



# NEWS RELEASE

California Department of Social Services

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## **California Department of Social Services Reminds Existing In-Home Supportive Services Program Providers of Urgent Need to Begin New Provider Enrollment Process**

*More Than 330,000 of the state's 350,000 Providers Have Begun Enrollment Process, but 20,000 Providers Still Need to Act*

SACRAMENTO – California Department of Social Services (CDSS) Director John Wagner on Tuesday urged all existing In-Home Supportive Services (IHSS) program providers to contact their county IHSS office to re-enroll in the program or risk being barred from receiving payment for services delivered.

In order to ensure the integrity of the program and protect client safety, the 2009 Budget Act passed by the Legislature and signed into law by the Governor included a significant anti-fraud initiative that included, among other things, a new IHSS provider enrollment process. The new process includes enhanced background screening as well as other safeguards designed to protect IHSS recipients and safeguard against fraud and abuse in the program.

As of June 9, 2010, approximately 330,000 providers have begun the re-enrollment process, including more than 225,000 who have completed the process, including fingerprinting and a background check. Approximately 20,000 have taken no steps to re-enroll and risk losing their provider status.

“I applaud the many state, county, Public Authorities and provider representative organization efforts to help providers comply with these new enrollment requirements included in last year’s budget to ensure program integrity in the IHSS program. These efforts have resulted in the vast majority of providers meeting the new requirements,” Director Wagner said. “Any providers who have not yet visited their county IHSS office to re-enroll need to do so no later than June 30.”

The four main elements of the new provider enrollment process include: a new provider enrollment form with a declaration signed under penalty of perjury; a new provider form acknowledging their understanding of the IHSS program requirements; fingerprinting and a background check; and participation in a program orientation.

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Starting November 1, 2009, all new IHSS provider applicants are required to complete all four elements before being eligible to receive payment for services provided to IHSS recipients. Due to the large number of existing providers, the law allows any providers already working or applying to work prior to November 1, 2009, through June 30, 2010 to re-enroll in order to continue to receive payment from the IHSS program.

As of June 9, 2010, approximately 330,000 providers have begun or completed the new requirements.

The level of enrollments under the new process has increased exponentially in recent months due to the action steps and outreach by CDSS, the counties, the Public Authorities, and provider representative organizations.

**BY THE NUMBERS\***

IHSS providers fully Enrolled in new process	225,073
IHSS providers who have begun the new process	104,267
IHSS providers who have not begun the new process	20,000
<i>TOTAL</i>	349,340

\*As of June 9, 2010

For a complete list of major action items undertaken to date, please visit:  
<http://www.cdss.ca.gov/cdssweb/PG16.htm>.

For a breakdown of provider enrollment counts by county updated weekly, please visit:  
<http://www.cdss.ca.gov/agedblinddisabled/PG2196.htm>.

For more information on county IHSS program contact information, please visit:  
<http://www.cdss.ca.gov/agedblinddisabled/PG1785.htm>.

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