

DEAF ACCESS PROGRAM

The Deaf Access Program (DAP) was created in 1980 to ensure that California's public programs are adapted to meet the communication needs of deaf and hard of hearing children, adults, and families so they may receive the public benefits and services to which they are entitled and achieve economic independence to fully participate in mainstream society.

SERVICES PROVIDED

Communication Services: Help in obtaining qualified sign language interpreters, including 24-hour, seven-days-a-week interpreting for emergency medical, civil or legal situations; translation of documents for deaf clients with low language skills; information about assistive technology, signaling devices, hearing and signal dogs; access to public videophones.

Counseling: Individual and family counseling that is responsive to the communication needs of deaf and hard of hearing clients; peer counseling, which includes crisis intervention and referral, teaching coping skills, and mentoring.

Advocacy Services: Help in gaining equal access to employment, education and services, both public and private; workshops and training about civil, employment and consumer rights.

Independent Living Skills Instruction: Help in acquiring the skills that clients need to live more independently in their daily lives, and to be less dependent on government programs; help understanding and accessing resources and services available.

Job Development and Placement: Employment related services such as career counseling, referral to job training programs, and workshops on obtaining and retaining employment; Technical assistance to employers on accommodating deaf and hard of hearing employees.

Information and Referral: Respond to inquiries regarding deafness, hearing loss and related topics; direct clients to appropriate private and public agencies that can help them with their specific needs.

Community Education: Increase public awareness and understanding of the needs of deaf and hard of hearing individuals; alert potential clients to the myriad of services available; conduct outreach to draw clients out of isolation.

PROGRAM OVERSIGHT

The California Department of Social Services' Office of Deaf Access is responsible for administering and monitoring the DAP Program.

HIGHLIGHTS OF THE DAP PROGRAM

- Services are available statewide via eight regional non-profit organizations.
- \$5.2 million in services are paid annually.
- The DAP has no eligibility requirements other than a demonstrated need for services.
- The DAP is a program “of, by and for” deaf and hard of hearing people.

DAP HEADQUARTERS CONTACT LIST

<p>REGION I Deaf Community Services of San Diego, Inc. (DCS) 1545 Hotel Circle South, Suite 300 San Diego, CA 92108 (619) 398-2441 (Voice) (619) 550-3436 (Videophone) (619) 398-2444 (Fax) Email: info@dcsofsd.org Website: http://deafcommunityservices.org/</p> <p>Counties served: Imperial and San Diego</p> <p>Contact agency for locations of nearest branch offices.</p>	<p>REGION III Orange County Deaf Equal Access Foundation (OC-DEAF) 6022 Cerritos Avenue Cypress, CA 90630 (714) 826-9793 (Voice/TTY) (714) 503-0669 (Videophone) (714) 826-9813 (Fax) Email: info@ocdeaf.org Website: www.ocdeaf.org</p> <p>County served: Orange</p>
<p>REGION II Center on Deafness-Inland Empire (CODIE) 3576 Arlington Avenue, Suite 211 Riverside, CA 92506 (951) 275-5000 (Voice) (951) 275-0640 (TTY) (951) 801-5674 (Videophone) (951) 275-0055 (Fax) Email: info@codie.org Website: codie.org</p> <p>Counties served: Inyo, Mono, Riverside and San Bernardino</p>	<p>REGION IV Greater Los Angeles Agency on Deafness, Inc. (GLAD) 2222 Laverna Avenue Los Angeles, CA 90041 (323) 478-8000 (Voice) (323) 550-4226 (TTY) (866) 932-8553 (Videophone) (323) 550-4205 (Fax) Email: info@gladinc.org Website: www.gladinc.org</p> <p>Counties served: Kern and Los Angeles</p> <p>Contact agency for locations of nearest branch offices.</p>

REGION V**Tri-County GLAD**

702 County Square Drive, Suite 101

Ventura, CA 93003

(805) 644-6322 (Voice)

(805) 644-6323 (TTY)

(805) 256-1053 (Videophone)

(805) 644-6324 (Fax)

Email: jcasey@tcglad.org

Website: www.tcglad.org

Counties served: San Luis Obispo, Santa Barbara and Ventura

Contact agency for locations of nearest branch offices.

REGION VII**NorCal Services for Deaf and Hard of Hearing (NorCal)**

4708 Roseville Road, Suite 112

North Highlands, CA 95660

(916) 349-7500 (Voice/TTY)

(916) 349-7611 (TTY Answering Machine)

(916) 993-3048 (Videophone)

(916) 349-7580 (Fax)

Email: info@norcalcenter.org

Website: www.norcalcenter.org

Counties served: Alpine, Amador, Butte, Calaveras, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, San Joaquin, Shasta, Sierra, Siskiyou, Stanislaus, Sutter, Tehama, Trinity, Tuolumne, Yolo and Yuba

Contact agency for locations of nearest branch offices.

REGION VI**Deaf and Hard of Hearing Service Center, Inc. (DHHSC)**

5340 North Fresno Street

Fresno, CA 93710

(559) 225-3323 (Voice)

(559) 225-0415 (TTY)

(559) 225-0116 (Fax)

Email: info@dhhsc.org

Website: www.dhhsc.org

Counties served: Fresno, Kings, Madera, Mariposa, Merced, Monterey, San Benito and Tulare

Contact agency for locations of nearest branch offices.

REGION VIII**Deaf Counseling, Advocacy and Referral Agency (DCARA)**

14895 East 14th Street, Suite 200

San Leandro, CA 94578

(510) 343-6670 (Voice/Videophone)

(877) 322-7288 (TTY)

(510) 483-1790 (Fax)

Email: info@dcara.org

Website: www.dcara.org

Counties served: Alameda, Contra Costa, Del Norte, Humboldt, Lake, Marin, Mendocino, Napa, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano and Sonoma

Contact agency for locations of nearest branch offices.