

1-877-328-9677



YUAV SIV DAIM NTAWV EBT MUS YUAV ZAUB MOV LI CAS?

Ua ntej koj mus yos tab laj, saib koj daim receipt tom qab lossis hu rau cov Tub Sawv Cev Pab seb koj tshuav nyiaj li cas, tus xovtooj hu dawb yog 1-877-328-9677. Koj tsis txhob siv tshaj qhov nyiaj seem ntawd.

Ruam 1 Nqa koj cov zaub mov mus them. Nyob ntawm lub tab laj, tej zaum koj yuav tau cais yam uas siv nyiaj muas noj tas ces koj mam li them lwm yam khoom.

Ruam 2 Txhuam koj daim ntawv xav nyiaj ntawm Lub Cav Them Nqi Khoom (POS) lossis muab koj daim ntawv EBT rau tus suav nyiaj.

Ruam 3 Ntaus koj tus Leb Cim Tseg (PIN) ntawm lub cav. Lub cav yuav tawm **** xwb yuav tsis tawm koj tus navnpawm cim tseg.

Ruam 4 Ntaus tus npe ntawv “Enter”.

Ruam 5 Tus suav nyiaj ntaus tias raug pes tsawg. Yog tus leb no thwj, koj ntaus tus npe ntawv “OK” lossis “YES”.

Ruam 6 Koj yuav txais daim receipt uas sau:

- Tab laj npe thiab chaw nyob
- Seb yuav khoom tas li cas
- Koj seem nyiaj muas noj npaum li cas

Ruam 7 Khaws koj daim receipt koj thiaj paub tias seem nyiaj li cas rau lwm zaus koj yuav khoom.

Yuav tsis xam tus nqi rho thaum koj siv daim ntawm xav nyiaj los mus yuav zaub mov.

YUAV SIV DAIM NTAWV EBT KUAJ SEB SEEM NYIAJ LI CAS?

Koj daim receipt yeej sau tias seem li cas. **Yuav tsum khaws txhua daim receipt!** Yog koj daim receipt tom qab ploj, koj hu rau cov Tub Sawv Cev Pab lossis nug lub tab laj seb koj siv puas tau lub Cav Them Nqi Khoom (POS) los qhia tias seem li cas.

Yog koj daim ntawv ploj lossis leej twg tau nqa lawm, hu rau cov Tub Sawv Cev Pab tus xov tooj hu dawb 1-877-328-9677. Lawv yuav qhia koj seb yuav uas li cas thiaj tau daim ntawv tshiab. Yog koj tsis qhia tias koj daim ntawv ploj lossis leej twg tau nqa lawm, lwm tus neeg yeej muaj cuab kav siv tag koj cov nyiaj, thiab thaum lawv siv tas lawm peb yuav ntxiv tsis tau rov qab rau koj.

Hu rau cov Tub Sawv Cev Pab tus xov tooj hu dawb yog:

- Koj daim ntawv ploj lossis leej twg nqa lawm.
- Koj daim ntawv tsis ua hauj lwm.
- Koj xav hloov koj tus Leb Cim Tseg (PIN) vim koj tsis nco tus qub lossis yog vim leej twg paub koj tus Leb Cim Tseg (PIN) qub. Lub chaw ua hauj lwm pab neeg los kuj pab tau koj hloov koj tus Leb Cim Tseg (PIN) thiab.
- Koj xav paub tias koj seem nyiaj li cas.
- Muaj leej twg tau ntau nqi yuam kev rau koj them thiab koj tsis tau txais yam khoom ntawd lossis leej twg ntaus tshaj tus nqi rau yam khoom koj tau yuav.
- Koj muaj lus xav nug lossis muaj teeb meem dab tsi.

Ib hnuv 24 xuab moos/ib as thiv 7 hnuv

1-877-328-9677

TTY: 1-800-735-2929

Saib daim ntawv qhia txog hnuv yuav ntxiv nyiaj rau koj daim ntawv xav nyiaj uas nyob nrog EBT Phau Ntawv Qhia ces sau hnuv ntxiv nyiaj rau hauv qab no:

(Hnuv 1 txog hnuv 10 rau lub hlis ntawd)



State of California
Arnold Schwarzenegger, Governor
Health and Human Services Agency
Kimberly Belshé, Secretary
Department of Social Services