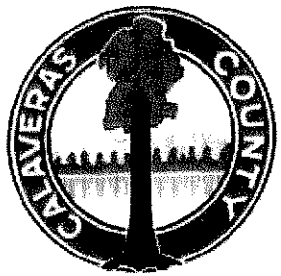
Calaveras County
California Child and Family Services Review
County System Improvement Plan



Calaveras Works and Human Services Agency, Children's Services

Calaveras County Probation Department

Submitted to the California Department of Social Services

Required Core Representatives

Name	Affiliation
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Teri Hall	Calaveras County Probation Department, Chief Probation Officer
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Teddi Roberts	Kene Me-Wu, Native American Indian Family Healing Center, Inc
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Recommended and Other Stakeholders

Name	Affiliation
Barbara Bernstein	CCOE - Foster Youth Services
Christina Hoerl	CDSS Outcomes and Accountability
Helene Hyllen	CDSS/Adoptions
Karen Pekarcik	First 5 Calaveras, Administrator of CAPIT/CBCAP/PSSF/PCACC/CRP
Mayko Vang	Regional Training Academy
Patty Harper	CDSS/Office of Child Abuse Prevention
Robin Bunting	CWHSA/ Employment Services

A. SIP Narrative

Introduction

Historically, the effectiveness of child welfare services across the country was heavily reliant upon anecdotal evidence. It was very difficult to point to empirical data to measure whether the services being provided by child welfare staff were actually making any difference for the children and families they were designed to serve on anything other than an individual case by case basis.

Pursuant to AB636, effective January 2004, a new Child Welfare Services Outcome and Accountability System began operating in California. It focuses primarily on data analysis and measuring outcomes in the areas of Safety, Permanence and Child and Family Well-Being. The system is based upon a philosophy of continuous quality improvement, interagency partnerships, community involvement, and public reporting of program outcomes.

This new California Outcomes and Accountability System (CAOS), also known as the California Child and Family Services Review (C-CFSR), includes three process components which together provide a comprehensive picture of county child welfare practices. The Peer Quality Case Review (PQCR) is the first component of the process, followed by the County Self Assessment (CSA) and finally the development of the county child welfare System Improvement Plan (SIP). Counties are expected to partner with their community and prevention partners to develop a SIP that focuses on service to families from prevention through the continuum of care.

Until 2008, there was a similar but separate planning process in place required for counties receiving funding through the Office of Child Abuse Prevention (OCAP). In recognition of the fact that these two parallel processes were duplicative and required the involvement of many of the same community partners, the state and counties agreed to merge the two planning processes. Thus, in June 2008, the California Department of Social Services (CDSS) issued an All County Information Notice (01-41-08) introducing new guidelines to integrate the COAS with the OCAP plan for counties like Calaveras County who receive Child Abuse Prevention, Intervention and Treatment (CAPIT), Community Based Child Abuse Prevention (CBCAP), and/or Promoting Safe and Stable Families (PSSF) funding.

The SIP serves as the operational agreement between the county and state, outlining how the county will improve its system to provide better outcomes for children, youth and families. Quarterly county data reports are the mechanism for tracking a county's progress.

In Calaveras Works and Human Services Agency, Child Welfare Services Division (CWS), also referenced as "Children's Services", is the primary entity for providing child welfare services to families experiencing child abuse and neglect. The Probation Department is responsible for providing services to children/youth involved in the juvenile delinquency system and placed in out-of-home care. Prevention services funded through OCAP are administered by First 5 Calaveras.

The County of Calaveras 2011 - 2014 System Improvement Plan (SIP) report includes two parts as prescribed, in addition to this narrative:

- Part 1 – This section of the SIP includes the CWS/Probation narrative, the SIP matrix and the Child Welfare Services Outcome Improvement Project (CWSOIP) narrative. This section of the SIP explains the basis how outcomes targeted for improvement and

program development were selected by Children's Services and Probation for the 2011-2014 SIP. The matrix specifically outlines the outcome improvement goals, strategies, milestones, timelines and assigned leads.

- Part II – This section focuses on community child abuse prevention efforts and includes the CAPIT/CBCAP/PSSF narrative and three year plan to meet the requirements for counties seeking CAPIT/CBCAP/PSSF funds administered through OCAP.

This year's SIP process would not have been possible without the assistance and contributions of all stakeholders that participated in any or all of the three activities that informed this year's SIP development process. A complete list of all SIP participants is included in this report. As required, the 2011-2014 County SIP and CAPIT/CBCAP/PSSF 3-Year Plan is being submitted to the Board of Supervisors (BOS) for approval prior to the final submission to the CDSS. Board approval verifies that public, private and community partners were involved in the development of these reports.

1. Process used to conduct the SIP:

In April 2010, Calaveras County undertook the Peer Quality Case Review (PQCR). Children's Services focused on "children's exits to permanency" and Probation "transitioning to adulthood". The PQCR gathered information utilizing interviews, focus groups, literature review and data analysis.

In August 2010, Calaveras County initiated the County Self Assessment (CSA) process to evaluate the effectiveness of Children's Services as well as of the OCAP funded prevention services provided to families in the community. A group of over twenty-five stakeholders came together including agency staff from Children's Services and Probation, community partners, stakeholders and partners from the California Department of Social Services. The charge to the group was to review and analyze performance data, identify strengths and challenges and offer recommendations.

The CSA process consisted of discussion regarding; county demographics; participation rates in child welfare and probation; safety, permanency and well being outcomes; public agency collaborations; service array and responsiveness to the community. It was viewed through the lens of prevention, intervention and treatment across the continuum of care.

In January 2011, the System Improvement Planning process was initiated. An internal meeting was conducted with Children's Services staff to review the PQCR and CSA information and outcomes for inclusion in the SIP were identified. A stakeholder meeting was conducted in February 2011 which was attended by staff, probation, First 5 Calaveras, California Department of Social Services, Central Regional Training Academy and other local stakeholders. Each outcome that had been identified for inclusion in the SIP was discussed to identify strategies. This information was taken back to CWHSA and Probation and a process utilized to further hone the strategies to be included in this plan.

Data was used in the PQCR, CSA and SIP to inform the processes. Readers should be aware that the total number of children in Calaveras County's Child Welfare System is small. Therefore, few occurrences in a given indicator can affect what appears to be a significant change in the percentage.

The data used for the CSA was obtained from the AB636 Quarter 4 2009 Data Report accessed through the CDSS website, http://www.childsworld.ca.gov/res/CtyReport/July10/jul10calaveras.pdf Data was also extracted from the following resources:

- The Center for Social Services Research: Needell, B., Webster, D., Armijo, M., Lee, S., Dawson, W., Magruder, J., Exel, M.,Glasser, T.,Williams, D.,Zimmerman, K., Simon, V., Putnam-Hornstein, E., Frerer, K., Cuccaro- Alamin, S., Winn, A., Lou,C., &Peng, C (2009). *Child Welfare Services Report for California.* Retrieved June 2010, from University of California at Berkeley Center for Social Services research website. URL: http://cssr.berkeley.edu/ucb_childwelfare
- Children's Research Center SafeMeasures® Data. *Calaveras County, CFSR Composite Reports, October 2009 through September 2010.* Retrieved November 15, 2010 from Children's Research Center website. URL: https://www.safemeasures.org/ca/safemeasures.aspx

Note that some internal analysis in the CSA was determined using data from the above sources and the timeframes were sometimes slightly different than what was used for the AB636 Quarterly Data Report. Therefore, some of the figures are different.

The data used to discuss the County's current performance for the SIP was obtained from the AB636 Quarter 3 2010 Data Report accessed through the CDSS website, http://www.childsworld.ca.gov/res/CtyReport/Apr11/apr11calaveras.pdf. Data was also extracted from SafeMeasures and the Center for Social Services Research website.

It should also be noted as identified by the Center for Social Services Research "that a change on one outcome may affect other outcomes. For example diverting children from out of home care would increase reunification rates but the families of children remaining in placement have more complex unresolved issues, likely to have worse well being outcomes and longer lengths of stay rates." As the impacted agencies move to improve all outcomes, constantly looking at how they impact one another and continue to have a systems view is required.

2. Selection of outcomes needing improvement:

CDSS recommends that counties choose three to four outcome or systemic factors for specific improvement strategies in the SIP. All of the other outcomes that are not listed in this plan will continue to be monitored by the CWHSA, Probation, and the California Department of Social Services at least quarterly. If a concerning situation arises, a plan will be put in place quickly to address that outcome. It should be noted that a specific strategy, although listed in one specific outcome area can affect numerous outcomes. For example the strategy of Family Finding and Engagement, while listed with the outcome "placement stability" will also impact "timely reunification", "timely adoptions" and many other outcomes. Also, work that was done on the last SIP cycle continues to be implemented and is impacting the data, for example considerable work has been done around streamlining and improving the Adoptions processes. Although Calaveras continues to be below the Federal Standard on some of these areas this outcome was not chosen to focus on, as this work is continuing.

Calaveras County chose the following four outcomes to focus on for our 2011-2014 SIP:

S.1.1 Safety Outcome: No Recurrence of Maltreatment

C3.1 Exits to Permanency (24 months in care)

C4.2Permanency Measure Placement Stability Outcome: Placement Stability (at least 12 months but less than 24 months)

4B. Type of Placement (Probation)

3. Identify improvement targets and goals:

The goal for each of the outcomes identified for inclusion in this plan is to meet the Federal Standard Areas before or by May 2014.

4. Summary of current research available via literature review:

Literature reviews synthesize recent research and summarize themes, trends, best practices and gaps in the information available on a specific topic. For managers and administrators in child welfare, literature reviews can provide valuable information about key factors related to system improvement:

- social work models associated with improvement in specific child welfare outcomes;
- social work practices associated with barriers to improved outcomes;
- organizational elements associated with improved outcomes.

Two literature reviews pertinent to our outcomes were provided by the CDSS consultant and can be found at the Northern Training Academy website http://humanservices.ucdavis.edu/academy/ ("Exits to Permanency", and "Placement Stability in Child Welfare").

One of the advantages of being a small county is the ability to make significant changes in a relatively short time frame. Although the SIP is not due to be finalized until May 2011, many strategies have been implemented.

5 and 6. Current activities in place or partially implemented; and New activities that will impact outcomes:

S 1.1: Safety Outcome Measure - No Recurrence of Maltreatment

Current activities in place or partially implemented

- Continue to offer services through First 5 Calaveras administration of prevention funds, including parenting classes and outreach to the community regarding the prevention of child abuse and neglect for children ages birth to eighteen years old
- Continue to implement "school based" social workers
- Continue to utilize the Structured Decision Making (SDM) Tool appropriately

New activities that will impact outcomes

- Increase level of Domestic Violence Education
- Increase number of social workers trained to Aggression Reduction Therapy
- Implement policy to reduce duplicate referrals

C3.1 Exits to Permanency (24 months in care)

Current activities in place or partially implemented

- Continue to engage families in concurrent planning process
- Continue to discuss concurrent planning in the Multidisciplinary Team (MDT) Meetings

New activities that will impact outcomes

- Increase technology to identify absent family members
- Conduct Team Decision Making Meetings
- Educate youth regarding permanency

C4.2: Permanency Outcome Measure- Placement Stability (12 months to 24 months)

Current activities in place or partially implemented

- Continue to hold Team Decision Making Meetings for seven-day notices from caregivers

- Continue implementing behavioral health assessments on all children

New activities that will impact outcomes

- Engage fathers
- Engage State Adoptions to keep cases open longer to collaborate to find permanency
- Implement Icebreakers

4B. Type of Placement (Probation)

Current activities in place or partially implemented

- Continue to place youth with relatives
- Continue to place youth with siblings

New activities that will impact outcomes

- Increase number of placements that will take probation youth
- Increase practice and documentation of family finding efforts

7. Use of logic models

Developing a logic model helps to delineate the specific methods by which proposed changes from the SIP will improve performance. Logic Models will be developed for our CAPIT/CBCAP/PSSF programs as part of this process. These internal planning documents will be revised along the process to help inform the strategic planning process.

8. Integration in to the CAPIT/CBCAP/PSSF Plan

Stakeholders representing the entire continuum of prevention through services, treatment and follow-up prevention participated in the PQCR/CSA/SIP planning process and assisted in identifying strategies to be included into the plan. As a community, the focus is to build on the promising collaborations that are in place to enhance the continuum of services. The use of CAPIT/CBCAP/PSSF and Children's Trust Fund money helps to do that. As permitted by funding, the county will continue to have parenting and community education.

County Self Assessment Executive Summary

Background

In August 2010, Calaveras County initiated the County Self Assessment (CSA) process to evaluate the effectiveness of Children's Services as well as of the Office of Child Abuse Prevention (OCAP) funded prevention services provided to families in the community. A group of over twenty-five stakeholders came together including agency staff from Child Welfare Services and Probation, community partners, stakeholders, and partners from the California Department of Social Services. The charge to the group was to review and analyze performance data, identify strengths and challenges and offer recommendations.

The CSA process consisted of discussion regarding; county demographics, participation rates in child welfare and probation, safety, permanency and well being outcomes, public agency collaborations, service array and responsiveness to the community. It was viewed through the lens of prevention, intervention and treatment across the continuum of care.

The CSA was the second component of the strategic planning effort. In April 2010, Calaveras County undertook the Peer Quality Case Review (PQCR). Our Children's Services focused on "children's exits to permanency" and Probation focused on "transitioning to Adulthood".

No later than August 2011, Calaveras County will complete this required three year planning effort with the submission of a three-year System Improvement Plan (SIP) to the Board of Supervisors for approval. Both the CSA and SIP are public documents which will be shared with stakeholders and the community following Board approval.

Readers should be aware that the total number of children in Calaveras County's Children's Services is small, causing low numbers of change to increase significant swings in outcome rates. One or two cases can result in exaggerated drops or gains in percentage points.

Summary of Outcomes

Participation Rates:

We have had a 13% population growth since 2000, and a 29% increase in the Latino population, although Caucasians still account for 87.1% of the population. Calaveras County has seen an almost double the rate of unemployment from 7.8% in June 2008, to 15% in June 2010, which leads to further stress on families.

There has been an increase in the number of referrals in the last three years as well as incident rate per one thousand children. Yet the number of substantiated allegations has slightly decreased, and entries into foster care relatively unchanged. The number of children in foster care has decreased from ninety-eight to seventy-three in Children's Services. The number of children in placement at any given time in the Probation Department has vacillated between three and seven.

The stakeholder group felt that one reason that the number of referrals has increased is due to Calaveras County practice of entering every phone call into the Child Welfare Services/Case Management System (CWS/CMS). Sometimes multiple referrals are recorded on the same allegation, if multiple people call in. The CWS/CMS does not allow for "contacts" to be recorded without a referral being opened and Calaveras County values gathering all the information that the community shares. The number of reports that are received and entered into CWS/CMS has been analyzed by our county-wide Continuous Improvement Team and Sponsor Group. This analysis and these recommendations has been incorporated into the SIP.

Safety Outcomes:

Considered together, results from all the Safety Indicators show that children receiving Children's Services in Calaveras County are increasingly protected from abuse and neglect. Investigations are conducted in a timely manner. Risk, safety and protective capacity is determined using a standardized approach. Social workers and probation officers have a high level of face-to-face contact with the children/youth they serve, and the continued lack of abuse in out-of-home care is also notable. The county is below the Federal Standards for recurrence of maltreatment by one child. This is an area that Children's Services wants to continue to focus on, and will be included in the SIP.

First 5 Calaveras administers prevention services that would otherwise be unmet needs for families of children up to age eighteen including parenting classes, and prevention outreach.

Permanency Outcomes:

Once again it should be noted that there are few children in foster care, so numbers and trends can fluctuate with one or two children. The following outcomes are below the Federal Standard:

- Permanency Measure C1.4: Re-Entry Following Reunification (Exit Cohort)
- Permanency Measure C2.1: Adoption Within 24 months (Exit Cohort)
- Permanency Measure C2.2: Median Time to Adoption (Exit Cohort)
- Permanency Measure C2.5: Adoption within 12 Months (Legally Free)
- Permanency Measure C3.2: Long Term Care Outcome: Exits to Permanency (Legally Free at Exit)
- Permanency Measure C4.2: Placement Stability Outcome: Placement Stability (12 to 24 Months in care)

The PQCR focused on permanency and much discussion at the stakeholder meetings and subsequent staff meetings have focused on this area. Strategies developed for Adoption, Long Term Care and Placement Stability are included in the Calaveras County SIP.

Calaveras County Probation has implemented the Team Decision Making Process to ensure that there will be family involvement with case planning activities and placement options. In addition, the Probation Department has utilized the 90-Day Transition Plans regarding youth exiting foster care. Youth are encouraged to continue with Independent Living Skills once they exit foster care. Transitional Living Program Plus is utilized when there is space available. One probation youth has utilized this placement beginning October 28, 2010. Group homes are providing transportation for successful home visits between the youth and parents or the identified adult connection. In March 2010, two Probation Officers began offering Aggression Replacement Training (ART) at the Calaveras River Academy. This school is mainly for youth who are being referred by other schools. Behaviors such as the use of alcohol and drugs, failing grades, defiance or being out-of-control are some of the reasons for the referrals to Calaveras River Academy. Many of these youth are on probation. The Probation Department is using ART as a pre-placement preventative service to keep youth in their home and community.

Well-Being Outcomes:

Calaveras County has no Federal Well-Being Outcomes developed at this time. There were seven children out of fifty-two who do not reflect a current CHDP physical examination. Five of these children were newly placed into foster care. The other two are babies who have had an annual physical examination, and require more frequent visits per the CHDP Periodicity Table. Currently, two children did not have dental examinations entered into the CWS/CMS. These children were new to foster care and their dental examinations were pending.

We will continue to monitor Well-Being Outcomes, ensuring that we are providing all youth with medical and dental services.

Analysis of Gaps/Unmet Needs in the County

The Calaveras CSA stakeholder group members and Children's Services and Probation Department staff discussed and prioritized the unmet needs in our community. In-home parenting and child abuse prevention outreach to all geographical areas continues to be a high need. The lack of Calaveras County foster homes and residential group homes is also an issue. Substance abuse treatment programs for both parents and adolescents were also identified as needs in Calaveras County.

Strategies for the Future

The CSA process, including information from the PQCR, focus groups, stakeholder meeting and agency staff meeting identified the following strategies for the future, to be analyzed for possible inclusion in Calaveras County's SIP.

- The CSA team noted that it is difficult to share data from agency to agency due to the different programs that are used. Probation, Mental Health, Children's Services, Independent Living Program, and First 5 Calaveras all have separate data programs that do not easily "share" information.

- The number of child abuse reports that are received and entered into CWS/CMS has been analyzed by our county-wide Continuous Improvement Team and Sponsor Group. Their analysis and recommendations have been incorporated into the SIP.

- Safety Outcome Measure S 1.1- No Recurrence of Maltreatment

- Permanency Measure C1.4: Re-Entry Following Reunification (Exit Cohort)

- Permanency Measure C2.1: Adoption Within 24 months (Exit Cohort)
- Permanency Measure C2.2: Median Time to Adoption (Exit Cohort)
- Permanency Measure C2.5: Adoption within 12 Months (Legally Free)

- Permanency Measure C3.2: Long Term Care Outcome: Exits to Permanency (Legally Free at Exit)

- Permanency Measure C4.2: Placement Stability Outcome: Placement Stability (12 to 24 Months in care)

The Calaveras County Probation Department continues to struggle with out-of-home placements for youth within county. There are no available foster homes that will take a probation youth in Calaveras County. There are two group homes within the county; one being for the treatment for male sex offenders and one which is highly structured for males. There are no group homes for females in county. There continues to be no available in-patient treatment for youth with Alcohol or Drug problems in Calaveras County. It appears that due to California's economic struggles that option will not come to fruition and that Calaveras County is too small to allow such a program be feasible. The Calaveras County Probation Department will continue to use the Team Decision Making meetings to assist needed placements within the family or non-related extended family members. The Calaveras County Probation Department will continue to implement the use of Independent Living Program classes for those youth who are placed in county. The Calaveras County Probation Department will make necessary referrals to those youth who reside out-of-county to the applicable Independent Living Programs.

Conclusion

The CSA process provided agency staff, community members and collaborating partner agencies the opportunity to further explore performance, identify areas for improvement, and underscore what is already working and deserves expansion or preservation. Through analysis of demographic information, participation rates, outcome data, systemic issues, service area, and agency collaboration much information was gleaned. This was a rewarding process which provided both Children's Services and Probation with rich information and recommendations. The next step in this process is the SIP, which outlines strategies, milestones, timeframes and outcome improvement goals.

PQCR Executive Summary

In an effort to ensure continuous quality improvement for outcomes for children, youth and families in the Children's Services and Probation systems, Calaveras County conducted the Peer Quality Case Review (PQCR) from April 27-29, 2010. The counties of Humboldt, Los Angeles, Butte, Colusa and San Luis Obispo participated as peer review counties.

Children's Services Focus Area

Measure: Exits to Permanency
After a thoughtful review of the quarterly outcome data and Safe Measures data, and with their CDSS consultant, Children's Services selected Federal Permanency Composite 3 - Long Term Care Composite (Exits to Permanency). Notably, Calaveras County is meeting state and national standards on many outcome measures and feels the foster youth who are exiting to permanency is a population of great concern and an area in which improvement can be made.

Probation Focus Area

Measure: Aftercare/ Transition to Adulthood
Probation selected to focus on their work with youth who are transitioning to adulthood and have either emancipated or reunified with their families. Probation selected this measure for much the same reasoning as Children's Services; this vulnerable population is of utmost concern to staff. Probation specifically selected this measure so as to spend dedicated time focusing on the issues these children face, and wanting to learn more from other counties regarding their best practices.

PQCR process

A review of the literature was conducted and synthesized based on the comprehensive review Exits to Permanency; a Review of Current Literature (Northern California Training Academy, 2009). This framework helped develop specific interview tools to get rich data regarding this population.

The PQCR was structured to allow multiple avenues for data gathering:
1. Focus area case review;
2. Case-specific interviews of social workers/probation officers assigned to respective cases (cases were the same as those under the focus area topic case review);

3. Focus groups of (1) Children's Services social workers, (2) public agency staff, and (3) the Probation and Children's Services supervisors.

Calaveras County Children's Services and Probation conducted a concurrent PQCR during the week of April 26, 2010. During the PQCR process, the peer interview teams conducted five Children's Services and three probation case reviews and interviews. Detailed strengths and challenges with recommendations from the peer counties can be found in the PQCR report.

Focus groups were conducted with social workers, public agency representatives, Probation and Children's Services Supervisors.

Detailed strengths and challenges with recommendations from the focus groups can be found in the PQCR report. Below is a summary of strengths and challenges facing both agencies:

Children's Services

Summary of strengths noted in the PQCR process:

- Consistent and accurate utilization of SDM;
- Social workers engaged the children in many aspects of case planning and assured the children's desires were taken into consideration when making decisions and recommendations;
- Reunification services were available to parents and social workers were diligent in accessing and monitoring appropriate services for the parents;
- Concurrent planning was addressed regularly at every stage of the case and re-assessed every six months;
- Relative placement for the children was a priority if there were available and appropriate relatives willing to have the children placed in their care;
- Parents and relatives were offered regular visitation with the children when the children were in foster care placements;
- Services for the children were readily available and utilized to assure the children's educational, medical, and mental/ behavioral health needs were properly addressed;
- Social workers and foster parents were diligent in assuring children were supported in their educations, hobbies, positive relationships;
- Social workers communicate with one another and were committed to providing positive outcomes for children and families;

- Sibling connections were valued and a high priority for social workers;
- The completed case plans were comprehensive and detailed based on the needs of the family;
- Parents and relatives were engaged in the decision-making process and involved in placement planning for the children;
- Multiple important factors were considered when social workers were attempting to match children with the appropriate foster families.

Summary of challenges noted in the PQCR process:

- Mental health and substance abuse issues were the greatest barriers in parents' ability to successfully reunify with the children, as the parents with these issues were more difficult to engage in services;
- SDM was not being used consistently once the case was in the Permanent Placement stages, per the SDM guidelines;
- There was a limited selection of local foster homes, specifically foster homes that can accommodate larger sibling groups and were trained in caring for children with high behavioral needs;
- The recent decrease in the budget has created multiple hardships for social workers, lessening the amount of time they were able to dedicate to each family;
- Children are dedicated to their biological families, creating emotional dilemmas in their desire to want to commit to a family for adoption or guardianship and sometimes causing disruptions to their placements;
- Although the case plans were thorough, they may be overwhelming to parents who were trying to overcome multiple challenges in a short amount of time;
- There were foster parents and relative caretakers that were not willing to support various aspects of case plans;
- There was some inconsistency in how and when TDMs were scheduled, and in some of the cases reviewed there were no TDMs at placement changes.

Probation

Summary of strengths noted in the PQCR process:

- There were minimal changes of probation officers throughout the duration of a case;
- Of the sample of cases reviewed, majority of the youth had only one placement while they were on probation, prior to entering a Transitional Housing Program or returning home;
- There were services available for the youth that were utilized based on the specific needs of the youth;
- The Transitional Independent Living Plans (TLP) were tailored to meet the individuality of the youth and youth participated in the development of their case plans in a timely manner;
- The education and employment of the youth were highly valued by the probation officers and they assured youth were supported in these areas;
- Services were available to youth after their probation status was terminated;
- Probation officers highly valued the youth's contact with their family members and worked diligently arranging visitation and assessing family for placement when it was appropriate.

Probation Challenges noted in the PQCR process:

- There were limited local placement options for probation youth, creating multiple barriers to case planning;
- The parents of the youth were not involved in case planning and were not required to participate in services to support the youth in treatment;
- Sex education for the youth was lacking and there was no clarity on whom or what agency was providing or monitoring this life skill;
- The aftercare and exit transitional plans were not fully defined and outlined in the TILPs;
- Although substance abuse treatment was a priority for probation officers, there were no in-patient treatment facilities and minimal programs for youth to address their substance abuse issues.

Conclusion

Calaveras County Children's Services and Probation systems continue strong commitment to build upon many strengths to improve service delivery to better serve children and families. The results of this PQCR process are vital to these efforts.

With the thoughtful participation of local stakeholders and staff, as well as agency partners from throughout the state, Calaveras County has conducted a comprehensive PQCR process and has used this information to inform the CSA and SIP.

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California's Child and Family Services Review
System Improvement Plan

County:	Calaveras County
Responsible County Child Welfare Agency:	Calaveras Works and Human Services Agency
Period of Plan:	May 2, 2011 – May 2, 2014
Period of Outcomes Data:	APR 2011 DATA EXTRACT Q3 2010
Date Submitted:	SUBMITTED AUGUST 15, 2011

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Signature:	Teri Hall

Board of Supervisors (BOS) Approval	
BOS Approval Date:	August 9, 2011
Name:	Thomas M. Tryon
Signature:	Thomas M. Tryon

B. CWS/Probation Narrative

Calaveras County is committed to continuous quality improvement and the process of completing the PQCR, CSA, SIP and quarterly data reviews highlighted which outcomes we needed to focus on over the next three years. As previously stated, we will continue to monitor all of our outcomes, but will pay special attention to the outcomes that we are currently performing below the Federal Standards.

The CSSR website composite planner was used to help us determine our outcome goals. The strategies, rationales and milestones were determined by the planning group to ensure that we are able to meet the federal standards. The planning group took in to consideration literature reviews, and also what CDSS has listed in the state Program Improvement Plan (PIP) to improve outcomes.

S 1.1: Safety Outcome Measure - No Recurrence of Maltreatment
This measure answers the question: Of all children who were victims of a substantiated maltreatment allegation during the 6-month period, what percent were not victims of another substantiated maltreatment allegation within the next 6 months?

County's Current Performance:

⇒

From October 1, 2009 to March 31, 2010, 85.7% of children with substantiated maltreatment within the 6-month period did not have another substantiated maltreatment allegation within the next 6 months.

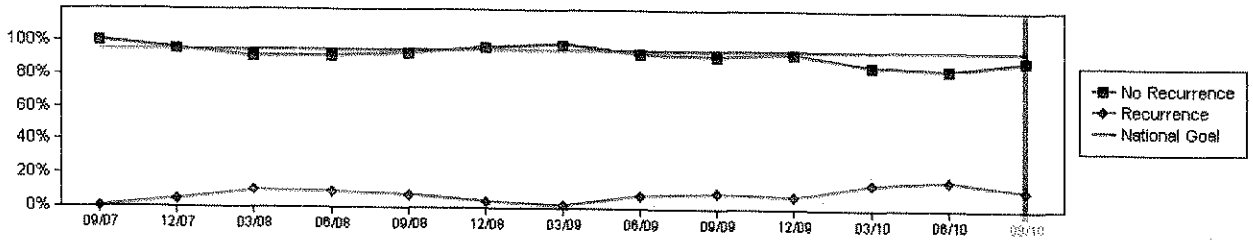
CSSR Data:

Most recent start date	Most recent end date	Most recent numerator	Most recent denominator	Most recent performance	Direction?	Percent change
07/01/09	12/31/09	51	55	92.7%	Yes	.04%
10/1/09	3/31/10	60	70	85.7%	No	7.0%

From the baseline of July 1, 2009 to December 31, 2009, the percentage of children with substantiated maltreatment within the 6-month period did not have another substantiated maltreatment allegation within the next 6 months decreased from 92.7% to 85.76%.

Current performance is below the Federal Standard 94.6%.

Safe Measures Data:



Most recent start date	Most recent end date	Most recent numerator	Most recent denominator	Most recent performance
4/1/10	9/30/10	78	88	88.6%

	Count	Percentage
No Recurrence	78	88.6%
Recurrence	10	11.4%
National Goal	83	94.6%
Total	**88**	**100.0%**

Improvement Goal 1.0: Reduce the number of incidents of recurrence due to domestic violence.

Strategy 1. 1 Increase the level of domestic violence education in the county	☐ CAPIT ☐ CBCAP ☐ PSSF X N/A	**Strategy Rationale** As there has been an increase in domestic violence in the County, increasing knowledge and skills in this area will improve social worker interventions with families.

	1.1.1 Implement and track consistent usage of domestic violence special projects code in CWS/CMS for all applicable referrals entered.		On-going		Intake Social Workers Program Manager
Milestone	**1.1.2** Conduct an analysis of families that have domestic violence present, to see if other factors such as alcohol and drugs, unemployment, and isolation are also present.	**Timeframe**	December 2011	**Assigned to**	Program Manager
	1.1.3 Develop a plan to address meeting the above identified areas, which could include;		January 2012-December 2012		Children's Staff in cooperation with DVERT

	increasing the prevention school based program to the elementary school, finding "sponsors" for perpetrators of domestic violence, and referring more families to "Courage to Change".				
	1.1.4 Implement the above identified plan		2013		Joint effort between Children's services, DVERT, Crisis Center
	1.1.5 Monitor/evaluate the effectiveness of implemented plan.		2014		Program Manager

Strategy 1. 2 Increase the number of social workers that are trained in Aggression Reduction Therapy (ART), a cognitive behavioral intervention program to help improve anger management and aggression reduction.	☐ **CAPIT** ☐ **CBCAP** ☐ **PSSF** ☐ **N/A**	**Strategy Rationale** Increasing the skill set of social workers in the area of violence will help improve the social workers ability to work with families and youth dealing with domestic violence.

Milestone	**1.2.1** Gather information regarding Aggression Reduction Therapy (ART)	**Timeframe**	September 2011	**Assigned to**	Program Manager or Supervisor
	1.2.2 Explore the concept and applicability to Child Welfare		September 2011 – December 2011		Program Manager and Supervisors
	1.2.3 If applicable, have desired number of workers to be trained		January 2012 – December 2012		Assigned Staff

Strategy 1. 3 Monitor and possibly expand the "school based social worker" program that was implemented in June 2011.	☐ **CAPIT** ☐ **CBCAP** ☐ **PSSF** ☐ **N/A**	**Strategy Rationale** There appears to be an increase in the number of cases of recurrence of maltreatment. Having a social worker on elementary school campuses to be available to consult with school staff members who are concerned about violence will improve interventions into children's lives.

Milestone	**1.3.1** Find additional school sites that are willing and able to participate	**Timeframe**	September 2011	**Assigned to**	Program Manager or other Children Services Supervisors
	1.3.2 Create a system or program to track outcomes		June 2012		Department Analyst or Department Volunteers
	1.3.3 Assign additional Social Worker(s) and implement tracking system		December 2012		School based Social Worker(s)

	1.3.4 Review/analyze outcomes data pulled from the tracking system		December 2013		Program Manager

Improvement Goal 2.0: Reduce statistical recurrence due to duplicate data entry regarding duplicate referrals.

Strategy 2. 1 Establish new policy and procedures for entering duplicate/subsequent referrals in CWS/CMS			☐ **CAPIT** ☐ **CBCAP** ☐ **PSSF** X **N/A**	**Strategy Rationale** An analysis of the referral rates, showed multiple referrals entered into CWS/CMS on same incident was creating false recurrence statistics.	
Milestone	**2.1.1** Create new policy and procedures which could include such steps as entering subsequent referrals as collateral contacts within the first referral.	**Timeframe**	December 2011	**Assigned to**	Program Manager or Supervisor
	2.1.2 Create a system to track multiple response letters to multiple mandated reporters for a single referral. May include a tracking sheet similar to SDM tracking sheet and may be attached to referral at intake.		December 2011		Program Manager/Social Services Supervisor and Children's Services Staff
	2.1.3 Train Social Workers on new policy and procedure.		February 2012		Program Manager/Social Services Supervisor and Children's Services Staff
Strategy 2. 2 Implement new Policy and Procedure for entering duplicate/subsequent referrals.			☐ **CAPIT** ☐ **CBCAP** ☐ **PSSF** X **N/A**	**Strategy Rationale** There appears to be multiple referrals entered into CWS/CMS on same incident creating false recurrence statistics.	
Milestone	**2.2.1** Implement above policy and procedure.	**Timeframe**	February 2012	**Assigned to**	Intake Social Workers
	2.2.2 Implement new response letter tracking system.		December 2012		Program Manager/Supervisors and/or Emergency Response Workers
	2.2.3 Review/analyze referral rates to evaluate results of new policy and procedures.		December 2013		Program Manager

Improvement Goal 3.0
Reduce the incidents of recurrence due to families' unfamiliarity with community resources.

Strategy 3. 1 Increase the level of knowledge of community resources available to families in the county.	☐ CAPIT X CBCAP X PSSF ☐ N/A	Strategy Rationale Families who are supported by the community and knowledgeable of its resources are more likely to receive the support they need, thus reducing reoccurrence of maltreatmen

Milestone	Timeframe	Assigned to
3.1.1 Conduct an analysis of families referred to Children's Services due to insufficient resources such as food, clothing, shelter, medical, transportation, etc.	December 2011	Program Manager/Supervisors
3.1.2 Develop a plan to address the above identified areas. This could include sending a follow-up letter or resource guide to families upon closure of referrals that were investigated as well as those that were not.	December 2012	Program Manager/Supervisors and Child Welfare Staff with the assistance of PCACC.
3.1.3 Implement the above plan.	2013	Children's Services Staff

Describe any additional systemic factors needing to be addressed that support the improvement plan goals.

CWS/CMS capacity to support special project codes in order to track outcomes.

Describe educational/training needs (including technical assistance) to achieve the improvement goals.

See strategies

Identify roles of the other partners in achieving the improvement goals.

Collaboration with regards to assessments and implementation of new systems and procedures and on-going coordinated response.

Identify any regulatory or statutory changes needed to support the accomplishment of the improvement goals.

None needed

Outcome/Systemic Factor: Permanency Measure C3.1: Long Term Care Outcome: Exits to Permanency (24 Months in Care)

This measure answers the question: Of all children in foster care for 24 months or longer on the first day of the year, what percent were discharged to a permanent home by the end of the year and prior to turning 18?

⇒ **County's Current Performance: County's Current Performance: Children's Services**

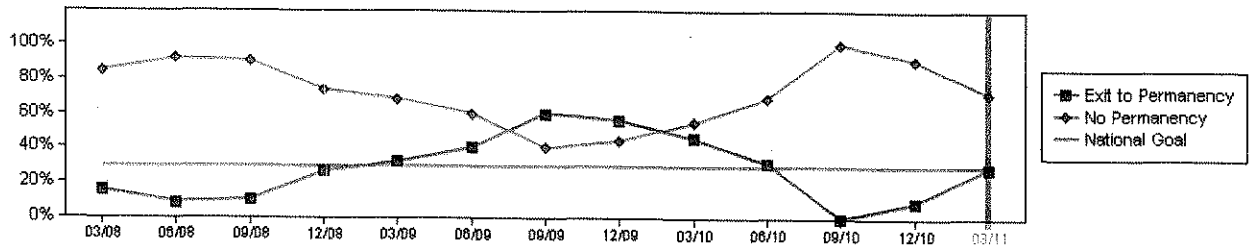
From October 1, 2009 to September 30, 2010, no children in foster care for 24 months or longer on the first day of the year were discharged to a permanent home by the end of the year prior to turning 18.

CSSR Data:

Most recent start date	Most recent end date	Most recent numerator	Most recent denominator	Most recent performance	Direction?	Percent change
7/1/09	6/30/10	5	16	31.3%	No	24.7%
10/1/09	9/30/10	0	10	0%	No	31.3%

From the baseline of July 1, 21009 to June 30, 2010, there was an decrease from 31.3% to 0% of children in foster care for 24 months of longer discharged to a permanent home by the end of the year prior to turning 18. Current performance is below the Federal Standard (29.1%) and below the statewide performanc of 21.6%.

Safe Measures Data:



Most recent start date	Most recent end date	Most recent numerator	Most recent denominator	Most recent performance
4/1/10	3/31/11	4	10	28.6%

	Count	Percentage
Exit to Permanency	4	28.6%
No Permanency	10	71.4%
National Goal	4	29.1%
Total	**14**	**100.0%**

Improvement Goal 1.0
Expand the type and use of Family Finding techniques to increase permanency options for children and youth in care.

Strategy 1. 1 The assigned social worker will be able to use family locator programs such as Axciom to research and find absent family members for possible connection or placement in a permanent setting.	☐ CAPIT ☐ CBCAP ☐ PSSF X N/A	**Strategy Rationale** Family culture and values are important to a child's since of sel and often they want to know their heritage. In locating family th goal is for the child to reconnect and possibly be a long term permanent placement for the child.

Milestone	Timeframe	Assigned to
1.1.1 Emergency Response social workers will utilize family finding resources to try and locate family members within 60 days of initial case. Efforts will be required to be documented in Dispositional reports.	August 2011 and ongoing	Emergency Response Team Social Services Supervisor
1.1.2 Assigned on-going social workers will complete/continue family finding, document efforts at each six month review hearing, which will be verified through case reviews.	August 2011 and ongoing	On-going social workers Social Services Supervisor
1.1.3 The social worker staff will be trained on new technologies, services and resources used to locate family.	July 2011	All social work staff Social Services Supervisor Program Manager Support Staff

Strategy 1. 2 Child Welfare staff will conduct Team Decision Making or interval meetings with involved participants for children who are at high risk of placement interruptions or children of sixteen years or older.	☐ CAPIT ☐ CBCAP ☐ PSSF X N/A	**Strategy Rationale** If our families, care providers and youth are provided the prope training, support and guidance this will hopefully decrease the changes in placement for the minor, which supports permanency.

Milestone	Timeframe	Assigned to
1.2.1 The child welfare staff will be re-trained on how to conduct TDM's or interval meetings with all participants related to the child's placement It will be the responsibility of the assigned social worker to incorporate the duties of the TDM facilitator and schedule, guide and structure meetings.	January 2012	All social work staff Social Services Supervisor Program Manager
1.2.2 Social workers will schedule TDM's on cases that are not in a permanent placement at	January 2012	On-going social workers Social Services Supervisor

	least every six months to find a permanent connection for the child and to look at the barriers of not reaching permanency. This will be monitored through case reviews.				

Strategy 1. 3 Children's Services staff shall work with the work with the Male Involvement initiative to coordinate training and technical assistance to identify and educate Calaveras County of the importance of male involvement in a child's life.	X CAPIT ☐ CBCAP ☐ PSSF ☐ N/A	**Strategy Rationale** Calaveras County seeks to change the community mindset by increasing the understanding of importance of male involvement in the development of children and increase the options for reunification with fathers or permanency with paternal relatives.		
Milestone	**Timeframe**		**Assigned to**	
1.3.1 The Male Involvement Initiative administered by First 5 Calaveras will provide outreach and education to community agencies and families on the importance of male involvement in children's lives.	July 2012		All staff Community partners	
1.3.2 Social worker staff will try to locate and encourage a relationship between the children and the males in their lives. Paternity will be reviewed and the importance of the roles of step/significant others, grandfathers and other important males will be taken into account.	July 2012		All staff All dependency attorneys Superior Court Judge	

Improvement Goal 2.0
Educate older youth, the community and resource families on permanency: what it is, and what is the difference between Long-Term Foster Care, Legal Guardianship and Adoption.

Strategy 2. 1 Children's Services and State Adoptions social workers, while under contract, will work collaboratively to educate and provide information to the community on permanency and the types of permanency options.	☐ CAPIT ☐ CBCAP ☐ PSSF ☐ N/A	**Strategy Rationale** All children need to know what lies ahead and what there futur is or can be. The older population often times feels unheard an their needs not addressed. In educating the youth, it allows them to be part of the process and the goal of permanence identified fully and hopefully reached.

Milestone	Timeframe	Assigned to
2.1.1 During monthly face to face contacts, Social workers will work with the youth, family members, care providers, counselors and all pertinent individuals on a monthly basis to try and identify and reach a more permanent placement for the children in long term foster care.	July 2011	On-going social workers Social Services Supervisor Program Manager
2.1.2 Provide education to the Community and to the youth of other non-child welfare agencies that provides support and assistance in helping older youth such as Youth Mentoring, Fatherhood Initiative and Crisis Center.	September 2011 and Ongoing	All staff Community partners
2.1.3 Incorporate training on the importance of permanency for the older youth through mandated child abuse reporting training provided to all the school districts in Calaveras County.	October 2011 and Ongoing	Program Manager or Supervisor School districts

Strategy 2. 2
Educate youth on all options of permanency and ways to find permanency, such as adoption picnics, etc.

☐	**CAPIT**
☐	**CBCAP**
☐	**PSSF**
X	**N/A**

Strategy Rationale
Through collaboration with various community partners we can expand the areas for the youth to be exposed to and possibly assist in directing them in a more permanent home.

Milestone	Timeframe	Assigned to
2.2.1 Social workers will provide youth the opportunity to attend all adoptions picnics.	July 2011	Social workers Adoptions workers Youth
2.2.2 The Calaveras Works and Human Services Agency will attend and encourage the older youth to participate as well in community events and fairs. The youth will be provided the opportunity to become involved in the community.	July 2011	Social Workers Social Services Supervisor Program Manager Older Youth population
2.2.3 Kinship Advisory committee to be more involved with youth in the Calaveras County Area by providing training for Relative/NREFM caregivers and staff as needed.	July 2011 and Quarterly	Social Workers Social Services Supervisor Program Manager Older Youth population

Improvement Goal 3.0
The Calaveras Works and Human Services Agency shall provide the older youth population a wider range of services that are focused on their population as well as program and services to assist them in making the decision on permanency. These services are through the ILP program THP and THP Plus programs.

Strategy 3. 1 Social workers will be trained on all three above-mentioned programs and the opportunities they can provide to the youth they serve.			☐ CAPIT ☐ CBCAP ☐ PSSF X N/A	**Strategy Rationale** Children develop mentally at different rates, have different needs and choose different paths for their futures. It is expecte that the youth will be able to have more advantages through these programs and will assist them in becoming a successful adult.	
Milestone	**3.1.1** Conduct a focus group with youth regarding their viewpoint on ILP and permanency.	**Timeframe**	January 2012	**Assigned to**	Social Workers Social Services Supervisor Program Manager Older Youth population ILP Contractor
	3.1.2 Create and implement evaluations of the ILP program and provide to the youth to capture the Youths perspectives/needs. Analyze the evaluations, share with the ILP contract provider and make recommendations for changes in the program that enhance permanency.		September 2012		Social Workers Social Services Supervisor Program Manager Older Youth population ILP Contractor
	3.1.3 Provide training to social worker staff and the ILP provider regarding the analysis of the ILP evaluations.		January 2013		Social Workers Social Services Supervisor Program Manager ILP Contractor
	3.1.3 Social workers and youth aging out visit the THP Plus housing facility to receive training and information about the program.		July 2013		Social Workers THPP+ Contract Provider Older Youth population
Strategy 3. 2 Classes that are designed to focus on teen issues or issues such as drug abuse, addiction, manners, respect and social skills will be developed, implemented and monitored.			☐ CAPIT ☐ CBCAP ☐ PSSF X N/A	**Strategy Rationale** Educating youth on these topics can be tailored more to meet their needs and focus on the troubled areas that are often the barriers or interruptions in placement and permanency.	
Mile ston	**3.2.1** Social Skills classes designed to work with teen population be provided on a regular basis.	**Time fram**	January 2012	**Assi gned**	Social Workers ILP Contractor Older Youth population

	3.2.2 "Courage to Change" model (program utilized by probation or penal system) to be reviewed and possibly incorporated. For example past youth who have struggled can mentor classes about the struggles they face when exiting foster care.		January 2012		Social Workers ILP Contractor Older Youth population

Strategy 3.3 The Children's Services staff will be more involved in Permanent Connections. The staff will work with youth to explore other avenues in finding permanence or self-sufficiency.	☐ **CAPIT** ☐ **CBCAP** ☐ **PSSF** **X** **N/A**	**Strategy Rationale** Children often do not have a safe and stable family to rely upon. In researching other ideas we can provide the youth with options other than returning to an unsafe place.

Milestone		**Timeframe**	**Assigned to**
	3.3.1 TILP will include a youth's response to family connections and will require input. This will be monitored through a review of all TILPs.	January 2012	Social Workers Older Youth population ILP Contractor
	3.3.2 Continue to identify male role models for youth and their importance to their future.	January 2012	Social Workers Older Youth population Calaveras M.E.N.

Describe any additional systemic factors needing to be addressed that support the improvement plan goals.
The agency may need to seek Board of Supervisor approval to contract services for a provider to enhance the program and expand the classes offered to the eligible youth.

Describe educational/training needs (including technical assistance) to achieve the improvement goals.
The contractor chosen for the ILP program will need to be trained in the program and what the requirements from the state to be in compliance. Social workers will need to be trained on the changes in the ILP program and the THP Plus program. The staff will also need to be trained in family locators, community resources and the importance of family connections.

Identify roles of the other partners in achieving the improvement goals.
The Foster Kinship Care Education Advisory Committee will provide training and support to staff, foster parents and the community. The identified ILP contractor will educate staff of classes and changes in the programs. The foster family agencies will provide training to foster parents the importance of family connections. The agency will collaborate with the Adoptions Agency to provide accurate information to the older youth. The Fatherhood Initiative and/or the Calaveras M.E.N. may be resources to assist in identifying male role models. The Citizen's Review Panel may also be able to assist in developing future permanency strategies.

Identify any regulatory or statutory changes needed to support the accomplishment of the improvement goals.
New policy and procedures on TDM's to be conducted on high risk placements of older youth, incorporation of family findings throughout court hearings every six months and the CWHSA to continue to work on the Fatherhood Initiative.

Permanency Measure C4.2: Placement Stability Outcome: Placement Stability (12 months to 24 month In Care)

This measure answers the question: Of all children served in foster care during a year who were in foster care for at least 12 months but not more than 24 months, what percent had two or fewer placement settings?

County's Current Performance:

⇒ **County's Current Performance: Children's Services**

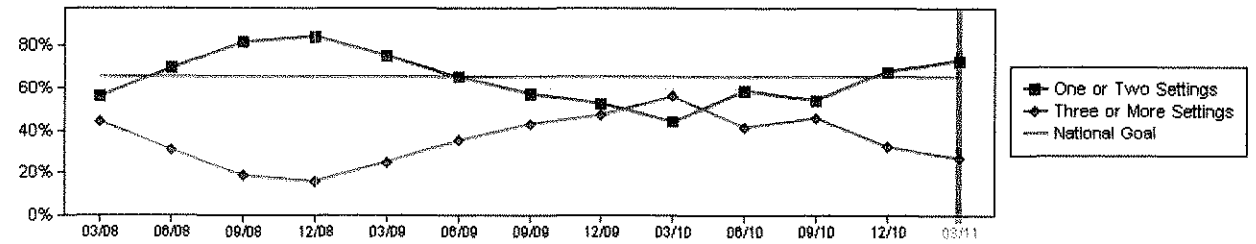
From October 1, 2009 to September 30, 2010, 52.4% of children in foster care during the year that had been in care for at least 12 months but less than 24 months had two or fewer placement settings.

CSSR Data:

Most recent start date	Most recent end date	Most recent numerator	Most recent denominator	Most recent performance	Direction?	Percent change
7/1/09	6/30/10	14	26	53.8%	No	
10/1/09	9/30/10	11	21	52.4%	No	1.4%

From the baseline of July1, 2009 to September 30, 2010, the number of children who had two or fewer placement settings decreased from 53.8% to 52.4%

Safe Measures Data:



Most recent start date	Most recent end date	Most recent numerator	Most recent denominator	Most recent performance
4/1/10	3/31/11	19	26	73.1%

	Count	Percentage
One or Two Settings	19	73.1%
Three or More Settings	7	26.9%
National Goal	17	65.4%
Total	**26**	**100.0%**

Improvement Goal 1.0 Increase placement stability of children through family finding efforts for relatives, fathers and other important people in children's life.

Strategy 1. 1 Family Finding and Engagement for relative placements			☐ CAPIT ☐ CBCAP ☐ PSSF X N/A	**Strategy Rationale:** To provide lifelong connections and stability placements for all children. Research finds that children placed with kin experience fewer moves than children placed in non-kin placements.	
Milestone	**1.1.1** ER workers consistently inquire about family or friend connections that may be willing to provide placement within 24 hours of the initial placement.	**Timeframe**	December 2011	**Assigned to**	On-call and ER social workers
	1.1.2 On-going workers continue to inquire about any and all family/friends throughout the life of the case at least at six month intervals as measured through case reviews.		December 2011		Continuing social workers
	1.1.3 Social workers will accurately input information into CWS as measured by quarterly reports.		December 2011		All Children's Services staff
Strategy 1. 2 Engage non-custodial and custodial fathers into the lives of their children.			☐ CAPIT ☐ CBCAP ☐ PSSF X N/A	**Strategy Rationale:** Placement stability will improve with the establishment, enhancement and/or maintenance of paternal relationships by keeping the children connected with their fathers and their extended paternal family members.	
Milestone	**1.2.1** Train staff to identify alleged, presumed and biological fathers as soon as possible when information is presented to worker.	**Timeframe**	January 2012	**Assigned to**	All staff
	1.2.2 Create a more male-friendly environment within the agency to help foster a positive working relationship with the fathers that we work		July 2012		All staff

	with by adding more male-oriented posters, artwork, and magazines.				
	1.2.3 Work with our service providers to create father/male oriented services.		December 2012		Program Manager

Strategy 1. 3 Engage State Adoptions to keep case open longer in order to collaborate on permanency, while under contract.	☐ **CAPIT** ☐ **CBCAP** ☐ **PSSF** X **N/A**	**Strategy Rationale:** Substitute caregivers sometimes change their minds after children have been in placement for awhile regarding their permanency options. Placement stability will improve with increased time to keep the dialogue open regarding permanency for children between State Adoptions and the substitute caregivers.	

Milestone	**1.3.1** Meet with State Adoptions Management and develop a collaborative action plan to seek permanency plans for children.	**Timeframe**	July 2011	**Assigned to** Director Program Manager Supervisors
	1.3.2 Train CWS and State Adoptions staff, while under contract, to work collaboratively in developing permanency plans for children.		December 2011	Program Manager Supervisors
	1.3.3 Track number of adoptions created through new collaborative working relationship.		December 2011	Analyst

Improvement Goal 2.0
Improve placement stability through the use of youth mentoring for children in placement.

Strategy 2. 1 Develop a foster youth peer mentoring program to support children.	☐ **CAPIT** ☐ **CBCAP** ☐ **PSSF** X **N/A**	**Strategy Rationale** Placement stability will increase with the use of peers who can mentor or support older children and youth in placement.	

Milestone	**2.1.1** Research foster youth peer mentoring programs in California and Nationwide.	**Timeframe**	January 2012	**Assigned to** Program Manager
	2.1.2 Engage youth in the development of a youth mentoring program by collaborating with Independent Living Skills Program.		August 2012	ILP Contractor Calaveras Youth Mentoring Program Director Social Workers Youth

	2.1.3 Implement youth mentoring program		July 2013		Calaveras Youth Mentoring Progran Director Social Workers Youth
	2.1.4 Track mentoring relationships and evaluate the effectiveness of the program.		July 2013		Analyst

Improvement Goal 3.0 Increase placement stability through the use of Ice Breaker Meetings.

Strategy 3. 1 Implement Ice Breaker Meetings between caregivers and birth parents.	☐ **CAPIT** ☐ **CBCAP** ☐ **PSSF** X **N/A**	**Strategy Rationale** Ice Breaker meetings are a promising practice which improve the transitions of children from birth family homes to out of home placements.

Milestone		**Timeframe**		**Assigned to**	
	3.1.1 Research and develop Ice Breaker policy and procedures.		July 2012		Program Manager
	3.1.2 Train staff regarding Ice Breaker policy and procedures.		December 2012		Program Manager Supervisors Social Workers
	3.1.3 Train substitute care providers regarding Ice Breaker meetings.		January 2013		Program Manager FFA staff Substitute Care Providers
	3.1.4 Implement Ice Breaker Meetings.		February 2013		Social Workers FFA staff Caregivers Parents/Legal Guardians
	3.1.5 Develop and implement tracking mechanism for Ice Breaker meetings.		December 2012		Analyst

Improvement Goal 4.0 Incorporate the Citizen Review Plan (CRP) recommendations that will be made in November 2011.

Strategy 4. 1 Review recommendations made by the Citizen's Review Panel to improve placement stability.	☐ **CAPIT** ☐ **CBCAP** ☐ **PSSF** X **N/A**	**Strategy Rationale** Placement stability will be improved through the implementatio of select recommendations of the Citizen's Review Panel.

Milestone		Timeframe		Assigned to	
	4.1.1 Review and prioritize recommendations made by the Citizen's Review Panel.		November 2011		All staff
	4.1.2 Report back to the Citizen's Review Panel.		March 2012		Program Manager
	4.1.3 Select and implement specific and appropriate recommendations.		May 2012 through May 2013		Program Manager Supervisors
	4.1.4 Evaluate the effectiveness of implemented recommendations.		May 2014		Program Manager

Describe any additional systemic factors needing to be addressed that support the improvement plan goals.
None identified at this time.

Describe educational/training needs (including technical assistance) to achieve the improvement goals.
Training and technical assistance related to Family Finding.

Identify roles of the other partners in achieving the improvement goals.
Caregivers and Citizen Review Panel

Identify any regulatory or statutory changes needed to support the accomplishment of the improvement goals.
None identified at this time.

Outcome/Systemic Factor: Type of Placement - Measure 4B Juvenile Probation
The overall intent is to provide Calaveras County youth with in-county services to prevent out-of-home placements. Resources continue to be limited in Calaveras County. Some of those factors are based on the current economic conditions throughout California. Probation will continue to outreach with all available service providers, community partners, and faith based programs in order to effectively refer our youth to the program that meets their individual needs.
Probation will support the service providers by having open dialogs with the youth and providers, ensuring that the goals and purposes are clear and obtainable.

County's Current Performance:

From January 1, 2010, seven youth were in Juvenile Probation placement. One is placed with kin; five are placed in group homes and one in "other". Calaveras County Probation Department continues to struggle with obtaining out-of-home placements within Calaveras County. There are no available foster homes that will take a probation youth in Calaveras County. There are two group homes within the county; one being for the treatment for male sex offenders and one which is highly structured for males. There are no female group homes in the county.

Improvement Goal 1.0
Increase the number of placement resources by two in the County that will receive probation youth.

Strategy			Strategy Rationale
Strategy 1. 1 Increase the number of placements for Probation Youth in the county by examining two existing Child Welfare Services programs and determining whether Probation can access those services.	☐	**CAPIT**	Placing youth in out of county group homes is difficult for the youth, family, and agency. If a youth requires placement, the only option is a group home, in or out of the county. This does not meet the needs of many youth, who would benefit from a foster home setting.
	☐	**CBCAP**	
	☐	**PSSF**	
	X	**N/A**	

Milestone	Timeframe	Assigned too
1.1.1 Contact Child Welfare Services and the Foster Family Agency to explore the possibility of contracting for Intensive Foster Care Treatment for probation youth.	June 2011 On-going dialog with all available agencies within the county.	Probation Supervisor
1.1.2 Explore the "sweetheart" placement program for youth.	July 2013	Probation Supervisor
1.1.3 Once it is determined if Probation is able to utilize the programs, a plan will be developed and implemented.	September 2013	Probation Supervisor

Strategy 1. 2 Increase the practice and documentation of Family Finding strategies.	☐ CAPIT ☐ CBCAP ☐ PSSF X N/A	**Strategy Rationale** Formalizing the process and documentation of Family Finding may help identify more relatives for placement. Including older siblings and other relatives whose status changes over time.

Milestone	Timeframe	Assigned to
1.2.1 Contact Child Welfare Services and explore the possibility of utilizing their Family Finding Search Engine.	August 2011	Probation Supervisor
1.2.2 Develop a formal Family Finding practice and documentation policy.	December 2011 – March 2012	Probation Supervisor
1.2.3 Implement and monitor the strategy.	April 2012	Probation Supervisor
1.2.4 Monitor and evaluate progress.	April 2012-April 2013	Probation Supervisor

Strategy 1. 3 Provide additional supports for families when they are identified and express an interest in placement.	☐ CAPIT ☐ CBCAP ☐ PSSF X N/A	**Strategy Rationale** Sometimes family members are identified but do not want the youth placed with them, due to a concern about a lack of support. Developing more supportive services for families may lead to an increase in relative placements.

Milestone	Timeframe	Assigned to
1.3.1 Assess the level of supportive services that are available to relatives that have youth placed with them.	May 2011 - July 2011	Probation Supervisor
1.3.2 Develop a plan to increase the level of support, e.g. counseling, mentoring (teens), faith based youth groups	July - September 2011	Probation Supervisor
1.3.3 Do outreach to the community on an ongoing and case by case basis improve supportive services for families.	September 2011 and ongoing	Probation Supervisor

Describe any additional systemic factors needing to be addressed that support the improvement plan goals.

Currently no foster homes in the county will take Probation youth, this needs to be discussed as a systemic issue, to identify any barriers or challenges.

Describe educational/training needs (including technical assistance) to achieve the improvement goals.
Family Finding and Engagement
Identify roles of the other partners in achieving the improvement goals.
Child Welfare Services to identify possible sharing of resources. Foster Family Agency to assist with developing foster homes for youth. Community to increase placement resources, and supportive services. The Citizen Review Panel is also focusing on identifying needs and enhancing foster care within Calaveras County.
Identify any regulatory or statutory changes needed to support the accomplishment of the improvement goals.
None Identified

D. CWSOIP Narrative

CWSOIP funds are intended to support county efforts to improve safety, permanency and well-being for children and families by providing counties with additional resources for activities such as implementing new procedures, providing special training to staff or caregivers, purchasing services to address unmet needs, conducting focused/targeted recruitment of caregivers, or improving coordination between public and/or private agencies or any other activity that addresses an AB636 outcome identified by the county as an area needing improvement.

In Children's Services, we plan to use the CWSOIP funds to help strengthen families' reunification efforts in a variety of ways. Our Behavioral Health Services is unable to serve clients who do not qualify for Medi-Cal, so a contract was recently put into place with two of the local Mark Twain St. Joseph's Hospital's Family Medical Centers to serve uninsured/underinsured clients with individual and/or family therapy sessions. Additionally, a contract with the Calaveras County Behavioral Health Services' Substance Abuse Program has been recently been put into place to serve Children's Services clients who cannot afford to pay for substance abuse treatment. These funds may also be able to provide unemployed, work-eligible clients with various job-readiness employment supportive services (such as tools, training, uniforms, bus passes), obtain a valid California Driver's License if needed, as well as pay for certain medical costs not covered by their medical insurance (i.e. eye glasses, emergency dental work). These funds will also be utilized to help purchase household needs for the safe return of their children to their homes (such as beds, cribs, car seats, fire alarms).

These funds will also be used to pay for such household items for relative placements, as the Emergency Kin funds have diminished over the past several years. To further assist with family finding and family engagement efforts, these funds will be used to pay for air faire and other transportation needs for children to visit with distant family members. For Probation, these funds can also be used for SIP-related family finding and engagement efforts as well.

For staff development, the CWHSA plans to use these funds to help us receive necessary staff training to support the ILP program needs, as well as provide adoption services in the event that adoptions responsibilities are transferred to the CWHSA from CDSS.

Part II - CAPIT/CBCAP/PSSF

CAPIT/CBCAP/PSSF CONTACT AND SIGNATURE SHEET	
Period of Plan:	**May 2, 2011 - May 2, 2014**
Date Submitted:	**SUBMITTED AUGUST 9, 2011**
Submitted by:	**Board of Supervisor Designated Public Agency to Administer CAPIT/CBCAP/PSSF programs**
Name & title:	**Mary R. Sawicki, Director** **County Child Welfare Agency Director (Lead Agency)**
Signature:	Mary R Sawicki
Address:	509 East St. Charles Street, San Andreas, CA 95249
Fax:	(209) 754-3293
Phone & E-mail:	(209) 754-6445; MSawicki@co.calaveras.ca.us
Submitted by:	**Child Abuse Prevention Council (CAPC) Representative**
Name & title:	**Robin Davis, Coordinator**
Signature:	Robin Davis
Address:	891 Mountain Ranch Road, San Andreas, CA 95249
Fax:	(209) 754-1425
Phone & E-mail:	(209) 754-6917; RDavis@co.calaveras.ca.us

Submitted by:	**Parent Consumer/Former Consumer** **(Required if the parent is not a member of the CAPC)**
Name & title:	**Tracy Young, Parent Representative**
Signature:	**(Not applicable)**
Address:	P.O. Box 1225, Valley Springs, CA 95252
Fax:	(209) 772-3984
Phone & E-mail:	(209) 772-3980; TYOUNG@theresourceconnection.net

Submitted by:	**PSSF Collaborative Representative, if appropriate**
Name & title:	**Karen Pekarcik, Executive Director, First 5 Calaveras**
Signature:	Karen Pekarcik
Address:	891 Mountain Ranch Road, San Andreas, CA 95249
Fax:	(209) 754-1425
Phone & E-mail:	(209) 754-6918; KPekarcik@co.calaveras.ca.us

Submitted by:	**CAPIT Liaison**
Name & title:	**Mikey Habbestad, Program Manager II (or Designee)**
Address:	509 East St. Charles Street, San Andreas, CA 95249
Fax:	(209) 754-3293
Phone & E-mail:	(209) 754-6615; Mikey.Habbestad@cws.state.ca.us

Submitted by:	**CBCAP Liaison**
Name & title:	**Mikey Habbestad, Program Manager II (or Designee)**
Address:	509 East St. Charles Street, San Andreas, CA 95249

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Submitted by:	**PSSF Liaison**
Name & title:	**Mikey Habbestad, Program Manager II (or Designee)**
Address:	509 East St. Charles Street, San Andreas, CA 95249
Fax:	(209) 754-3293
Phone & E-mail:	(209) 754-6615; MHabbestad@co.calaveras.ca.us
Board of Supervisors (BOS) Approval	
BOS Approval Date:	August 9, 2011
Name:	Thomas M. Tryon
Signature:	Thomas M. Try

CAPIT/CBCAP/PSSF Plan

A. County SIP Team Composition

Required Core Representatives

Name	Affiliation
Mary R. Sawicki	CWHSA, Director (County Board of Supervisors designated agency to administer CAPIT/CBCAP/PSSF Programs)
Teri Hall	Calaveras County Probation Department, Chief Probation Officer
Karen Pekarcik	First 5 Calaveras, Executive Director
Robin Davis	Prevent Child Abuse Council, Calaveras Coordinator
Mikey Habbestad	CWHSA Program Manager II, and CAPIT/CBCAP/PSSF Liaison
Tracy Young	Parent Representative, PCACC
Colleen Tracy	Calaveras County Public Health Department and Behavioral Health Services, Director
Susan Rezin	Calaveras County Behavioral Health Services, Children's Systems of Care Coordinator
Alisa Gehrke	CWHSA Social Services Supervisor II

Sandy Morrill	CWHSA Social Services Supervisor I
David Hoos	CWHSA Children's Services Social Worker III
Debra Schiffilea	CWHSA Children's Services Social Worker II
Justin Simko	CWHSA Children's Services Social Worker III
Karen Karam	CWHSA Children's Services Social Worker III
Kristen Kardas	CWHSA Children's Services Social Worker II
Michelle Brown	CWHSA Children's Services Social Worker III
Sharon Connell	CWHSA Children's Services Social Worker III
Tamara Davis	CWHSA Children's Services Social Worker II
Tamara Keck	CWHSA Children's Services Social Worker II
Sherrie Sperry	Calaveras County Probation Department, Deputy Probation Officer III
Teddi Roberts	Kene Me-Wu, Native American Indian Family Healing Center, Inc
Mary Beth Todd	Calaveras County Superior/Juvenile Courts

Recommended and Other Stakeholders

Name	Affiliation
Barbara Bernstein	CCOE - Foster Youth Services
Christina Hoerl	CDSS Outcomes and Accountability
Helene Hyllen	CDSS/Adoptions
Mayko Vang	Regional Training Academy
Patty Harper	CDSS/Office of Child Abuse Prevention
Robin Bunting	CWHSA/ Employment Services

B. CAPC Description

Calaveras County utilizes allocated funding to provide services and blends these services to meet the needs of the population. The Prevent Child Abuse Council Calaveras (PCACC) advises the administration of the CAPIT/CBCAP/PSSF funding by First 5 Calaveras. PCACC advises the First 5 Calaveras administration, which receives and prioritizes proposals for programs and makes recommendations to the First 5 Calaveras Commission as to which programs will be selected. Additionally, all of the Calaveras County's Children's Trust Funds (portions of each birth certificate and the KidsPlate funds) are directed to the PCACC. Information regarding the Children's Trust Fund is collected and published annually by the PCACC. We estimate that the PCACC will receive $2,500 from KidsPlate funds, Child Death Review Team funds, and birth certificate funds each year during this period. All of the Child Abuse Prevention, Intervention Treatment (CAPIT) funds, Community Based Child Abuse prevention (CBCAP) funds and Promoting Safe And Stable Families (PSSF) funds are administered by First 5 Calaveras for county-wide parent education and other preventative services, such as to expand the home visiting program. Funds are distributed to the First 5 Calaveras Commission via a Board of Supervisor approved MOU, after an RFP competitive bid process. The County OCAP liaison has oversight and is an active partner with First 5 Calaveras through the annual MOU and RFP process. First 5 Calaveras then completes a competitive bid process through a "Request For Proposal" by which the grant funds

were distributed to those whose proposals best meeting the needs of CAPIT /CBCAP/PSSF grant funding. The funds are monitored through the county's First 5 Calaveras fund number, as First 5 Calaveras has oversight responsibility for the service providers. That said, the PCACC has advisory input regarding the allocation of the funds to support the strategic goals of PCACC to provide child abuse prevention, education and outreach. The PCACC logo is included on everything supported by prevention funds, and the activities/outcomes are noted in the PCACC annual report. The PCACC advises the administration of the Children's Trust funds to assist families throughout the county with primary and secondary prevention programs.

First 5 Calaveras gathers, stores, and disseminates program information through the use of Excel spreadsheets. OCAP/Child Abuse Prevention funds are accounted for and reported out at the monthly First 5 Calaveras Commission meetings and the monthly PCACC meetings, and included in the First 5 Calaveras annual independent fiscal audit. The CWHSA Director is appointed to the First 5 Calaveras Commission, and a CWHSA staff member is appointed to PCACC. They provide the CWHSA's perspectives regarding these funds (Children's Services data, trends, current needs, etc.) at each meeting. Discussion regarding CWHSA input, as well as the data presented by First 5 Calaveras staff (budget, services provided, upcoming services, client feedback, participation rates, etc.) ensues and then action items are voted upon as applicable.

C. Promoting Safe and Stable Families (PSSF) Collaborative

The PCACC acts as the Promoting Safe and Stable Families Collaborative.

D. County Children's Trust Fund (CCTF) Commission, Board or Council

The PCACC acts as the CCTF Council.

E. Parents/Consumers

The PCACC parent representative has reviewed the Calaveras County Peer Quality Case Review report; and she reviewed and signed the Calaveras County Self-Assessment report, as well as this System Improvement Plan. During the past year, the PCACC parent representative has attended the Shared Leadership Training and Parent Leadership Conference, and worked on a tri-county plan for parent partnering. She will be continuing such efforts during this next three-year cycle.

F. The Designated Public Agency

The Board of Supervisors has designated the CWHSA as the agency to administer the state and federal requirements of CAPIT/CBCAP/PSSF funds. The CWHSA is responsible for monitoring subcontractors, integration of local services, fiscal compliance, data collection, preparing amendments to the county plan, preparing annual reports and outcomes evaluation.

G. The Role of the CAPIT/CBCAP/PSSF Liaison

The CAPIT/CBCAP/PSSF Liaison ensures that all program, fiscal, and statistical requirements are met in a timely manner.

H. Fiscal Narrative and I. Local Agencies Request for Proposal

To ensure program and fiscal integrity, CWHSA works closely with First 5 Calaveras at the beginning of each fiscal year to develop a budget and claiming system to correctly allocate services to the specific funding stream. Funding claims are submitted electronically quarterly and are reviewed by the county liaison, an analyst and two levels of fiscal staff. If there are issues or questions regarding services or claiming, these can usually be resolved with a conversation. Per our MOU with First 5 Calaveras, First 5 Calaveras develops and distributes all necessary competitive RFPs to select and fund direct service providers. CAPIT RFPs are issued at least once per year. The funding cycles for the OCAP funds are from July first to June thirtieth each year. The county goes out on contract with all of the PSSF, CBCAP and CAPIT dollars directed to prevention, intervention and treatment, direct services for the community, with the exception of ten percent of CAPIT and CBCAP going toward infrastructure/administrative costs. The OCAP liaison has participated on grant review committees and an active partner in the RFP process to ensure the OCAP federal requirements and assurances are being met by the provider. The committee recommendations for funding are reported at monthly public First 5 Calaveras Commission meetings. The First 5 Commissioners discuss and vote on the recommendations. First 5 Calaveras then identifies strengths and areas of concern (if applicable), assesses quality control and determines compliance via site visits, records review, meetings with grantees. First 5 Calaveras is responsible for evidence-based requirements, which are reported to the CWHSA quarterly, and then reported to OCAP annually by CWHSA. CWHSA monitors First 5 Calaveras' assurance that these funds will supplement, not supplant, other State and local public funds and services. CWHSA chose to enter into this partnership with First 5 Calaveras in assurance that priority was given to First 5 Calaveras as a non-profit agency with programs that serve the needs of children at risk of abuse or neglect and because First 5 Calaveras has demonstrated effectiveness in prevention and/or intervention. Assurance is given that a competitive process was used to select and fund programs. Assurance is given that agencies eligible for funding provided evidence that demonstrates broad-based community support, and that proposed services are not duplicated in the community, are based on need of children at risk, and are supported by a local public agency. This puts the CWHSA in compliance with federal requirements to ensure that anyone who has or will be awarded funds has not been suspended or debarred from participation in an affected program.

First 5 Calaveras has always provided statistics or reports upon request. If, for example, foundation or private funding applications require information about the prevention and early intervention programs in the county, First 5 Calaveras has always promptly responded. In addition, although primary oversight of OCAP funds and services is provided by First 5 Calaveras, CWHSA understands it is ultimately responsible for the accountability of all programs funded through OCAP, and to provide any needed training or technical assistance to those agencies/individuals funded to provide the direct services. Assurance is given that training and technical assistance shall be provided by First 5 Calaveras - a private, non-profit agency - for those agencies funded to provide services. Assurance is also given that services to minority populations shall be reflected in the funding of projects. In addressing potential issues of non-compliance, the CWHSA Director and Program Manager will meet with involved parties and strategize a plan of action to improve the quality of services and/or the

identified non-compliance issue. A Corrective Action Plan will be implemented to include, but is not limited to, monthly meetings to assess the effectiveness of the implemented plan for identifying any unmet needs, future focus for meeting those needs, and any issues surrounding the RFPs and the county providers, if needed. Subsequent meetings to ensure collaboration focusing on the best interest of the Calaveras County at-risk and abused children are also instrumental in avoiding non-compliance issues related to program functions and delivery of services. Through these collaborative efforts, Calaveras County has consistently provided the data required to complete reporting requirements to OCAP.

All of the funded projects shall be culturally and linguistically appropriate to the populations served. Client Satisfaction is assessed and measured using surveys and focus groups. Additionally, client satisfaction is measured by having the Home Visitor complete a Life Skills Progression Assessment on all parents. Also, there is an MFT home visitor doing pre- and post-assessments using a Life Skills Progression tool.

A Title VE scope of work analysis is conducted every five years. Calaveras County has a website where they list the First 5 Calaveras' annual report for the community to review and provide comments on the vendor's service delivery system to identify strengths and needs.

First 5 Calaveras convened a collaborative team to examine numerous evidence-based programs for parent education. Nurturing Parent Program was selected for implementation in Calaveras County. Services to minority populations shall be reflected in the funding of all projects. Projects funded shall clearly be related to the needs of all children ages 0-18, especially those fourteen years of age and under, per OCAP guidelines. Priority for services funded by these sources shall be given to parents of children who are at high risk, including children who are being served by the CWHSA's Children's Services program for being abused and neglected, as well as other children who are referred for services by legal, medical, or other social services agencies. Specifically regarding CAPIT funds, the CWHSA will ensure that a ten percent match of CAPIT funds administered by First 5 Calaveras will be made. Specifically regarding PSSF funds, the CWHSA will also ensure that First 5 Calaveras will allocate at least twenty percent to each PSSF service category. The CWHSA is responsible for accountability for evaluating quality control and program effectiveness.

J. CBCAP Outcomes:

Engagement Outcomes / Outreach:

Access to resources in the community, including information and quality services that address health, educational, and other basic needs enables families to develop and foster optimal environments for all family members.
Outreach activities may include:

- Local newspaper articles
- School newsletters
- Flyers advertising program and council events
- Community involvement and networking
- Staff development
- Outreach to young parents through presentations at WIC sites, parent meetings, universal home visits

- Providing parent education classes on evenings and weekends to accommodate family schedules
- Provide in-home parent education and teaching and demonstrating homemaker skills through the Life Skills Home Visitation Program

Short Term Outcomes:

Most of the short-term outcomes will be measured by using pre and post interviews, surveys, questionnaires, attendance rosters/evaluations of parent education trainings, and other standardized measuring tools. This will be a crucial part of determining whether the projects have served family needs and improved family functioning. The data collected at the beginning of services will be considered baseline, which will be useful to compare at the end of the grant period, and will also be useful for future groups and outreach.

1. **To Improve the Health and Well-Being of Children**

- Increase the number of families utilizing Home Visiting services
- Increase knowledge of child development by parents.

2. **To Improve Family Functioning and Well-Being**

- Increase number of families attending Parent Education workshops, Learning Center activities
- Increase number of family activities and events in the local communities
- Increase parent's knowledge of positive parenting skills
- Increase parent understanding of stress management, communication skills, resources and child development.

Intermediate Outcomes:

By providing opportunities for parents and students through leadership classes and experiences through participation in community and countywide activities

1. **To Improve Student Success**

- Increased school readiness
- Increased comfort level of parents and students being on school campuses and improved attitude toward teachers and school staff

2. **To Improve Community Awareness and Leadership skills**

- Increase in number of parents becoming members of Prevent Child Abuse Calaveras Council
- Increase in the number of training and leadership opportunities, more agencies and organizations offering these opportunities.

Long Term Outcomes:

Under the direction of First 5 Calaveras, the CAPIT/PSSF activities will create positive long term outcomes in the county, such as a decrease in both reported and unreported child abuse and neglect.

1. **To Decrease Family Isolation**

- Increase in number of resources available for families in their community
- Men becoming mentors and role models
- Families requesting and / or initiating services in their communities
- Increase number of parents taking subsequent classes or support groups

2. **To Decrease Child Abuse and Neglect**

- Maintain local service organizations that offer support to families in their communities
- Maintain number of agencies involved in service integration
- Decrease of child abuse and neglect in the county

K. Peer Review:

To date, Peer Reviews have not been conducted, as there were no small county capacity funds to engage other counties to travel and provide reviews. However, commencing with Fiscal Year 2011/2012, we will contact neighboring counties to ascertain whether or not they will be willing to assist in this peer review process.

L. Service Array:

The Calaveras County Self-Assessment (CSA) included the following challenges: Families with special needs or disabilities often need to go out of the county for services; there is an increase in the number of monolingual families, and not enough services to meet their needs; and the need for more prevention services, including parenting classes, home visitation, and outreach. Therefore, much of the OCAP funding is being used to meet these challenges, such as the Life Skills Home Visitation program, and the Male Involvement Initiative. Also identified in our CSA, there was concern by the CSA stakeholders and the CWHSA Children's Services staff that more substance abuse treatment was needed in Calaveras County. As a result, the CWHSA has entered into a BOS approved MOU with the Calaveras County Behavioral Health Service's Substance Abuse Program (BHS-SAP) that details payments for CWHSA's Children's Services clients using CWHSA's Child Welfare Allocation dollars. Additionally, the BHS-SAP is developing a parent education and support group specifically for SAP clients and their children who have recently reunified with their children. As a result, the county has been able to meet this identified

unmet need in the CSA. Next in line priorities became maintaining and enhancing our parent education and, more recently, the Male Involvement Initiative.

The PCACC and the Calaveras County Multi-Disciplinary Team identified an increased need for county-wide preventative, targeted parent education. The Strengthening Families Initiative was created by First 5 Calaveras. The Initiative was established using local MFTs, MDs, and LCSWs to provide psycho-educational parent education seminars addressing the specific needs of the referred parents of children ages zero to eighteen years. Trainings are provided in local communities, and therapeutic childcare is provided to support attendance by parents whose children have behavioral concerns. Using Calaveras County Behavioral Health Services' Mental Health Services Act Prevention and Early Intervention funding First 5 administers parent education throughout Calaveras County. Parent Education is developed to respond to specific population needs (special/medical needs, Spanish-speaking families, foster/relative caregivers), and topics (nutrition, hands-on care, understanding children's anger, cooperative parenting and divorce, grief and loss, parenting teens). Families are self-referred and direct referred by Children's Services, Family Court, Special Education, physicians, child care providers, schools, Behavioral Health, Probation and more. Parents receive resources and referrals while attending the trainings (For example, follow-up consultation with the MFT to help parents as they implemented new strategies with their children). Through CAPIT/CBCAP/PSSF prevention funds, six to eight sessions of in-home Life Skills parent education with an MFT are provided to help at-risk, newly reunified, pre-adoption and post-adoption families stay together.

M. CAPIT/CBCAP/PSSF and Expenditure Summary and N. CBCAP Services and Expenditure Summary Sheet

See Attached worksheets.

Calaveras Works and Human Services Agency
509 East St. Charles Street · San Andreas, CA 95249
Mary R. Sawicki, Director
Phone (209) 754-6576
Fax (209) 754-3293

TO: **CALAVERAS COUNTY BOARD OF SUPERVISORS**
Robert Lawton, County Administrative Officer

FROM: **CALAVERAS WORKS AND HUMAN SERVICES AGENCY**
Mary Sawicki, Director MS

FIRST 5 CALAVERAS
Karen Pekarcik, Executive Director

DATE: March 5, 2008

SUBJECT: RESOLUTION TRANSFERING THE MANAGEMENT AND FISCAL ADMINISTRATION OF THE PREVENT CHILD ABUSE COUNCIL CALAVERAS FROM THE CALAVERAS WORKS AND HUMAN SERVICES AGENCY TO THE FIRST 5 CALAVERAS EFFECTIVE April 1, 2008, AND FOR THE AUDITOR TO ADJUST THE BOOKS ACCORDINGLY.

Recommendation:
Approve a resolution transferring the management and fiscal administration of the Prevent Child Abuse Council Calaveras from the Calaveras Works and Human Services Agency to the First 5 Calaveras effective April 1, 2008, and for the Auditor to adjust the books accordingly.

Discussion:
In 1982 the Board of Supervisors established the Calaveras County Children's Trust Fund to comply with AB2994 which required a $4.00 fee to be paid to the County's Children's Trust Fund for a certified copy of a birth certificate. In 1984, the Board of Supervisors appointed the Calaveras County Child Abuse Council responsible for receiving and prioritizing proposals for child abuse and neglect prevention programs and for making recommendations to the Board of Supervisors.

In 2001 the Board of Supervisors authorized the establishment of a budget unit entitled "Prevent Child Abuse Council Calaveras (PCACC) and authorized the transfer of the County's Children's Trust Fund to a new budget unit for the purposes of child abuse prevention activities. The Calaveras Health Services Agency acted as the fiscal agent of the PCACC until July 2002, when Calaveras Works and Human Services Agency became their fiscal agent.

The mission and focus of First 5 Calaveras, is on children 0 to 5 with the majority of its programs addressing prevention, intervention, health and well being of children and their families. The mission of the PCACC is protecting the children of Calaveras County from any form of abuse; physical, emotional or sexual, by providing children, families and the community choices and options through prevention, education intervention and action. The goal is to consolidate and maximize funding to serve all children under one entity for the maximum benefit of the community. The PCACC coming under the umbrella of the First 5 Calaveras would be both beneficial and a service to children of all ages, and thereby maximizing the resources and services of the PCACC and First 5 Calaveras.

Fiscal Impact:
None

Other Department Involvement:
The Calaveras County Auditor to adjust the books to transfer the Prevent Child Abuse Council Calaveras Fund 1031000 and the Children's Trust Fund monies (TF5322) to the established budget unit of First 5 Calaveras Account 10611350 for these purposes.

BOARD OF SUPERVISORS, COUNTY OF CALAVERAS
STATE OF CALIFORNIA
March 25, 2008
(Date)

RESOLUTION NO. 08-062

RESOLUTION TRANSFERING THE MANAGEMENT AND FISCAL ADMINISTRATION OF THE PREVENT CHILD ABUSE COUNCIL CALAVERAS FROM THE CALAVERAS WORKS AND HUMAN SERVICES AGENCY TO THE FIRST 5 CALAVERAS EFFECTIVE April 1, 2008, AND FOR THE AUDITOR TO ADJUST THE BOOKS ACCORDINGLY.

WHEREAS, per Resolution 01-100, the Calaveras County Board of Supervisors authorized the establishment of a budget unit (1060-1330) for child abuse prevention activities entitled Prevent Child Abuse Council Calaveras (PCACC), and

WHEREAS, on July 1, 2002, the Calaveras Works and Human Services Agency became the fiscal administrator of the budget unit (10310000) for PCACC; and

WHEREAS, the goal of Calaveras Works and Human Services Agency, PCACC and First 5 Calaveras is to consolidate and maximize funding of services for all children for maximum benefit for the community, and

WHEREAS, the PCACC and First 5 Calaveras have provided their input and expertise to the transfer of the PCACC under the management and fiscal administration of First 5 Calaveras.; and

WHEREAS, the mission of First 5 Calaveras is focused on children zero to five years of age, and

WHEREAS, the majority of First 5 Calaveras programs address prevention, intervention, health and well being of children and their families, and.

WHEREAS, First 5 Calaveras has a long history of contracting for community services, and

WHEREAS, the First 5 Calaveras is willing to be the agency responsible for the management and fiscal administration of the PCACC; and

WHEREAS, the forgoing appears appropriate to the Board of Supervisors.

NOW, THEREFORE, BE IT RESOLVED by the Board of Supervisors of the County of Calaveras that effective April 1, 2008, the First 5 Calaveras is herby designated to be the Calaveras County agency responsible for the management and the fiscal administration of the PCACC.

BE IT FURHER RESOLVED that the auditor is to adjust the books to transfer the Prevent Child Abuse Council Calaveras Fund 1031000 and the Children's Trust Fund monies (TF5322) to the established budget unit of First 5 Calaveras Account 10611350 for these purposes.

ON A MOTION by Supervisor Claudino, seconded by Supervisor Thomas, the foregoing resolution was duly passed and adopted by the Board of Supervisors of the County of Calaveras, State of California, this 25th day of March 2008, by the following vote:

AYES: Supervisors Claudino, Wilensky, Callaway, Tryon and Thomas

NOES: None

ABSENT: None

ABSTAIN: None

Chair, Board of Supervisors

ATTEST:

County Clerk and Ex-Officio Clerk
to the Board of Supervisors
County of Calaveras, California

Prevent Child Abuse Council, Calaveras (PCACC)

Roster

Council Members

PCACC members are volunteer parents, community advocates and professionals appointed by the Calaveras County Board of Supervisors.

Mikey Habbestad, Chair *(Office term 2010-11)*
Program Manager, Calaveras Works & Human Services Agency

Tracy Young, Vice Chair *(Office term 2010-11)*
Family Advocate, The Resource Connection Head Start

Teri Hall, Council Member
Chief Probation Officer, Calaveras County Probation Department

Pat Ross, Council Member
Program Coordinator, Adult Literacy, Calaveras County Public Library System

Linda Winn, RN, PHN, Council Member
Public Health Nursing Director, Calaveras County Public Health Department

Susan Rezin, Council Member
Children's System of Care Coordinator, Calaveras County Behavioral Health

E. Jack Jimenez, Council Member
Parent Representative

Amy Hasselwander, Alternate Council Member
Principal, Jenny Lind Elementary School

Kelli Fraguero, Alternate Council Member
Interim Director, The Resource Connection/Director, Crisis & Intervention

Staff

Robin Davis,
Program Coordinator, First 5 Calaveras

Appendix D: BOS Notice of Intent

STATE OF CALIFORNIA – HEALTH AND HUMAN SERVICES AGENCY CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

NOTICE OF INTENT
CAPIT/CBCAP/PSSF PLAN CONTRACTS
FOR CALAVERAS COUNTY

PERIOD OF PLAN (MM/DD/YY): 05/02/2011 THROUGH (MM/DD/YY) 05/2/2014

The undersigned confirms that the county intends to contract, or not contract with public or private nonprofit agencies, to provide services in accordance with Welfare and Institutions Code **(W&I Code Section 18962(a)(2)).**

In addition, the undersigned assures that funds associated with Child Abuse Prevention, Intervention and Treatment (CAPIT), Community Based Child Abuse Prevention (CBCAP), and Promoting Safe and Stable Families (PSSF) will be used as outlined in statute.

The County Board of Supervisors designates Calaveras Works and Human Services Agency as the public agency to administer CAPIT and CBCAP.

W&I Code Section 16602 (b) requires that the local Welfare Department shall administer PSSF. The County Board of Supervisors designates Calaveras Works and Human Services Agency as the public agency to administer PSSF.

Please enter an X in the appropriate box.

[X] The County intends to contract with public or private nonprofit agencies to provide services.

[ ] The County does not intend to contract with public or private nonprofit agencies to provide services and will subcontract with _____ County to provide administrative oversight of the projects.

In order to receive funding, please sign and return the Notice of Intent with the County's System Improvement Plan:

California Department of Social Services
Office of Child Abuse Prevention
744 P Street, MS 8-11-82
Sacramento, California 95814

Thomas M. Tryon
County Board of Supervisors Authorized Signature

August 9, 2011
Date

Thomas M. Tryon
Print Name

Chair
Title