DEPARTMENT OF SOCIAL SERVICES 744 P Street, Sacramento, CA 95814



September 12, 1984

ALL-COUNTY INFORMATION NOTICE I- 84-84

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: 45 DAY PROCESSING OF AFDC APPLICATIONS

REFERENCE:

The purpose of this letter is to communicate the concerns of the State Department of Social Services (SDSS) regarding the performance of numerous counties with respect to processing of AFDC applications. Attached are data showing the percentage of applications exceeding the 45 day period for each county as well as the statewide percentage for the two most recent reporting quarters.

Regulations (MPP 40-126, Promptness Requirements) specify certain extenuating circumstances which are beyond the control of the county and which may cause more than the 45 allotted days to be taken for processing. However, such circumstances should be rare.

For the quarter ending March 1984 the number of applications exceeding the 45 day period for nine of the counties was 1.0 percent or less. On the other hand, thirty-five of the forty-three counties that reported exceeded 1.0 percent and for twleve of those counties AFDC applications pending longer than 45 days exceeded 10.0 percent. Several counties have not reported their application processing data to the SDSS. Others may be having problems reporting accurately.

We are very concerned about this application processing situation. We expect counties with either reporting problems or excessive numbers of applications exceeding the 45 day period to take immediate action to correct the situation.

The AFDC Corrective Action Bureau will be monitoring the performance of counties on application processing and will be in contact with counties that continue to have problems.

If you are experiencing difficulty in reporting application processing data or have questions about computing or reporting your county's figures, contact the Reports Section of the Statistical Services Branch at (916) 322-2230.

If you have questions about the promptness requirements, contact the AFDC Policy Implementation Bureau at (916) 322-5330.

Your prompt attention to this important matter is appreciated.

DENNIS J. BOYLE

Acting Deputy Director

Attachment

cc: CWDA

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