California COVID-19 Resource Websites

California

*NEW* How to Sign Up for Alerts in Your County
*NEW* Tenant and Landlord resources

COVID-19 Website / Hotline #(833) 544-2374

  - The Friendship line TOLL-FREE #(800) 971-0016 for behavioral health services
  - 211 posted for grocery and basic needs, information for medicine and medical needs
  - Adult Protective Services #(833) 401-0832 for assistance with abuse, neglect, or wellness checks
  - COVID-19 Information #(833) 544-2374

Modeling COVID-19 to Inform State and Local Response (COVID Assessment Tool)

California Coronavirus COVID-19 link is https://covid19.ca.gov/

Essential Workers document

Testing and treatment
California HOPE (CalHOPE) crisis counseling program
  - CalHOPE Warm Line (833) 317-4673

(6/5/2020) Guidance for Schools and School Based Programs
**Business, Consumer Services and Housing Agency (BCSH)**

(7/10/2020) Guide to Strategic Uses of Key State and Feral Funds to Reduce Homelessness During the COVID-19 Pandemic

(4/27/2020) Migrant Farmworker Center Contractors Memo

(4/23/2020) Information for Californians Who Cannot Pay Their Mortgages or Rents because of COVID-19

(4/30/2020) Information for Renters and Homeowners About Their Protections and Resources

**California Department of Aging (CDA)**

[https://www.aging.ca.gov/covid19/](https://www.aging.ca.gov/covid19/)

FAQ’s for Friends & Family with a Loved One in a Skilled Nursing or Residential Care Facility

Long-Term Care Ombudsman

Report Elder Abuse or Neglect Long-Term Care Ombudsman CRISISline 1-800-231-4024

**California Department of Education (CDE)**

Email addressed [SEDInfo@cde.ca.gov](mailto:SEDInfo@cde.ca.gov)

Coronavirus Response and School Reopening Guidance

Coronavirus (COVID-19) Webinars

Distance Learning Frequently Asked Questions (FAQs)

(7/15/2020) 2020 Budget Act and Special Educations

Learning Continuity and Attendance Plan
California Department of Public Health (CDPH)

Don't Wait–Vaccinate Campaign
In collaboration with numerous California partners, the California Immunization Coalition has developed a communication campaign with assistance from the California Department of Public Health, Immunization Branch to help address the concerning drop in immunization rates during the COVID-19 pandemic. The goal of the campaign is to remind parents and adults: #DontWaitVaccinate.

The campaign toolkit includes a library of free to use social media messages, talking points, template letters and other tools that encourage patients to reconnect with their providers.

CDPH COVID-19
CDPH COVID-19 Guidance Documents webpage
CDPH Community Outreach Resources & Communications
Skilled Nursing Facilities: COVID-19 Data Collection Reporting

- (7/31/2020) to Skilled Nursing Facilities COVID-19 Mitigation Plan, updated testing and isolation guidelines
- (7/17/2020) to Skilled Nursing Facilities Weekly reporting of COVID-19 Surveillance/Response-Driven Testing
- (6/27/2020) to Behavioral Heal Facilities COVID-19 Infection Mitigation Recommendations
- (6/26/2020) to Long-Term Care Facilities Guidance for Limiting the Transmission of COVID-19
- (6/26/2020) To Adult Day Health Care Centers (ADHCs) Suspension of Regulatory Enforcements of Specified ADHC requirements
- (6/18/2020) Public Health Officials Release Guidance Requiring Californians to Wear Face Coverings in Most Settings Outside the Home
- (8/7/2020) Visitor Limitations Guidance to All Facilities
- (6/9/2020) California SAR-CoV-2 Pandemic Crisis Care Guidelines
- (6/2/2020) To Veterinarians Animal Testing Guidance
- (5/27/2020) AFL to County Emergency Managers Guidance for Cooling Centers on COVID-19
- (5/6/2020) AFL Transfers to Low Acuity Alternate Care Sites during COVID-19
- (4/8/2020) To Family Members and Caregivers of Children and Youth with Special Health Care Needs Tips and Resources
• (4/14/2020) To General Public Use of Personal Protective Equipment during COVID-19 Outbreak
• (4/1/2020) To General Public Face Coverings Guidance
• (3/9/2020) To Individuals with Access and Functional Needs
• Stay home except for essential needs – Q & A
• COVID-19 Information for WIC Families
• (3/10/2020) COVID-19 PUBLIC HEALTH GUIDANCE FOR PEOPLE AT RISK FOR SERIOUS ILLNESS
• (3/16/2020) Self-Isolation for Older Adults and Those Who Have Elevated Risk (English and Spanish)
• (3/11/2020) State Health and Emergency Officials Release Guidance to Prepare and Protect Homeless Californians and Service Providers from COVID-19
• COVID-19 Recommended Protocol for People Experiencing Homelessness

California Department of Developmental Services (CDDS)
Community Care Licensing Division (Evacuation/Relocation Contacts)
(3/12/2020) Letter to Regional Center Executive Directors Pay Vendors for Absences
(3/20/2020) DEPARTMENT DIRECTIVE ON PLACEMENTS IN LICENSED RESIDENTIAL SETTINGS
COVID-19 Disaster Relief Assistance for Immigrants

Department of Fair Employment and Housing (DFEH)
Emails contact.center@dfeh.ca.gov and accommodations@dfeh.ca.gov
Toll Free: (800) 884-1684
TTY: (800) 700-2320
California Relay Service 711

COVID-19 Hate Crime Posters (available in Multiple Languages) English

Employment Information on COVID-19 FAQs

COVID-19 Resources and Guidance for Employers and Housing Providers
DFEH Housing Information on COVID-19 FAQ

Employment Information on COVID-19

Department of Health Care Services (DHCS)

Presumptive Eligibility (PE) for Coronavirus (COVID-19)


(7/22/2020) Additional Guidance on Presumptive Eligibility (PE) for COVID-19

COVID-19 Positive Cases: DHCS Behavioral Health Licensed and Certified Facilities

DHCS COVID-19 Updates

- (3/30/2020) Guidance Relating to Non-Discrimination in Medical Treatment for COVID-19
- (3/15/2020) COVID-19 GUIDANCE FOR HOME AND COMMUNITY-BASED SERVICE (HCBS) Consumers/Beneficiaries

DHCS COVID-19 FAQ: Behavioral Health Services for People Experiencing Homelessness

Department of Rehabilitation (DOR)

Agencies Providing Services to Older Individuals who are Blind or Visually Impaired

COVID-19 Resources (for Individuals and Families, for ILCs, for Vendors and Service Providers)

Department of Social Services (CDSS)

*NEW* Functional Assessment Service Team (FAST) Program

CDSS COVID-19 Information

Community Care Licensing Division, expand the Additional Resources, click on highlighted COVID-19 Positive Cases in Adult and Senior Care Facilities for a static data report
Project Roomkey: Emergency Housing for Immediate Protection Fact Sheet

In-Home Supportive Services (IHSS) Registration Website

IHSS Provider Essential Worker Letter

COVID-19 Facility Self-Assessment Checklist

Best Practices for Caring for Individuals with Dementia During COVID-19

All County Information (ACI) Notices
(6/1/2020) I-44-20 Financial Support for At-Risk Families during COVID-19 Emergency
(4/17/2020) I-32-20 Foster Youth Access to Cell Phones

All County Letters (ACL)
(5/19/2020) ACL 20-57 Essential Protective Gear (EPG) for IHSS due to COVID-19
(4/23/2020) ACL 20-49 Redetermination of Eligibility of a Parent to be a Paid IHSS Provider
(4/16/2020) ACL 20-42 Conducting Initial In-Home Supportive Services (IHSS) Assessments
(4/17/2020) ACL 20-41 Personal Protective Equipment for IHSS Providers
(4/14/2020) ACL 20-40 Emergency Paid Sick Leave Implementation

CDSS Community Care Licensed Facilities

- (7/20/2020) Resources to Support Social and Emotional Development of Children During COVID-19
- (6/26/2020) Guidance related to testing, visitation, Infection Prevention and Control, and Face Coverings in Adult and Senior Care Facilities

- Community Care facilities, including assisted living facilities and childcare
- Adults and Senior Care Facilities (English and Spanish)
- To All County Program Managers (3/19/20) SOCIAL DISTANCING FOR VULNERABLE CALIFORNIANS DUE TO COVID-19
Governor’s Office of Emergency Services (Cal OES)
*NEW* September is National Preparedness Month

State Council on Developmental Disabilities (SCDD)
Coronavirus Information and Resources
Health Profile
COVID-19 Tips for People with Intellectual and Developmental Disabilities
COVID-19 Tips for Caregivers of People with Intellectual and Developmental Disabilities
COVID-19 Safety Tips from Self-Advocates in Spanish
How to Stay Healthy / Cómo mantenerse saludable: https://youtu.be/ZeYXu9–FsQ
What Should I Do If I Think I’m Sick? / Lo que debo hacer si creo que estoy enfermo: https://youtu.be/40iBc9qNx6w
What I Should Do If I Get Sick / Lo que debo hacer si estoy enfermo: https://youtu.be/1gilp8QjJCo
What To Do If a Caregiver or a Family Member Gets Sick / Lo que debo hacer si mi familiar o persona que me cuida se enferma: https://youtu.be/3RhvpRrLXok

County Resources
Information on Face Coverings for Deaf, Hard of Hearing, and Blind Community Members
Local Health Services/Offices
County Welfare Directors Association of California (CWDA) Information on COVID-19 Outbreak
Yolo County COVID-19 Guidelines: Staying at Home for Apartments or Close Quarters
Santa Clara Public Health Department Order of the Health Officer (4/6/2020) Order to Disclose Inventories PPE and Ventilators

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Updated 9/4/20
Community-based Organizations Serving High Risk to COVID-19

Assisted Living

Provider Information Notices (PINs) - Home Care Services Program (HCS)

Older Adults

- Retirement Communities
- Older Adults Act (OAA) update
- Adults and Senior Care Facilities (English and Spanish)
- Administration for Community Living (ACL) What do Older Adults and People with Disabilities Need to Know?
- Best Practices for Caring for Individuals with Dementia During COVID-19

Disability Disaster Access & Resources, A program of the California Foundation for Independent Living Centers (CFILC)

COVID-19

Public Safety Power Shutoffs

Homelessness

(7/10/2020) Guide to Strategic Uses of Key State and Feral Funds to Reduce Homelessness During the COVID-19 Pandemic

CA.Gov Data dashboard - COVID-19: Homeless Impact in California

- Interim Guidance for Homeless Shelters
- People Experiencing Unsheltered Homelessness
Individuals

- COVID-19 and Blindness: Staying Safe and How to Help
- COVID-19: Risks and Challenges for the Visually Impaired
- Supporting Adults with Autism through Uncertain Times: Companion Guide
- Prepare for your Care
- Make a Medical Plan and a Hospital Go Bag During COVID-19
- What do Older Adults and People with Disabilities Need to Know?
- Individuals with Access and Functional Needs
- People who are at higher risk for severe illness
- People Experiencing Unsheltered Homelessness
- Resources for Home
- Self-Isolation for Older Adults and Those Who Have Elevated Risk (English and Spanish)

Articles

A moment of inclusion: Will the post-pandemic workplace be more friendly to people with disabilities?

Health Risk Screening (HRS): Protective Equipment and Persons with IDD

Time: Here’s What to Know About Herd Immunity

Forbes: 5 Things To Know About Coronavirus and People with Disabilities

JAMA: Food Safety and COVID-19
WebMD Face shields a more effective deterrent to COVID-19?

John Hopkins Medicine COVID-19 Face Masks & Protection FAQs

Children


A Parent’s Guide to Virtual Learning: 4 Actions to Improve Your Child’s Experience With Online Learning – National Center for Learning Disabilities

Webinar on Online Education and Website Accessibility – US Department of Education Office for Civil Rights

Immigration

Immigrant Eligibility for Public Programs During COVID-19

Plain Language Recourses

Health Profile

COVID-19 Tips for People with Intellectual and Developmental Disabilities

COVID-19 Tips for Caregivers of People with Intellectual and Developmental Disabilities

Plain language resources for people with disabilities (Mandarin)

Plain language resources for people with disabilities (Spanish)

Protecting the Safety and Health of Workers

A Plain Language Glossary of Words Used in Protecting the Safety and Health of Workers
*NEW* American Red Cross

• *NEW* Disaster Safety for People with Disabilities

CDC ASL Video Series:

• Answering Children's Questions
• 10 Things You Can do to Manage COVID-19 at Home
• Are You at Higher Risk for Severe Illness?
• Caring for Someone at Home Who May Have COVID-19
• COVID-19 Self Checker
• COVID-19 Handwashing
• COVID-19 Keep Children Healthy
• COVID-19 Prevention Tips
• COVID-19 Social Distancing
• COVID-19 Risk to Pregnant Women
• COVID-19 How Does It Spread?
• Managing Stress and Anxiety
• Passing COVID-19 to an Unborn or Newborn Baby
• Parents Supporting Children
• Slow the Spread: Easy Do-it-Yourself Cloth Face Covering
• Symptoms of Coronavirus Disease 2019
• What Older Adults Need to Know about COVID-19
• When to Get Medical Care for COVID-19

Deaf Community Services (DCS)

Latent Interpreting and Transcripts for COVID-19 related briefings
NORCAL Services for Deaf & Hard of Hearing

- COVID-19 Current Status and Updates

Linguabee: Free VRI access at COVID-19 test sites for the Deaf Community

National Association of the Deaf (NAD) Communicating with Medical Personnel During Coronavirus

(3/17/2020) Special Message from North Carolina Division of Services for the Deaf and Hard of Hearing on COVID-19

(3/17/2020) Special Message from North Carolina Division of Services for the Deaf and Hard of Hearing on self-care during COVID-19 Outbreak

From the Washington Department of Health

- Playlist: https://www.youtube.com/playlist?list=PL82Z-swK0-4njl9qWjAoNY1HKbWndlq4i
- Introduction: https://www.youtube.com/watch?v=oX3JnbLodRI
- What is COVID-19?: https://www.youtube.com/watch?v=8XM40f6Q_kE
- How Does COVID-19 Spread?: https://www.youtube.com/watch?v=R0MVC3PtxxE
- COVID-19 Symptoms: https://www.youtube.com/watch?v=UJJqmtx9_co
- What to Do If You Are Sick: https://www.youtube.com/watch?v=nzumK5zimY4
- Prevention & Treatment of COVID-19: https://www.youtube.com/watch?v=uoNZB2yox6c
- Stigma & COVID-19: https://www.youtube.com/watch?v=5zWS7Xj26J0
- What is Social Distancing?: https://www.youtube.com/watch?v=kYcL6NN-Kcj

Indigenous Language Resources

Translated Materials
COVID-19 Fact Sheets (35 Languages available)
Guidance for Social Distancing (Mayan)
COVID-19 Facts (Mayan)
COVID-19 Overview and Common questions (Mandarin)

Civil Rights
Disability Rights California (DRC): Letter to CA Governor Newsom (4/21/2020) Responding to COVID-19
Know Your Rights during the COVID-19 Pandemic Video Series

ADA Compliance with Visitations in Healthcare Facilities: Coronavirus Pandemic Guidance for Advocates Edition 1, 2020

Articles:
Petition Demanding HHS Mitigate the COVID-19 Crisis in America's Nursing Homes and Other Congregate Settings for People with Disabilities
Fighting Inequity in the Face of COVID-19: Monitor on Psychology
The Washington Post: Hospitals consider universal do-not-resuscitate orders for coronavirus patients

Education
Webinar on Online Education and Website Accessibility – US Department of Education Office for Civil Rights

Employment
Accommodations and Compliance: COVID-19 – Job Accommodation Network (JAN)
Healthcare

Guidance Relating to Non-Discrimination in Medical Treatment for COVID-19 (3/30/2020)
Disability Rights Education & Defense Fund (DREDF): Letter to CA Governor Newsom: Protect Disabled Californians and Prohibit Healthcare “Rationing” Based on Disability

Preventing Discrimination in the Treatment of VOCID-19 Patients (3/25/2020)

Know Your Rights in Health Care During COVID-19

HIPAA, Civil Rights, and COVID-19 US HHS

(3/28/2020) BULLETIN: Civil Rights, HIPAA, and the Coronavirus Disease 2019 (COVID-19)

Housing

Joint Analysis The Governor’s Executive Order on Evictions by: Disability Rights California, Western Center On Law & Poverty, and California Rural Legal Assistance Foundation

Videos

Disability Rights California COVID-19 Advocacy Video (7/6/2020)

Federal/National COVID-19 Resource Websites

*NEW* American Red Cross
  - *NEW* Staying Safe and Helping Others During COVID-19
  - *NEW* Find Open Shelters


Great Plains ADA Center FAQs: The ADA, Small Business and Face Mask Policies
**Pacific ADA Center**
Accessibility at Drive-Thru Medical Sites and Checklist for Accessible Drive-Thru Medical Sites

**ADA National Learning Center** link is [https://www.adapacific.org/covid-19](https://www.adapacific.org/covid-19) (800)-949-4232

**Center for Disease Control and Prevention (CDC) COVID-19**
Frequently Asked Questions
Guidance for People with Certain Medical Conditions
Nursing Homes and Assisted Living Infection Prevention Training

- What the COVID-19 Means for Kidney Patients
- People at risk of serious illness from COVID-19
- Preventing the spread of COVID-19 in communities
- Getting your household ready in case of an outbreak in your community
- What to do if you or someone in your household is sick
- Handouts, Fact Sheets, Posters (multiple languages)
- Healthcare professionals
- COVID-19 Travel
- Businesses and employers
Centers for Medicare & Medicaid Services (CMS)
COVID-19 Emergency Declaration Blanket Waivers for Health Care Providers
(May 2020) Toolkit on State Actions to Mitigate COVID-19 Prevalence in Nursing Homes
Increasing the Physical Accessibility of Health Care Facilities
Guidance for Infection Control and Prevention in Dialysis Facilities
Guidance for Infection Control and Prevention in Nursing Homes

Congress
Families First Coronavirus Response Act (the Act)

FEMA COVID-19 Response link is https://www.fema.gov/coronavirus

Health & Human Services (HHS) home link is https://www.hhs.gov
  • TRACIE: Alternate Care Sites (including shelter medical care)
  • HHS Coronavirus 2019 (COVID-19) Updates link is https://www.hhs.gov/about/news/coronavirus/index.html

National Rehabilitation Information Center (NARIC)
COVID-19 Resources for NIDILRR Grantee Community

National Emergency Number Association (NENA) link is https://www.nena.org/page/covid19

USA.gov
Government Response to COVID-19
Global COVID-19 Resource Websites

**U.S. Food & Drug Administration** link is [https://www.fda.gov/](https://www.fda.gov/)

COVID-19 Frequently Asked Questions


Disability considerations during the COVID-19 outbreak also available in French and Spanish

**Institute for health Metrics and Evaluation (IHME)** [COVID-19 Projections](https://covid19now.org)

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**Personal Protective Equipment (PPE)/Essential Protective Gear (EPG)**

**United States Department of Labor, Occupational Safety and Health Administration (OSHA) COVID-19**

World Health Organization (WHO) When and how to use masks

World Health Organization (WHO) Q & A: How is COVID-19 transmitted?

John Hopkins How to Care for Your Face Mask

Proper cleaning of face shields here: [YouTube video from Oneida Health](https://www.youtube.com/watch?v=example_video_id)

**COVID-19 Full Face Shield Disinfection**
Transportation

**Articles**

**Guidance**
Centers for Disease Control *COVID-19 Travel*

Federal Transit Administration (FTA): *Frequently Asked Questions from FTA Grantees regarding COVID-19*

American Public Transportation Association *Response to COVID-19*

National Transit Safety Research & Assistance Center - *Epidemics and Pandemics* link is [https://www.transitsafetycenter.org/?page_id=1500](https://www.transitsafetycenter.org/?page_id=1500)

*Metro COVID-19 news and service* on COVID-19

*Sacramento Regional Transit COVID-19 Preparedness and Service*

*Know Your Transportation Rights during COVID-19 Video*

**Paratransit Services**
*UPC of Sacramento and Northern California*