



Local Resources – Local Assistance Center



Planning, Zoning and Building Departments	Provides information regarding civil engineering services, site conditions, easements, land stability, right-of-ways, parcel maps, permits for sidewalks, sewers, safety assessments, etc.
Finance Department	Business license information and services; assist LAC with finance/administrative processes.
Fire Department	Coordinates with local law enforcement and health department for access/re-entry into restricted areas.
Office on Aging	Transportation and outreach services for senior citizens.
Office of Community Development	Short-term housing referrals.
Office of Economic Development and Employment	Referrals for small businesses or workers displaced by the event.
Police Department	Assist with security issues; signage (e.g., "This Property Not Abandoned").
Public Information Officer	Dissemination of information to the media and the general public.
Public Works Department	Assists with debris removal, road clearing, and the community's tree removal plan.
Chamber of Commerce	Provides information regarding consumer fraud awareness, legal assistance, insurance, and financial institutions.
Community Development Council	Provides information regarding planned construction, rebuilding, clean-up and selection of design professionals.
Apartment Associations	Provide listings of available apartments.
Information and Referral Service Agencies	Provide information regarding housing, replacement of personal property, financial assistance for rental expenses, and listings of short- and long-term rentals.
Board of Realtors	Provides listings of available rentals and other housing resources.
Housing Authority	Provides assistance to low-income families, referrals for students and apartment dwellers.
Utilities: Water, Waste, Power (gas and electric), Telephone	Provides assistance closing accounts, billing, transferring service, establishing new service, and referrals.
Mental Health Office	Referral services and crisis counseling.

State Resources – Local Assistance Center

Department of Social Services (DSS)	Administers the State Supplemental Grant Program (SSGP), which may provides grant funds for eligible unmet recovery needs for individuals and households.
Department of Mental Health (DMH)	Coordinates the implementation of federal crisis counseling programs through the local mental health offices.
Employment Development Department (EDD)	Administers the federal Disaster Unemployment Assistance Program when implemented and regular unemployment assistance.
Department of Insurance (CDI)	Provides information regarding insurance issues, such as policy retrieval, claims filing, expediting claim settlements, etc.
Department of Consumer Affairs (DCA)	Provides counseling and referral services to the State Contractor’s Licensing Board to provide licensing information, to help protect disaster victims against fraudulent contractor practices, etc.
Contractors State License Board	Provides guidance in obtaining licensed contractors and provides information to help protect against fraudulent contractor practices, etc.
Franchise Tax Board (FTB)	Provides advice for claiming losses when filing state income tax returns.
California Emergency Management Agency - CalEMA (State OES)	Coordinates and provides mitigation and planning efforts as well as coordinates the implementation of state and federal assistance programs throughout the state.
California Veterans Affairs (CALVET)	Provides guidance for obtaining CALVET loan assistance.