# EBT ACCOUNT ACCESS AND CASE REVIEWABILITY

NUMBER: 130-01

Date: January 4, 2007

#### First Situation:

The Sample Month is September 2006. The EBT account shows the September 2006 benefits as deposited.

On November 2006 the EBT history shows that client attempted to transact benefits, but the response was that account was invalid. No withdrawal/purchase of food took place.

### Second Situation:

The Sample Month is September 2006. The EBT account does not show the authorized amount as deposited. The EBT account, however, shows transactions in the sample month.

## Question:

Are the cases subject to review?

## Response:

Per FNS, 01/03/07: Based upon the scenarios the answer would be that both cases would be Not Subject to Review. The specific language in the FNS 310 handbook, Section 321.1 establishes two criteria. The first is that the sample month benefits must be posted to the client's account.

In the second situation the EBT account does not show the authorized amount as deposited (this is taken to mean that the allotment amount for the sample month was not posted to the clients EBT account). The second criteria, establishes one exception to the above and that is where the client does not access his account for purposes of withdrawal in the sample month or the two consecutive months immediately after the sample month.