STATE OF CALIFORNIA—HEALTH AND WELFARE AGENCY

DEPARTMENT OF SOCIAL SERVICES
744 P Street, Sacramento, CA 95814

October 20, 1980

ALL-COUNTY INFORMATION NOTICE I-114-80

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: MANAGEMENT EVALUATION REVIEWS

The Department of Social Services is preparing to begin Integrated Review and Improvement Studies (IRIS) throughout the 58 counties within the state. These evaluations will be composed of a review of the Food Stamp Program as required by the USDA's Management Evaluation regulations (P.L. 95-112) and additional elements which will include selected Civil Rights and Aid to Families with Dependent Children (AFDC) areas. The major thrust of these reviews, however, will be on the Food Stamp Program.

The major objectives of these reviews will be: 1) to identify major dollar error concentrations within the counties which, if corrected, can produce a reduction in each county's food stamp dollar error rate; 2) to identify and isolate low error rate and efficient food stamp operations which may be transferable to other agencies; 3) to evaluate individual county compliance with federal and state food stamp regulatory requirements; 4) to evaluate equity issues within the various welfare departments as they relate to the Food Stamp Program; 5) to assess each county's civil rights discrimination complaint procedures and bilingual requirements; and 6) to document the county's procedures for verifying evidence of children's ages in the AFDC program. As in the past IRIS reviews, this data will then be summarized and a final report will be issued to the county, Food Stamp Program Management Branch, and other affected programs. This report will serve as the basis for a corrective action plan to be developed jointly by each county and Food Stamp Program Operations Bureau concerning food stamp related items.

Initial reviews are scheduled to begin in November. The first set of counties to be reviewed will include Contra Costa, Sacramento, San Bernardino, San Diego, and Santa Clara. The reviews will be conducted by the Operations Assessment Unit (OAU) within the Department of Social Services. The Unit will be contacting the relevant counties in the very near future to schedule an entrance meeting. We expect these reviews to be extremely beneficial for county and statewide dollar error reduction and overall program improvement. Should you have questions about these reviews, please contact the Food Stamp Systems Bureau at (916) 445-9537 or the Operations Assessment Unit at (916) 445-2154.

Sincerely,

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Deputy Director
Welfare Program Operations Division

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