



CALIFORNIA DEPARTMENT OF SOCIAL SERVICES TELEPHONE LIST

744 P STREET SACRAMENTO, CA 95814-6413



OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER	MAIL STATION	OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER	MAIL STATION
DEPARTMENT OF SOCIAL SERVICES					Business Services Bureau 916 657-2009 654-1567 8-4-179				
744 P Street, Sacramento, CA 95814					Disaster Services Bureau 916 651-8880 651-8884 T9-3-143				
General Information 916 651-8848 8-4-23					Public Inquiry and Response 916 651-8848 8-4-23				
Public Inquiry and Response (TDD Only) 800 952-8349 8-4-23					Public Inquiry and Response (Press 1, then 7) 916 651-8848 651-8866 8-4-23				
<u>DIRECTOR'S OFFICE</u>					<u>ADULT PROGRAMS DIVISION</u>				
California Department of Social Services					Deputy Director - Debbi Thomson 916 653-5403 653-1693 8-17-12				
Director - Will Lightbourne 916 657-2598 651-6569 8-17-11					APS Program Liaison 916 653-1865 653-1693 8-17-126				
Chief Deputy Director - Pat Leary 916 657-2598 651-6569 8-17-11					Policy & Quality Assurance Branch				
Chief Deputy Director - Pete Cervinka 916 657-2598 651-6569 8-17-11					Chief - Kim Rutledge 916 651-5362 653-2220 9-7-96				
Special Assistant to the Directorate - Nancy Lee 916 657-2598 651-6569 8-17-11					Policy & Operations Bureau 916 651-5350 653-2220 9-7-96				
<u>HORIZONTAL INTEGRATION</u>					Training & Quality Assurance Monitoring Bureau 916 651-3494 653-2220 9-7-95				
Assistant Director - Adam Dondro 916 657-2268 657-2281 8-17-09					Program Integrity & Cash Assistance Programs Bureau 916 651-3494 653-2220 9-7-96				
<u>PUBLIC AFFAIRS</u>					Systems and Administrative Branch				
Deputy Director - Michael Weston 916 657-2268 657-2281 8-17-09					Chief - Sue Quichocho 916 651-1069 651-4001 9-12-92				
<u>OFFICE OF LEGISLATION</u>					CMIPS II Systems, Research & Data & Customer Relations Bureau 916 651-1069 651-4001 9-12-92				
Deputy Director - Robert Smith 916 657-2623 653-1695 8-16-32					Claims, Certification & Appeals Bureau 916 651-3488 651-4001 9-12-92				
<u>EQUAL EMPLOYMENT OPPORTUNITY OFFICE</u>					Fiscal & Administrative Bureau 916 653-3850 653-0905 9-9-04				
Chief - Joanne Bailey 916 657-2326 657-2285 8-16-10					<u>CHILDREN & FAMILY SERVICES DIVISION</u>				
<u>ADMINISTRATION DIVISION</u>					Deputy Director - Greg Rose 916 657-2614 657-2049 8-17-18				
Deputy Director - Karen Dickerson 916 657-3266 651-8280 8-17-10					Office of the Foster Care Ombudsman				
Financial Management and Contracts Branch					Ombudsman - Rochelle Trochtenberg 916 651-6560 651-6568 8-13-25				
Chief - Lilia Young 916 654-0713 654-0877 8-14-600					Children's Services Operations & Evaluation Branch				
Budget Bureau 916 654-0713 654-0877 8-14-601					Chief - Vacant 916 651-8111 651-8143 8-12-34				
Contracts & Purchasing Bureau 916 657-1889 657-2362 8-14-747					Adoptions Services Bureau 916 651-8089 651-8143 8-12-31				
Audits Bureau 916 654-2474 653-0877 T8-14-04					Operations Bureau 916 651-8100 651-8148 8-12-90				
Fiscal Forecasting and Policy Branch					Outcomes and Accountability Bureau 916 651-8099 651-8148 8-12-90				
Chief - Salena Chow 916 657-1668 653-1774 8-14-90					Child Protection and Family Support Branch				
Children and Adult Programs Estimates Bureau 916 657-1668 653-1774 8-14-90					Chief - Mary Sheppard 916 651-6600 651-6239 8-11-83				
CalWORKs & CalFresh Estimates Bureau 916 657-1668 653-1774 8-14-90					Child Welfare Policy and Program Development Bureau 916 651-6160 651-6325 8-11-87				
Fiscal Policy Bureau 916 657-3440 651-6682 8-10-100					Resources Development & Training Support Bureau 916 651-6600 651-6239 8-11-86				
Research Services Branch					Office of Child Abuse Prevention 916 651-6960 651-6328 8-11-82				
Chief - Akhtar Khan 916 653-1800 651-3780 9-13-42					Child and Youth Permanency Branch				
Child Welfare Data Analysis Bureau 916 653-1812 651-3778 9-13-84					Chief - Valerie Earley 916 651-7464 657-3791 8-13-73				
Federal Data Reporting and Analysis Bureau 916 657-3659 657-1791 9-13-57					Foster Care Support Services Bureau 916 651-7465 657-4357 8-13-78				
Data Systems and Survey Design Bureau 916 651-8269 657-2074 9-13-081					Permanency Policy Bureau 916 657-1858 657-3791 8-13-66				
Performance Monitoring & Research Bureau 916 651-8116 651-3780 9-13-56					California Partners for Permanency 916 651-7464 657-3791 8-13-73				
Fiscal Systems and Accounting Branch					Foster Care Audits and Rates Branch				
Chief - Didi Okamoto 916 657-3390 653-7032 9-4-72					Chief - Cheryl Treadwell 916 651-9152 654-1293 8-11-38				
Fund Accounting and Reporting Bureau 916 657-3390 657-4776 9-4-76					Program and Financial Audits Bureau 916 653-1802 654-1293 8-13-23				
Fiscal Systems Bureau 916 657-3390 653-7032 9-4-71					Foster Care Rates Bureau 916 651-2752 654-1293 8-11-74				
Financial Services Bureau 916 657-3390 654-1093 9-5-27					Child Welfare System Branch				
CECRIS/FI\$Cal Automation Bureau 916 657-3390 653-7032 T9-4-71					Chief - Kevin Gaines 916 891-3100 19-83				
Human Resource Services Branch					Case Management System Support Bureau - Carolyn Hodge 916 891-3100 19-83				
Chief - Nicole Carr 916 657-1754 651-1079 8-15-49					Continuum of Care Reform Branch				
Personnel Bureau 916 657-1762 651-1079 8-15-58					Chief - Sara Rogers 916 651-5240 651-9430 9-14-46				
Labor Relations Bureau 916 657-1709 657-1834 8-15-49									
Payroll Transactions & Special Projects Bureau 916 657-1762 651-1079 8-15-58									
Risk Management Bureau 916 657-1762 657-1698 8-15-58									
Workforce Development Bureau 916 657-2016 657-1727 9-3-73									
Management and Staff Services Branch									
Chief - Kyle Weber 916 657-2011 654-1567 8-4-180									
Administrative Services Bureau 916 657-2586 653-7395 8-4-192									

OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER	MAIL STATION	OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER	MAIL STATION
<u>COMMUNITY CARE LICENSING DIVISION</u>					<u>Field Operations</u>				
Deputy Director - Pamela Dickfoss	916	657-2346	657-3783	8-17-17	Assistant Deputy Director - Debra Peel	916	285-7600	285-7650	19-22
Assistant Deputy Director - Ellie Jones	916	657-2346	657-3783	8-17-17	Assistant Deputy Director - Esther Rojas	916	285-7600	285-7650	19-22
Investigations Branch					Central Valley Branch				
Chief - Vacant	323	981-3850	981-3876	29-17	Chief - Kelly Arnold	559	297-2610	559-324-4213	34-01
Policy, Training and Certification Branch					Roseville Branch				
Chief - Cheryl Gordon	916	651-3456	651-2867	9-14-89	Chief - Pamela Ryan	916	774-4100	774-4162	34-13
Continuing Care Branch					Sierra Branch				
Chief - Evon Lenerd	916	657-2592	653-9335	8-3-90	Chief - Cindy Henley	559	297-2500	559-324-4149	34-02
Home Care Services Bureau	916	657-3570	653-9335	8-3-90	Sacramento Branch				
Quality Assurance Advocacy & Technical Support Bureau	916	654-1541	654-1540	9-16-53	Chief - Kimiko Kuwabara	916	515-4400	866-766-8620	19-34
Central Operations Branch					Stockton Branch				
Chief - Vacant	916	657-2346	657-3783	8-17-17	Chief - Letita Earl	209	472-2391	472-8726	34-15
Division Administrative Support Bureau	916	651-0400	653-2715	9-16-50	Glendale Branch				
Caregiver Background Check Bureau	916	754-4530	754-4589	T9-15-62	Chief - Cynthia Herrera	818	550-4200	818-551-2856	34-06
Information Technology Liaison Bureau	916	651-1075	651-6246	8-5-70	Covina				
Statewide Adult and Senior Care Program					Chief - Vacant				
Program Administrator (Adult/Senior) - Ley Arquisola	916	657-2592	653-9335	8-3-90	626	732-8100	732-8270	34-14	
Oakland Adult & Senior	510	286-4201	286-4204	29-21	LaJolla Branch				
Monterey Park Adult & Senior	323	980-4934	980-4912	31-11	Chief - Barbara Vignogna	619	278-4550	278-4567	34-12
Fresno Adult & Senior	559	243-8080	243-8088	29-02	Los Angeles West Branch				
Orange County Adult & Senior	714	703-2840	703-2868	29-28	Chief - Cynthia Herrera	213	736-7500	736-7524	34-05
San Bruno Adult & Senior	650	266-8800	266-8841	29-16	San Diego Branch				
Riverside Adult & Senior	951	782-4207	782-4967	29-26	Chief - Scott McGinnis	619	278-4300	278-4508	34-11
Woodland Hills Adult & Senior	818	596-4334	596-4376	29-14	Rancho Bernardo Branch				
Rohnert Park Adult & Senior	707	588-5026	588-5080	29-11	Chief - Charles Shobe	858	674-3300	674-3682	28-05
Southern California Adult & Senior	619	767-2300	767-2252	29-06	Central Support and State Programs/Field Operations				
Sacramento Adult & Senior Care	916	263-4700	263-4744	19-35	Assistant Deputy Director - Sandra LeBaron	916	285-7600	285-7650	19-22
Statewide Children's Residential Program Office					Central Support and State Programs				
Program Administrator - Vacant	916	651-5380	657-1657	8-3-54	Chief - David Halsey	916	285-8900	285-7654	19-32
San Jose Children's Residential Regional Office	408	324-2112	324-2133	29-07	LA State Programs Branch				
Los Angeles/Monterey Park Children's Residential	323	981-3300	981-3425	31-08	Chief - Rissa Echavez	310	615-2800	(855) 837-3236	34-07
Los Angeles/Culver City Children's Residential	310	568-1807	417-3680	31-09	Oakland Branch				
Sacramento Children's Residential	916	263-4700	263-4744	19-35	Chief - John Schromm	510	622-3506	622-3560	34-09
Riverside Children's Residential	951	782-4207	782-4967	29-26	INFORMATION SYSTEMS DIVISION				
Statewide Child Care Program Office					Deputy Director - Karen Cagle				
Program Administrator - Paula d'Albenas	916	651-6040	651-0531	9-14-48	916	654-1039	651-8280	8-17-33	
Child Care South	310	337-4333	342-6849	29-13	Office of Systems Oversight				
Child Care North	916	651-6040	651-0531	9-14-48	916	651-5365	651-5570	9-9-52	
Oakland Child Care	510	622-2602	622-2641	29-04	Operations Branch				
Santa Barbara Child Care	805	562-0422	685-1820	29-09	Chief - Susan Slaven	916	651-3469	654-1790	9-10-59
Chico Child Care	530	895-5033	895-5934	29-05	Customer Support Bureau	916	651-3469	654-1790	9-10-59
Fresno Child Care	559	243-4588	243-8070	29-01	Networking Operations Bureau	916	651-3469	654-1790	9-10-59
Riverside Child Care	951	782-4200	782-4985	29-12	Regional Office Support Bureau	916	657-2597	654-1790	9-10-59
Los Angeles/Monterey Park Child Care	323	981-3350	981-3355	29-15	Innovative Technology Solutions Branch				
Los Angeles/Culver City Child Care	310	337-4333	337-4360	29-13	Chief - Al Som-Anyia	916	651-3481	651-5547	9-8-58
San Diego Child Care	619	767-2200	767-2203	29-20	Web & Mobile Innovations Bureau	916	651-3481	651-5547	9-8-58
Orange Child Care	714	703-2800	703-2831	29-10	Cloud & Business Intelligence Bureau	916	651-3481	651-5547	9-8-58
San Bruno Child Care	650	266-8843	266-8847	29-24	Development Resource Bureau	916	651-3481	651-5547	9-8-58
Sacramento Child Care	916	263-5744	929-6371	19-29	Enterprise Systems & Support Bureau	916	651-3481	651-5547	9-8-58
San Jose Child Care	408	324-2148	324-2160	29-08	CWDS-NS	916	657-1828	651-5547	9-8-38
<u>DISABILITY DETERMINATION SERVICE DIVISION</u>					Project Oversight and Strategic Technology (POST) Branch				
Deputy Director - Judy Speer	916	285-7600	285-7650	19-22	Chief - Nola Niegel	916	651-5365	651-5570	9-9-52

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Enterprise Architecture and Information Security Bureau				
Information Security Officer - Lloyd Indig	916	651-5558	651-5570	9-9-52
Information Security Office & Incident Reporting	916	651-5558	651-5570	9-9-52
Technology Admin Service Bureau	916	651-5513	651-5570	9-9-52
LEGAL DIVISION				
Deputy Director/Chief Counsel - Torene Schwab	916	657-2353	657-2281	8-17-27
Senior Assistant Chief Counsel (Welfare Programs ITP, AP, & Contracts Policy)				
Michael Kanotz	916	657-2238	654-2134	8-5-161
Senior Assistant Chief Counsel - (HR, ISD, Contracts, DDSD)				
Janine LaMar	916	657-2398	657-2410	8-5-161
Senior Assistant Chief Counsel (CCL Enforcement) -				
Sean Avalos	916	654-0843	657-1171	8-5-161
Senior Assistant Chief Counsel (CFS, Continuing Care Programs and CCL Policy) -				
Susan Diedrich	916	657-2238	657-2134	8-5-161
Assistant Chief Counsel (CCL Policy) -				
Brett Tillett	916	654-0843	654-1171	8-5-161
Assistant Chief Counsel (CCL Enforcement) -				
Kathi Gilmour-Benner	916	657-2238	654-2134	8-5-161
Assistant Chief Counsel (CCL Enforcement) -				
Kevin Mora	510	622-2689	622-2710	29-23
Assistant Chief Counsel (CCL Enforcement) -				
Shirley Ramirez	323	981-3933	981-2799	28-18
Assistant Chief Counsel (CCL Enforcement) -				
Vacant	916	654-0843	657-2470	8-5-161
Assistant Chief Counsel (Welfare Programs, ITP, AP & Contracts Policy) -				
Vacant	916	654-0848	654-2134	8-5-161
Vacant	916	653-2110	657-2470	8-5-161
Assistant Chief Counsel (HR, ISD, Contracts, DDSD)				
Office Manager - Kerith Starkes	916	657-1771	654-1171	8-5-161
STATE HEARINGS DIVISION				
Deputy Director/Chief ALJ - Manuel A. Romero	916	657-3550	651-6258	8-16-50
Northern Valley Regional Office	916	651-0927	651-2737	9-17-44
Los Angeles Regional Office	213	833-2200	833-2230	28-01
San Diego Regional Office	760	510-4999	510-4998	28-03
Affordable Care Act	916	651-5588	651-2789	9-6-97
ACA/Disability Hearings Bureau	916	653-1878	651-2789	9-6-66
Training & Quality Development	213	833-2200	833-2230	28-01
State Hearing Support Section Customer Service	916	653-3836	651-5210	9-6-37
General Jurisdiction Operations	916	651-0927	651-5210	9-6-37
Administrative Services	916	653-3836	651-5201	9-6-36
WELFARE TO WORK DIVISION				
Deputy Director - Todd R. Bland	916	657-3546	651-8280	8-17-08
CalWORKs Branch				
Vacant, Branch Chief	916	657-2128	654-1048	8-8-26
Employment Bureau	916	654-2137	654-1048	8-8-33
CalWORKs Eligibility Bureau	916	654-1322	654-1401	8-8-31
CalFresh Branch				
Kim McCoy Wade, Branch Chief	916	651-8047	654-1295	8-9-32
CalFresh Management Operations Bureau	916	653-5420	657-1806	8-9-32
CalFresh Policy and Programs Bureau	916	654-1896	657-1806	8-9-32
Field Operations Bureau	213	833-2250	833-2253	28-03B
Nutrition Education and Outreach	916	654-1896		8-9-32
Child Care and Refugee Programs Branch				
Kim Johnson, Branch Chief	916	657-3442	654-7187	8-9-140
Child Care Bureau	916	657-2144	654-7187	8-9-139

OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER	MAIL STATION
Refugee Programs Bureau	916	654-4356	654-7187	8-9-646
Immigration and Civil Rights Branch				
Marcela Ruiz, Chief	916	651-8017		8-9-33
Jim Tashima, Chief				
Civil Rights Unit	916	654-2107	653-9332	8-16-70
Immigration Services Unit	916	651-8017	653-9332	
Program Integrity Branch				
Virginia Lugo, Chief	916	654-2125	657-2207	8-8-45
Welfare Fraud and Emergency Food Assistance Program	916	653-1826	651-5009	9-11-26
Program Technology Bureau	916	654-1874	657-2207	8-8-46
Housing and Disability Advocacy Branch				
Alicia Sutton, Chief	916	654-1322	654-1401	8-8-31



STATE OF CALIFORNIA
HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES