
- Secondary goal; are we as an agency doing what we can to get that outcome?
- The “second big ticket” item is, “less is more” when it comes to how many outcomes we track. Must be a manageable number.
- The point of the lesson is that there is danger in trying to count too many things as it is difficult to provide what those stakeholder measures are
- We are counting a lot of different things to report to the Fed govt.
- CYC youth pointed out that we know what we are tracking, but do stakeholders know what they want to track?
- Kevin stated that CYC probably knows what they want to track and CDSS knows what they want to track, but together, we need to pull our resources together.
- CDSS staff noted we have process measures that are imposed on us by the feds, and we cannot disregard those. Is that going to be part of this discussion or are we going to include this in our outcome as well?
- Kevin stated in order to get money flowing from Feds, we will have to include what the Feds want
- CDSS analyst stated that she was assigned to track San Diego and L. A. county’s FFA contract and the program group is trying to gather 487 pages of MOU that outline what the county is responsible for and what the FFA is responsible for
- One of the things that was clear was we should not cover ground/measures that are already being captured by other entities
- Legislative staff stated that we should have a small presentation to the group about what was learned from FFAs from San Diego and L.A. counties
- CDSS analyst stated that all of those pieces that our group has discussed so far, have been mentioned in the contracts;
 - what are counties responsible for and what FFAs are responsible for
- One of the other products that is coming out of this one is that we can use the presentation on L.A. county and San Diego county FFAs and what other states are using to delineate a product that we need to deliver in May
- The third issue, is to get started and get better according to implementation science
- Our Performance group has never received consensus on whether agencies should be responsible for what a child achieves
- Should one of our entities be held accountable for achievement; i.e. social worker, provider ?
- we can track whether child gets transfers on time or gets to school on time, but can we measure or should we measure if a kid achieves success or not? Should we use educational attainment as an indicator?
- Tennessee tied their outcome to permanency as they did not want kids in care for too long
- In L.A. county, educational attainment was tracked by use of report cards, and need for tutoring
- Dr. Sylvia Sensiper stated that if a child falls behind 2 years, that is a lot
- We need very intensive short term goals and results that can take CA where we need to go in 9 months or so
- L.A. county wants to improve, not just meet targets and that would depend on if they get a contract again with that particular FFA again

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- ADP staff stated that if we want to have any educational goals it will have to depend on child going to school as a big part of that goal
- Dr. Emily researched that Illinois tracks active school attendance days, but we don't currently have that in CWS/CMS, so we would need to find another way of accessing this information
- Kevin stated we need representation from Dept. of Education to inquire if can we have an MOU with the Dept. of Ed. so we can include data in CMS
- Legislative staff gave information that San Diego is already tracking number of school day participation, and about 24 counties are moving in that direction
- CDSS staff stated that transfer attendance in school can be a good indicator and good successful measure for permanency
- **A review of proposed safety measures raised several questions – what is the unit of time? Are complaints limited to those that are substantiated – or any reports?**
- We need to focus on children's safety
- We can establish a threshold for complaints – identifying agencies that have excessive complaints, regardless of whether they are substantiated or not
- CDSS staff Deborah Williams stated we might get a lot of random/trivial complaints
- CYC youth representative stated that CYC is working on a form on whether a particular foster home should get more youth, so people do know what is going on in their home from perspective of youth, similar to an "exit survey"

Next Meeting Objective

- It was decided by workgroup that we would hold a conference call to discuss chart

ACTION ITEMS

	Action Item	Person Responsible	Due Date	Status
1				
2				

AGREEMENTS

	Agreements Made	Date
1		
2		
3		

Ground Rules

- Start and end meetings on time
- Start with the end in mind
- Every meeting will have an agenda and participants will stick to the agenda
- Use parking lot for off topic issues
- All meeting attendees are encouraged to participate in discussions and decisions
- One conversation at a time – no interruptions or side conversations
- Respect others' opinions (seek first to understand)
- Attend all meetings or send a knowledgeable backup

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- Be accountable (complete assignments or notify team/project leader)
- Be open minded, flexible, concise, positive
- Don't personalize
- Have fun!