



# CALIFORNIA DEPARTMENT OF SOCIAL SERVICES TELEPHONE LIST

744 P STREET SACRAMENTO, CA 95814-6413



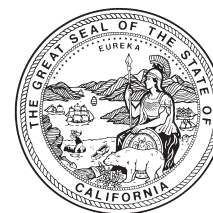
OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER	MAIL STATION	OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER	MAIL STATION
<b>DEPARTMENT OF SOCIAL SERVICES</b> 744 P Street, Sacramento, CA 95814					<b>Management and Staff Services Branch</b>				
General Information	916	651-8848		8-4-23	Chief - Kyle Weber	916	657-2009	654-1567	8-4-180
Public Inquiry and Response	916	651-8848		8-4-23	Administrative Services Bureau	916	657-2586	653-7395	8-4-172
Public Inquiry and Response (TDD Only)	800	952-8349		8-4-23	Business Services Bureau	916	657-2009	654-1567	8-4-179
					Disaster Services Bureau	916	651-8880	651-8884	8-3-143
					Public Inquiry and Response	916	651-8848	651-8866	8-4-23
									(Press 1, then 7)
<b><u>DIRECTOR'S OFFICE</u></b>					<b><u>ADULT PROGRAMS DIVISION</u></b>				
<b>California Department of Social Services</b>					Deputy Director - Eileen Carroll				
Director - Will Lightbourne	916	657-2598	651-6569	8-17-11	Executive Assistant - Shelly Johnson	916	653-5403	653-1693	8-17-12
Chief Deputy Director - Pat Leary	916	657-2598	651-6569	8-17-11	Office of IHSS Statewide Authority	916	651-6764	653-1693	8-17-14
Program Deputy Director for Benefits & Services- Pete Cervinka	916	657-2598	651-6569	8-17-11					
Special Assistant to the Directorate - Nancy Lee	916	657-2598	651-6569	8-17-11	<b><u>POLICY &amp; QUALITY ASSURANCE BRANCH</u></b>				
					Chief - Hafida Habek	916	651-5362	653-2220	9-7-96
					Policy & Operations Bureau	916	651-5350	653-2220	9-7-96
					Quality Assurance and Improvement Bureau	916	651-3494	653-2220	9-7-95
<b><u>HORIZONTAL INTEGRATION</u></b>					<b><u>SYSTEMS AND ADMINISTRATIVE BRANCH</u></b>				
Assistant Director - Adam Dondro	916	657-2268	657-2281	8-17-09	Chief - Ruben Romero	916	653-3850	653-2220	9-7-96
Executive Assistant - Justine Evans					Fiscal, Admin. & Systems Bureau	916	651-1069	653-2220	9-7-92
<b><u>PUBLIC AFFAIRS</u></b>					Claims, Certification & Appeals Bureau				
Deputy Director - Michael Weston	916	657-2268	657-2281	8-17-09	Fiscal & Administrative Bureau	916	651-3488	653-0905	9-9-04
Executive Assistant - Justine Evans									
<b><u>OFFICE OF LEGISLATION</u></b>					<b><u>CHILDREN &amp; FAMILY SERVICES DIVISION</u></b>				
Deputy Director - Patricia Huston	916	657-2623	653-1695	8-16-32	Deputy Director - Greg Rose	916	657-2614	657-2049	8-17-18
					Executive Assistant - Toni Salas	916	657-2614	657-2049	8-17-18
<b><u>ADMINISTRATION DIVISION</u></b>					<b><u>Office of the Foster Care Ombudsman</u></b>				
Deputy Director - Vacant	916	657-3266	651-8280	8-17-10	Ombudsman - Karen Grace-Kaho	916	651-6560	651-6568	8-13-25
Executive Assistant - Cathy Novack	916	657-3266	651-8280	8-17-10					
<b><u>Financial Management and Contracts Branch</u></b>					<b><u>Children's Services Operations &amp; Evaluation Branch</u></b>				
Chief - Brian Dougherty	916	654-0713	654-0877	8-14-600	Chief - Ellie Jones	916	651-8111	651-8143	8-12-34
Budget Bureau	916	654-0713	654-0877	8-14-601	Adoptions Services Bureau	916	651-8089	651-8143	8-12-31
Contracts Bureau	916	657-1889	657-2362	8-14-747	Operations Bureau	916	651-8100	651-8148	8-12-90
Financial Analysis Bureau	916	654-0713	654-0877	8-14-200	Outcomes and Accountability Bureau	916	651-8099	651-8148	8-12-90
<b><u>Fiscal Forecasting and Policy Branch</u></b>					<b><u>Child Protection and Family Support Branch</u></b>				
Chief - Lilia Young	916	657-1668	653-1668	8-14-90	Chief - Kevin Gaines	916	651-6600	651-6239	8-11-83
Children and Adult Programs Estimates Bureau	916	657-1668	653-1774	8-14-90	Child Welfare Policy and Program Development Bureau	916	651-6160	651-6325	8-11-87
CalWORKs & CalFresh Estimates Bureau	916	657-1668	653-1774	8-14-90	Resources Development & Training Support Bureau	916	651-6600	651-6239	8-11-86
Fiscal Policy Bureau	916	657-3440	651-6682	8-10-100	Office of Child Abuse Prevention	916	651-6960	651-6328	8-11-82
<b><u>Research Services Branch</u></b>					<b><u>Child and Youth Permanency Branch</u></b>				
Chief - Akhtar Khan	916	653-1800	651-3780	9-13-42	Chief - Karen Gunderson	916	651-7464	657-3791	8-13-73
Child Welfare Data Analysis Bureau	916	653-1812	651-3778	9-13-84	Foster Care Support Services Bureau	916	651-7465	657-4357	8-13-78
Federal Data Reporting and Analysis Bureau	916	657-3659	651-1791	9-13-57	Permanency Policy Bureau	916	657-1858	657-3791	8-13-66
Data Systems and Survey Design Bureau	916	651-8269	657-2074	9-13-081	California Partners for Permanency	916	651-7464	657-3791	8-13-73
Performance Monitoring & Research Bureau	916	651-8116	651-3780	9-13-56					
<b><u>Fiscal Systems and Accounting Branch</u></b>					<b><u>Foster Care Audits and Rates Branch</u></b>				
Chief - Didi Okamoto	916	657-3390	653-7032	9-4-72	Chief - Cheryl Treadwell	916	651-9152	654-1293	8-11-38
Fund Accounting and Reporting Bureau	916	657-3390	657-4776	9-4-76	Program and Financial Audits Bureau	916	653-1802	654-1293	8-13-23
Fiscal Systems Bureau	916	657-3390	653-7032	9-4-71	Foster Care Rates Bureau	916	651-2752	654-1293	8-11-74
Financial Services Bureau	916	657-3390	654-1093	9-5-27					
<b><u>Human Resource Services Branch</u></b>					<b><u>Case Management System Support Branch</u></b>				
Chief - Nicole Carr	916	657-1754	651-1079	8-15-49	Chief - Vacant	916	651-7884	651-6246	8-5-75
Personnel Bureau	916	657-1762	651-1079	8-15-58	Case Management System Support Bureau - Carolyn Hodge	916	651-7884	651-6246	8-5-75
Labor Relations Bureau	916	657-1709	657-1834	8-15-49					
Payroll Transactions & Special Projects Bureau	916	657-1762	651-1079	8-15-58	<b><u>CWS-New System</u></b>				
Risk Management Bureau	916	657-1762	657-2739	8-15-58	Chief - Gail Chun-DeDuonni	916	651-5927	651-6246	9-12-83
Workforce Development Bureau	916	657-2016	637-1727	9-3-73					

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<b><u>COMMUNITY CARE LICENSING DIVISION</u></b>					<b><u>Field Operations</u></b>				
Deputy Director - Pamela Dickfoss	916	657-2346	657-3783	8-17-17	Assistant Deputy Director - Debra Peel	916	285-7600	285-7650	19-22
Executive Assistant - Robin Wilder	916	657-2346	657-3783		Assistant Deputy Director - Esther Rojas	916	285-7600	285-7650	19-22
<b>Investigations Branch</b>					<b>Central Valley Branch</b>				
Chief - JoAnn Hirai	323	981-3850	981-3876	29-17	Chief - Cindy Henley	559	297-2610	559-324-4213	34-01
<b>Technical Assistance and Policy Branch</b>					<b>Roseville Branch</b>				
Chief - Lori Starnes	916	651-3456	651-2867	9-14-89	Chief - Pamela Ryan	916	774-4100	774-4162	34-13
<b>Continuing Care Branch</b>					<b>Sierra Branch</b>				
Chief - Evon Lenerd	916	657-2592	653-9335	8-3-90	Chief - Robin Roth	559	297-2500	559-324-4151	34-02
Home Care Services Bureau	916	657-3570	653-9335	8-3-90	<b>Sacramento Branch</b>				
Quality Assurance Advocacy & Technical Support Bureau	916	654-1541	654-1540	9-16-53	Chief - Kay Schlegel	916	515-4400	866-766-8620	19-34
<b>Central Operations Branch</b>					<b>Stockton Branch</b>				
Chief - Kathi Mowers-Moore	916	657-2346	657-3783	8-17-17	Chief - Letitia Earl	209	472-2391	472-8726	34-15
Division Administrative Support Bureau	916	651-0400	653-2715	9-16-50	<b>Glendale Branch</b>				
Caregiver Background Check Bureau	916	653-1923	651-5161	9-15-62	Chief - Cynthia Herrera	818	550-4200	818-551-2856	34-06
Information Technology Liaison Bureau	916	651-1075	651-6246	8-6-70	<b>Covina</b>				
<b>Statewide Adult and Senior Care Program</b>					Chief - Alice Harmon				
Program Administrator (Adult/Senior) - Lay Arguisola	916	657-2592	653-9335	8-3-90	Chief - Barbara Vignogna	619	278-4550	278-4567	34-12
East Bay Delta Adult & Senior	510	286-4201	286-4204	29-21	<b>LaJolla Branch</b>				
Greater Los Angeles Adult & Senior	323	980-4934	980-4912	31-11	Chief - Charles Shobe	858	674-3300	674-3647	28-05
Sierra-Cascade Adult & Senior	559	243-8080	243-8088	29-02	<b>Central Support and State Programs/Field Operations</b>				
Orange County & Inland Adult & Senior	714	703-2840	703-2868	29-28	Assistant Deputy Director - Judy Speer	916	285-7600	285-7650	19-22
San Francisco Coastal Adult & Senior	650	266-8800	266-8841	29-16	<b>Central Support and State Programs</b>				
N Los Angeles & Central Coast Adult & Senior	818	596-4334	596-4376	29-14	Chief - Sandra LeBaron	916	285-8900	285-7654	19-32
Northern California Adult & Senior	707	588-5026	588-5080	29-11	<b>LA State Programs Branch</b>				
Southern California Adult & Senior	619	767-2300	767-2252	29-06	Chief - Rissa Echavez	310	615-2800	615-2710	34-07
<b>Statewide Children's Residential Program Office</b>					<b>Oakland Branch</b>				
Program Administrator - Angela Valdez	916	651-5380	657-1657	8-3-54	Chief - John Schromm	510	622-3506	622-3560	34-09
Central CA Children's Residential Regional Office	408	324-2112	324-2133	29-07	<b><u>HUMAN RIGHTS AND COMMUNITY SERVICES DIVISION</u></b>				
Los Angeles and Tri-Coastal Children's Residential	323	981-3300	981-3425	31-08	Deputy Director - Tom Lee	916	654-2474	653-4001	8-16-04
Los Angeles Metro and Valley Children's Residential	310	568-1807	417-3680	31-09	<b>Employee Assistance Program</b>				
Northern California Children's Residential	916	263-4700	263-4744	19-35	Manager -David Fontes	916	657-1675	653-0782	8-10-500
Pacific Inland Children's Residential	951	782-4207	782-4967	29-26	<b>Audits Bureau</b>				
<b>Statewide Child Care Program Office</b>					Chief, Cynthia Fair				
Program Administrator - Paula d'Albenas	916	651-6040	651-0531	9-14-48	<b>Civil Rights Bureau</b>				
Child Care South	310	337-4333	342-6849	29-13	Chief, Jim Tashima	916	654-2107	653-9332	8-16-70
Child Care North	916	651-6040	651-0531	9-14-48	<b>Language Services</b>				
Bay Area Child Care	510	622-2602	622-2641	29-04	Chief, Johnny Oh	916	651-8876	651-8881	8-16-24
Central Coast Child Care	805	562-0422	685-1820	29-09	<b>Equal Employment Opportunity Office -</b>				
Chico Child Care	530	895-5033	895-5934	29-05	Chief - Joanne Bailey	916	657-2326	657-2285	8-16-10
Fresno Child Care	559	243-4588	243-8070	29-01	<b>Office for Special Services/Office of Services</b>				
Inland Empire Child Care	951	782-4200	782-4985	29-12	to the Blind - Chief - Lisa Bandaccari	916	657-3327	653-4001	8-16-94
Los Angeles East Child Care	323	981-3350	981-3355	29-15	Office of Deaf Access - Chief - Joseph Hoffman	916	653-8320	653-4001	8-16-91
Los Angeles Northwest Child Care	310	337-4333	337-4360	29-13					
Mission Valley Child Care	619	767-2200	767-2203	29-20					
Orange Child Care	714	703-2800	703-2831	29-10					
Peninsula Child Care	650	266-8843	266-8847	29-24					
River City Child Care	916	263-5744	929-6371	19-29					
San Jose Child Care	408	324-2148	324-2160	29-08					
<b><u>DISABILITY DETERMINATION SERVICE DIVISION</u></b>									
Deputy Director - Eva L. Lopez	916	285-7600	285-7650	19-22					
Executive Assistant, Veniece Kennerly	916	285-7600	285-7650	19-22					

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OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER	MAIL STATION
<b><u>INFORMATION SYSTEMS DIVISION</u></b>				
Deputy Director - Kären Cagle	916	654-1039	651-8280	8-17-33
Executive Assistant - Lana Johnson	916	654-1039	651-8280	
Office of Systems Oversight	916	651-5365	651-5570	9-9-52
<b>Operations Branch</b>				
Chief - Susan Slaven	916	651-3469	654-1790	9-10-59
Customer Support Bureau	916	651-3469	654-1790	9-10-59
Networking Operations Bureau	916	651-3469	654-1790	9-10-59
Onsite and System Support Bureau	916	651-3469	654-1790	9-10-59
<b>Technical Services Branch</b>				
Chief - Al Som-Anya	916	651-3481	651-5547	9-8-58
Application Production Services Bureau	916	651-3481	651-5547	9-8-58
CCLD/Legal Support Bureau	916	651-3481	651-5547	9-8-58
Internet Solutions Bureau	916	651-3481	651-5547	9-8-58
<b>Project Oversight and Strategic Technology (POST) Branch</b>				
Chief - Nola Niegel	916	651-5365	651-5570	9-9-52
<b>Enterprise Architecture and Information Security Bureau</b>				
Information Security Officer - Lloyd Indig	916	651-5558	651-5570	9-9-52
Information Security Office & Incident Reporting	916	651-5365	651-5570	9-9-52
Technology Admin Service Bureau	916	651-3481	651-5547	9-9-52
<b><u>LEGAL DIVISION</u></b>				
Deputy Director/Chief Counsel - Torene Schwab	916	657-2353	657-2281	8-17-27
Executive Assistant - Sherry Christopher	916	657-2353	657-2281	8-17-27
<b>Senior Assistant Chief Counsel (Welfare Programs ITP, AP, &amp; Contracts Policy)</b>				
Ali Mansfield	916	654-0843	654-1171	8-5-161
<b>Senior Assistant Chief Counsel - (CCL Enforcement)</b>				
Janine LaMar	916	657-2398	657-2410	8-5-161
<b>Senior Assistant Chief Counsel (CCL Enforcement) -</b>				
Enaj Leotaud	916	657-2398	657-2410	8-5-161
<b>Senior Assistant Chief Counsel (CFS, Continuing Care Programs and CCL Policy) -</b>				
Susan Diedrich	916	657-2238	657-2470	8-5-161
<b>Assistant Chief Counsel (CCL Policy) -</b>				
Vacant	916	657-2238	657-2470	8-5-161
<b>Assistant Chief Counsel (CCL Enforcement) -</b>				
Vacant	916	657-1771	654-2143	8-5-161
<b>Assistant Chief Counsel (CCL Enforcement) -</b>				
Mark Reese	916	657-2398	657-2470	8-5-161
<b>Assistant Chief Counsel (CCL Enforcement) -</b>				
Shirley Ramirez	323	981-3933	981-2799	28-18
<b>Assistant Chief Counsel (CCL Enforcement) -</b>				
Sean Avalos	916	654-0843	657-2470	8-5-161
<b>Assistant Chief Counsel (Welfare Programs, ITP, AP &amp; Contracts Policy) -</b>				
Vacant	916	654-0848	654-2134	8-5-161
<b>LEAD Attorney (Personnel Unit) -</b>				
Richard Burton	916	653-2110	657-2470	8-5-161
Office Manager - Kerith Starkes	916	657-1771	654-1171	8-5-161
<b><u>STATE HEARINGS DIVISION</u></b>				
Deputy Director/Chief ALJ - Manuel A. Romero	916	657-3550	651-6258	8-16-50
Executive Assistant - Eugene Townsend	916	657-3550	651-6258	
<b>Northern Valley Regional Office</b>				
Los Angeles Regional Office	213	833-2200	833-2230	28-01
	213	833-2207	833-2230	28-01
<b>San Diego Regional Office</b>				
Operations Support Bureau	916	653-3836	651-5400	9-17-36
Affordable Care Act	916	651-5588	651-2789	9-17-97
ACA/Disability Hearings Bureau	916	653-1878	651-2789	9-16-66
Training & Quality Development	213	833-2200	833-2230	28-01
State Hearing Support Section Customer Service	916	653-3836	651-5210	9-17-36

OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER	MAIL STATION
<b><u>WELFARE TO WORK DIVISION</u></b>				
Deputy Director - Todd R. Bland	916	657-3546	651-8280	8-17-08
Executive Assistant - Molly Thomas	916	657-3546	651-8280	
<b>Employment &amp; Eligibility Branch</b>				
Kären Dickerson, Branch Chief	916	657-2128	657-1131	8-8-26
Employment Bureau	916	654-2137	654-1048	8-8-33
CalWORKs Eligibility Bureau	916	654-1322	654-1401	8-8-31
<b>CalFresh Branch</b>				
Vacant, Branch Chief	916	651-8047	654-1295	8-9-32
CalFresh Management Operations Section	916	653-5420	654-1295	8-9-32
CalFresh Bureau	916	654-1896	657-1806	8-9-32
Field Operations Bureau	213	833-2250	833-2253	28-03B
<b>Child Care and Refugee Programs Branch</b>				
Kim Johnson, Branch Chief	916	657-3442	654-1516	8-9-140
Child Care Bureau	916	657-2144	654-1516	8-9-139
Refugee Programs Bureau	916	654-4356	654-7187	8-9-646
<b>Immigration Branch</b>				
Dan Torres, Chief	916	651-5651	654-7187	8-9-33
<b>Program Integrity Branch</b>				
Maria Hernandez, Chief	916	654-2125	657-2207	8-8-45
Welfare Fraud and Emergency Food Assistance Program	916	263-5700	263-5707	19-26
Program Technology Bureau	916	654-1874	657-2207	8-8-46



**STATE OF CALIFORNIA**  
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