STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
744 P Street • Sacramento, CA 95814 • *www.cdss.ca.gov*

CDSS
WILL LIGHTBOURNE
DIRECTOR

EDMUND G. BROWN JR.
GOVERNOR

March 25, 2016

REASON FOR THIS TRANSMITTAL

[ ] State Law Change
[ ] Federal Law or Regulation Change
[ ] Court Order
[ ] Clarification Requested by One or More Counties
[X] Initiated by CDSS

ALL-COUNTY INFORMATION NOTICE NO. I-10-16E

ERRATA

TO: ALL COUNTY WELFARE DIRECTORS
ALL IN-HOME SUPPORTIVE
SERVICES (IHSS) PROGRAM MANAGERS

SUBJECT: CORRECTION TO ALL-COUNTY INFORMATION NOTICE (ACIN) I-10-16, DEFINING, DOCUMENTING, AND REPORTING CRITICAL INCIDENTS IN THE IHSS PROGRAM

REFERENCE: ACIN I-10-16, DATED FEBRUARY 5, 2016

The purpose of this erratum is to make a correction to the above-referenced ACIN.

The correction amends the ACIN by deleting “provider no show” from the list of examples of Critical Incidents (page one, paragraph three) as this example is not included in the Community First Choice Option, State Plan Amendment No. 13-007, or the California Department Of Social Services (CDSS)’ In-Home Supportive Services Quality Assurance/Quality Improvement Policy Manual, released via All-County Letter No.13-110.

If you have any questions regarding this erratum, please contact CDSS, Policy and Quality Assurance Branch, Quality Assurance and Improvement Bureau, Program Integrity Unit at ihss-pi@dss.ca.gov or call (916) 651-3494.

Sincerely,

Original Document Signed By:

EILEEN CARROLL
Deputy Director
Adult Programs Division

c: CWDA