

Continuum of Care: Performance Measures and Outcomes Workgroup Meeting Agenda

Off-Site Meeting EMQ-Davis Campus, Admin Training Rm (1st building), 2100 5th Street Davis, CA. 95618

GoToMeeting Link: <https://www2.gotomeeting.com/join/288677050>

Conference Line: 877.540.9892, Participant Code: 592894

Meeting Title	Date	Time	Location
Performance Measures and Outcomes Workgroup	1.17.2013	10:00-1:00	Davis

ROLES AND RESPONSIBILITIES

Role	Name	Role	Name
Co-Chairs & Facilitators	Kevin Gaines & Emily Putnam-Hornstein	Project Manager	Deborah Williams
Assistant Co-Chair	TBD	Logistic Coordinator & Scribe	Nighat Iqbal

AGENDA

	Agenda Item	Presenter	Time
1	Welcome, Introductions, Agenda and Meeting Minutes Review	Kevin & Emily	10:00 – 10:10
2	Executive Committee Report Out	Kevin	10:10 – 10:20
3	Measures and Outcomes Workgroup Activity	Kevin & Alba	10:20 – 11:30
4	Activity Report Out	Emily	11:30 – 12:30
4	Existing Models and Examples	Emily	12:30 – 12:45
5	Closing and Next Steps	Kevin & Emily	12:45 – 1:00

MEETING MINUTES FROM 12/13/2012 MEETING

1. Steering committee report out

- All three subgroups (Fiscal, Program, Performance Measures and Outcomes), are being represented at the Steering committee; purpose of the group is to make sure the goals are being reached
- Data needs to be collected for outcomes
- Feedback from Steering committee was we need to be specific of what the product is.
- Kevin reported that we as a group received a different direction than the first steering committee:
 1. obtain documentation so we can start revising
 2. build up on existing work
 3. at this last meeting we received a different message: Keep the focus narrow, so results can be achieved.

2. Feedback/discussion of draft integrated outcomes document

- CCR Theory of Change discussed by workgroup
- “Youth Villages” Review introduced at meeting; the project is being implemented in Tennessee and a soft copy will be provided to the group
- Legislative staff stated that our charge is to develop the plan that gets us into the infrastructure but is oriented “downstream.” She stated that there is a difference in what the Legislation is requiring, so it seems that the Legislators are not really clear on what Leg wants; the tension in Leg staff is requesting a final product, but we don’t want a product that will be “business as usual.” How do you create a product that is like FFA, but downstream, we want a final product that we don’t want something so big that we never get anywhere.

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- Research suggests that children who enter out of home care, their experience is traumatic. If there is any way to preserve a child's safety and leave him in their own home, we do want to see this.
 - Reunification and lower intensity of care can be a goal.
2. Next steps for data collection
- Every agency that is being represented at these PMO meetings will have their own interest. If CDSS does not make their focus clear, we will never get desired results
 - It is concerning that there will be no change in the RBS model, if we retain the current model. Has it been decided that the program model will change? Traditional group home care was not designed to achieve permanency, and RBS model does that. There are things that don't change but what can change is how we measure.
 - From the "Goals and Deliverables" page, another look at program plans for each individual work group was taken
 - Outcome Measures for Children and Families: items need to be completed by Feb. 21, 2013
 - o Outcome Measures for Children and Families (examining evaluation systems of existing programs)
 - o Recommend performance measures
 - o Develop plans for alternate sources
 - Youth and Family Satisfaction (how we measure quality) due by April 4, 2013
 - o Youth and Family satisfaction surveys of existing initiatives
 - o Process of measurement of data collection, validation, analysis and quality assurance
 - Performance Standards for Providers due by June 27, 2013
 - o Recommend effective performance measures that support case plan objectives
 - o Develop benchmarks for providers through development of performance standard systems
 - Quality and Accountability measures due by Aug. 8, 2013
 - o Develop a mechanism to ensure provider quality and accountability through licensure
 - o Develop system that will display performance and outcome measures so public may access
 - Kevin stated that the charge will change regarding universal measurements, 1.) As there will be a universal set of outcomes regardless of the form of care. 2.) Much of the work that is being done here can be done with more representation from cross-pollination between groups. 3.) The product that we try to put together is reflected on whether we captured the ideas we generated on the HW assign. Are there any other products that can be tracked? We can also use the "Casey Lifeskills"
 - CANS can be used in case planning and in outcomes
 - Provider staff stated that they use the Casey life skill tool every 3 months; it is used either interview style or youth can do it themselves. (Ansell Casey tool can be found at caseyoutcomes.org)
 - It is not always recognized that there should be a different set of outcomes in probation kids. Those Probation kids are making up a higher population of youth in the system.
 - The percentage of probation youth has always been lower than CWS kids. A lot more of probation youth are reunified than CWS kids.
 - Kevin will send out an email of what youth can stay in care beyond age 18. (there are specific rules)
 - Emily asked about the Youth village summary (given to workgroup at meeting) which mentions the lack of data. Is there actually a mechanism that can collect data from providers, and how will we use it. When this process is done of data collections will CDSS use it? Will there be fiscal resources to collect this data and use it?
 - Kevin stated that we need to design some recommendations on how we can ask the right questions from counties of how they obtain quality assurance. We can ask Community Care Licensing and counties. What can we get now? Are there any Legislative adjustments that need to be made?
 - Whatever our workgroup comes up with should be provider specific, so when next time contracts come to renew, we can always use the data to renew contracts
 - We have work to be done in CWS as there needs to be a global way to look at individual providers.

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4. Next meeting offsite

Location: we have an invite to conduct next meeting at a group home. We will be able to have call out capability.

Date and time: Jan 17 about 10:00 AM

5. Closing

What are some elements of after care set of supports?

ACTION ITEMS

	Action Item	Person Responsible	Due Date	Status

AGREEMENTS

	Agreements Made	Date

Ground Rules

- Start and end meetings on time
- Start with the end in mind
- Every meeting will have an agenda and participants will stick to the agenda
- Use parking lot for off topic issues
- All meeting attendees are encouraged to participate in discussions and decisions
- One conversation at a time – no interruptions or side conversations
- Respect others' opinions (seek first to understand)
- Attend all meetings or send a knowledgeable backup
- Be accountable (complete assignments or notify team/project leader)
- Be open minded, flexible, concise, positive
- Don't personalize
- Have fun!