



CALIFORNIA DEPARTMENT OF SOCIAL SERVICES TELEPHONE LIST

744 P STREET SACRAMENTO, CA 95814-5512



OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER	MAIL STATION	OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER	MAIL STATION
DEPARTMENT OF SOCIAL SERVICES 744 P Street, Sacramento, CA 95814					Management and Staff Services Branch				
General Information	916	651-8848		8-4-23	Chief - Kyle Weber	916	657-2011	654-1567	8-4-180
Public Inquiry and Response	916	651-8848		8-4-23	Administrative Services Bureau	916	657-2586	654-3286	8-4-192
Public Inquiry and Response (TDD Only)	800	952-8349		8-4-23	Business Services Bureau	916	657-2009	654-1567	8-4-179
					Disaster & Safety Services Bureau	916	651-8880	651-8884	8-3-143
					Public Inquiry and Response	916	651-8848	651-8866	8-4-23
							(Press 1, then 7)		
<u>DIRECTOR'S OFFICE</u>					<u>ADULT PROGRAMS DIVISION</u>				
California Department of Social Services					Deputy Director - Eileen Carroll				
Director - Will Lightbourne	916	657-2598	651-6569	8-17-11	Executive Assistant - Shelly Johnson	916	653-5403	653-1693	8-17-12
Chief Deputy Director - Pat Leary	916	657-2598	651-6569	8-17-11					
Program Deputy Director for Benefits & Services- Pete Cervinka	916	657-2598	651-6569	8-17-11	Policy & Litigation Branch				
Special Assistant to the Directorate - Nancy Lee	916	657-2598	651-6569	8-17-11	Chief - Hafida Habek	916	651-5362	653-2220	9-7-96
					Policy & Operations Bureau	916	651-5350	653-2220	9-7-96
					Litigation and Appeals Bureau	916	651-3488	657-1930	9-9-04
					Systems, Administrative & Quality Assurance Branch				
					Chief - Debra L. Thomson	916	653-3850	653-2220	9-7-96
					Fiscal, Admin. & Systems Bureau	916	651-1069	653-2220	9-7-92
					Quality Assurance Bureau	916	651-3494	653-2220	9-7-95
					<u>CHILDREN & FAMILY SERVICES DIVISION</u>				
					Deputy Director - Greg Rose	916	657-2614	657-2049	8-17-18
					Executive Assistant - Toni Salas	916	657-2614	657-2049	8-17-18
					Assistant Deputy Director - Kevin Gaines	916	657-2614	657-2049	8-17-18
					Office of the Foster Care Ombudsman				
					Ombudsman - Karen Grace-Kaho	916	651-6560	651-6568	8-13-25
					Children's Services Operations & Evaluation Branch				
					Chief - Ellie Jones	916	651-8111	651-8143	8-12-34
					Adoptions Services Bureau	916	651-8089	651-8143	8-12-31
					Operations Bureau	916	651-8099	651-8148	8-12-90
					Outcomes and Accountability Bureau	916	651-8100	651-8148	8-12-90
					Child Protection and Family Support Branch				
					Chief - Linne Stout	916	651-6600	651-6239	8-11-83
					Child Welfare Policy and Program Development Bureau	916	651-6160	651-6325	8-11-87
					Resources Development & Training Support Bureau	916	651-6600	651-6239	8-11-86
					Office of Child Abuse Prevention	916	651-6960	651-6328	8-11-82
					Child and Youth Permanency Branch				
					Chief - Karen Gunderson	916	651-7464	657-3791	8-13-73
					Foster Care Support Services Bureau	916	651-7465	657-4357	8-13-78
					Permanency Policy Bureau	916	657-1858	657-3791	8-13-66
					Foster Care Audits and Rates Branch				
					Chief - Vacant	916	651-9152	654-1293	9-6-38
					Program and Financial Audits Bureau	916	653-1802	654-1293	9-6-23
					Foster Care Rates Bureau	916	651-2752	654-1293	9-6-38
					Case Management System Support Branch				
					Chief - Gail Chun-De Duonni	916	651-7884	651-6246	8-5-75
					Case Management System Support Bureau	916	651-7884	651-6246	8-5-75

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<u>COMMUNITY CARE LICENSING DIVISION</u>					<u>DISABILITY DETERMINATION SERVICE DIVISION</u>				
Deputy Director - Jeffrey Hiratsuka	916	657-2346	657-3783	8-17-17	Deputy Director - Eva L. Lopez	916	285-7600	285-7650	19-22
Executive Assistant - Dianne Ramos	916	657-2346	657-3783		Executive Assistant, Veniece Kennerly	916	285-7600	285-7650	19-22
Investigations Branch					Field Operations				
Chief - JoAnn Hirai	323	981-3850	981-3875	29-17	Assistant Deputy Director - Debra Peel	916	285-7600	285-7650	19-22
Technical Assistance and Policy Branch					Assistant Deputy Director - Pam Scheel				
Chief - Lori Starnes	916	651-3456	651-2867	9-14-89	Oakland Branch				
Continuing Care Contracts Branch					Chief - Lori Joo				
Chief - John Rodriguez	916	657-2592	653-9335	8-3-90	Central Valley Branch				
Central Operations Branch					Chief - Cindy Henley				
Chief - Kathi Mowers-Moore	916	657-2346	657-3783	9-16-50	Roseville Branch				
Division Administrative Support Bureau	916	657-2346	657-3783	9-16-50	Chief - Sandy LeBaron				
Caregiver Background Check Bureau	916	653-1923	651-5160	9-15-62	Sierra Branch				
Statewide Adult and Senior Care Program					Chief - Robin Roth				
Program Administrator (Adult/Senior) - Mary Jolls	916	657-2592	653-9335	8-3-90	Sacramento Branch				
Greater Bay Area Adult Care	510	286-4201	286-4204	29-21	Chief - Kay Schlegel				
Los Angeles Tri-County Adult Care	323	980-4934	980-4912	31-11	Stockton Branch				
Sierra-Cascade Adult Care	559	243-8080	243-8088	29-01	Chief - Letitia Earl				
Southern Region Adult Care	714	703-2840	703-2868	29-28	Los Angeles North Branch				
Central California Senior Care	650	266-8800	266-8841	29-16	Chief - Esther Rojas				
Greater Los Angeles Senior Care	818	596-4334	596-4376	29-14	Covina				
Northern California Senior Care	707	588-5026	588-5080	29-11	Chief - Alice Harmon				
Southern California Senior Care	619	767-2300	767-2252	29-06	LaJolla Branch				
Statewide Children's Residential Program Office					Chief - Janet A. Harb				
Program Administrator - Vacant	916	651-5380	657-1657	8-3-54	Los Angeles West Branch				
Central Children's Residential Regional Office	408	324-2112	324-2133	29-07	Chief - Rosamaria Montoto				
Los Angeles and Tri-Coastal Children's Residential	323	981-3300	981-3425	31-08	San Diego Branch				
Los Angeles Metro and Valley Children's Residential	310	568-1807	417-3680	31-09	Chief - John Poole				
Northern California Children's Residential	916	263-4700	263-4744	19-35	Central Support and State Programs				
Pacific Inland Children's Residential	951	782-4207	782-4967	29-26	Assistant Deputy Director - Monica Ortiz				
Statewide Child Care Program Office					Central Support Services Branch				
Program Administrator - Vacant	916	651-6040	651-0515	9-14-48	Chief - Judy Speer				
Child Care South	310	337-4333	342-6849	29-13	LA State Programs Branch				
Child Care North	916	229-4500	229-4508	19-48	Chief - Rissa Echavez				
Bay Area Child Care	510	622-2602	622-2641	29-04	Oakland State Programs Branch				
Central Coast Child Care	805	682-7647	682-8361	29-09	Chief - John Schromm				
Chico Child Care	530	895-5033	895-5934	29-05	HUMAN RIGHTS AND COMMUNITY SERVICES DIVISION				
Fresno Child Care	559	243-4588	243-8070	29-01	Deputy Director - Tom Lee				
Inland Empire Child Care	951	782-4200	782-4985	29-12	Employee Assistance Program - Northern California				
Los Angeles East Child Care	323	981-3350	981-3355	29-15	Manager -David Fontes				
Los Angeles Northwest Child Care	310	337-4333	337-4360	29-13	Employee Assistance Program - Southern California				
Mission Valley Child Care	619	767-2200	767-2203	29-20	Coordinator -Agatha Orenstein				
Orange Child Care	714	703-2800	703-2831	29-10	Audits Bureau				
Peninsula Child Care	650	266-8843	266-8847	29-24	Chief, Cynthia Fair				
River City Child Care	916	263-5744	929-6371	19-29	Civil Rights Bureau				
San Jose Child Care	408	324-2148	324-2160	29-08	Chief, Jim Tashima				
					Language Services				
					Chief, Johnny Oh				
					Equal Employment Opportunity Office -				
					Chief - Joanne Bailey				
					Office for Special Services/Office of Services				
					to the Blind - Chief - Lisa Bandaccari				
					Office of Deaf Access - Chief - Joseph Hoffman				
					TTY 653-7651				

OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER	MAIL STATION	OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER	MAIL STATION
<u>INFORMATION SYSTEMS DIVISION</u>									
Deputy Director - Kären Cagle	916	654-1039	651-8280	8-17-33	Operations Support Bureau				
Executive Assistant - Kris Twining	916	654-1039	651-8280		LeAnn Hale	916	653-3836	651-5400	9-17-36
Office of Systems Oversight	916	651-5365	651-5570	9-9-52	(PJ) Special Projects				
					Karlen Harmison	916	651-1400	651-2737	9-16-44
Operations Branch					Disability Hearings Bureau				
Chief - Andrea Wright	916	651-3469	654-1790	9-10-59	Charlene Verseman	916	653-1878	651-5082	9-16-66
Customer Support Bureau	916	651-3469	654-1790	9-10-59	Training & Quality Development				
Networking Operations Bureau	916	651-3469	654-1790	9-10-59	Vacant	916	657-3550	651-6258	8-16-50
Onsite and System Support Bureau	916	651-3469	654-1790	9-10-59					
Technical Services Branch					<u>WELFARE TO WORK DIVISION</u>				
Chief - Sheryl Jakaboski	916	651-3481	651-5547	9-8-58	Deputy Director - Todd R. Bland	916	657-3546	651-8280	8-17-08
Application Production Services Bureau	916	651-3481	651-5547	9-8-58	Executive Assistant - Molly Thomas	916	657-3546	651-8280	
CCLD/Legal Support Bureau	916	651-3481	651-5547	9-8-58					
Internet Solutions Bureau	916	651-3481	651-5547	9-8-58	Employment & Eligibility Branch				
Technology Admin Service Bureau	916	651-3481	651-5547	9-9-52	Kären Dickerson, Branch Chief	916	657-2128	657-1131	8-8-26
Project Oversight and Strategic Technology (POST) Branch					Employment Bureau	916	654-2137	654-1048	8-8-33
Chief - Nola Niegel	916	651-5365	651-5570	9-9-52	CalWORKs Eligibility Bureau	916	654-1322	654-1401	8-8-31
Enterprise Architecture and Information Security Bureau					CalFresh Branch				
Information Security Officer - Rayfield Scott	916	651-5365	651-5570	9-9-52	Linda Patterson, Branch Chief	916	651-8047	654-1295	8-9-32
Information Security Office & Incident Reporting	916	651-5365	651-5570	9-9-52	CalFresh Management Operations Section	916	653-5420	654-1295	8-9-32
					CalFresh Bureau	916	654-1896	657-1806	8-9-32
<u>LEGAL DIVISION</u>					Field Operations Bureau	213	833-2250	833-2253	28-03B
Deputy Director/Chief Counsel - Greta Wallace	916	657-2353	657-2281	8-17-27	Child Care and Refugee Programs Branch				
Executive Assistant - Sharon Reali, Acting	916	657-2353	657-2281	8-17-27	Stan Cagle, Branch Chief	916	657-3442	654-1516	8-9-140
Senior Assistant Chief Counsel (Welfare Programs ITP, AP, & Contracts Policy)					Child Care Bureau	916	657-2144	654-1516	8-9-139
Alii Mansfield	916	654-0843	654-1171	8-5-161	Refugee Programs Bureau	916	654-4356	654-7187	8-9-646
Senior Assistant Chief Counsel (CCL Enforcement) -					Program Integrity Branch				
Vacant	916	657-1771	654-2134	8-5-161	Maria Hernandez, Chief	916	654-2125	657-2207	8-8-45
Senior Assistant Chief Counsel (CFS, Continuing Care Programs and CCL Policy) -					Welfare Fraud and Emergency Food				
Susan Diedrich	916	657-2238	657-2470	8-5-161	Assistance Program	916	263-5700	263-5707	19-26
Assistant Chief Counsel (CCL Policy) -					Program Technology Bureau	916	654-1874	657-2207	8-8-46
Tory Schwab	916	657-2238	657-2470	8-5-161					
Assistant Chief Counsel (CCL Enforcement) -									
Darryl East	916	657-1771	654-2143	8-5-161					
Assistant Chief Counsel (CCL Enforcement) -									
Mark Reese	916	657-2398	657-2470	8-5-161					
Assistant Chief Counsel (CCL Enforcement) -									
Shirley Ramirez	323	981-3933	981-2799	28-18					
Assistant Chief Counsel (CCL Enforcement) -									
Vacant	916	654-0843	657-2470	8-5-161					
Assistant Chief Counsel (Welfare Programs, ITP, AP & Contracts Policy) -									
Paul Sickert	916	654-0848	654-2134	8-5-161					
LEAD Attorney (Personnel Unit) -									
Richard Burton	916	653-2110	657-2470	8-5-161					
Office Manager - Connie Navarrete	916	657-1771	654-2134	8-5-161					
<u>STATE HEARINGS DIVISION</u>									
Deputy Director/Chief ALJ - Manuel A. Romero	916	657-3550	651-6258	8-16-50					
Executive Assistant - Eugene Townsend	916	657-3550	651-6258						
Northern Costal Regional Office									
Vacant	510	622-4000	622-4004	28-02					
Northern Valley Regional Office									
Vacant	916	651-0927	651-2737	9-17-44					
Los Angeles Regional Office									
Ron Mendoza	213	833-2200	833-2230	28-01					
San Diego Regional Office									
Anthony Gurrola	760	510-4999	510-4998	28-03					



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HEALTH AND HUMAN SERVICES AGENCY
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