



CDSS

WILL LIGHTBOURNE  
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY  
**DEPARTMENT OF SOCIAL SERVICES**

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EDMUND G. BROWN JR.  
GOVERNOR

March 25, 2016

ALL-COUNTY INFORMATION NOTICE NO. I-10-16E

**ERRATA**

TO: ALL COUNTY WELFARE DIRECTORS  
ALL IN-HOME SUPPORTIVE  
SERVICES (IHSS) PROGRAM MANAGERS

SUBJECT: CORRECTION TO ALL-COUNTY INFORMATION NOTICE (ACIN)  
I-10-16, DEFINING, DOCUMENTING, AND REPORTING CRITICAL  
INCIDENTS IN THE IHSS PROGRAM

REFERENCE: [ACIN I-10-16](#), DATED FEBRUARY 5, 2016

The purpose of this erratum is to make a correction to the above-referenced ACIN.

The correction amends the ACIN by deleting “provider no show” from the list of examples of Critical Incidents (page one, paragraph three) as this example is not included in the Community First Choice Option, State Plan Amendment No. 13-007, or the California Department Of Social Services (CDSS) In-Home Supportive Services Quality Assurance/Quality Improvement Policy Manual, released via All-County Letter No.13-110.

If you have any questions regarding this erratum, please contact CDSS, Policy and Quality Assurance Branch, Quality Assurance and Improvement Bureau, Program Integrity Unit at [ihss-pi@dss.ca.gov](mailto:ihss-pi@dss.ca.gov) or call (916) 651-3494.

Sincerely,

***Original Document Signed By:***

EILEEN CARROLL  
Deputy Director  
Adult Programs Division

c: CWDA