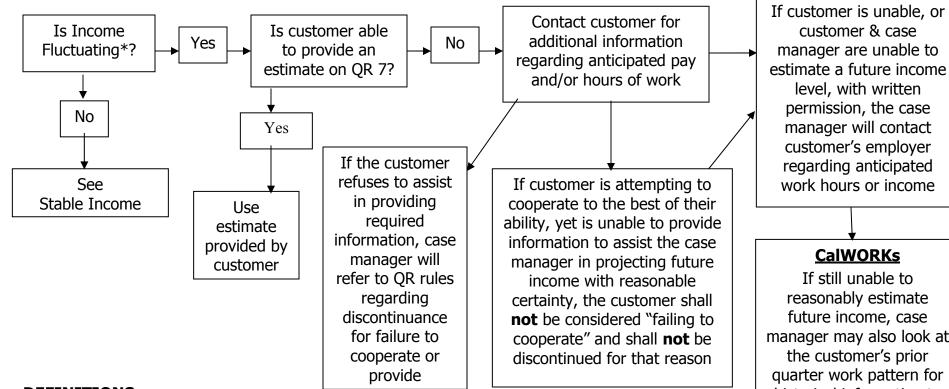
FLUCTUATING INCOME



DEFINITIONS

Fluctuating Income*

Income is considered to be "fluctuating" when the amount is different for the months of the payment guarter. This includes when the AU/household has income for one or more months of the guarter and zero income for the remaining months of the guarter due to income starting or stopping. It also includes continuing income that changes from month to month.

Reasonably Anticipated Income

Income is considered "reasonably anticipated" when the income has been or will be approved or authorized as of a date within the upcoming QR Payment Quarter or the AU/Household is otherwise reasonably certain the income will be received within the QR Payment Quarter; **AND** the amount of income is known.

If still unable to reasonably estimate future income, case manager may also look at the customer's prior quarter work pattern for historical information to assist in estimating the number of future work hours and/or income

Food Stamps

Case managers are not limited to reviewing income from the prior quarter only; they may use income information from the past to help establish patterns in fluctuating income.