



CDSS

WILL LIGHTBOURNE  
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY  
**DEPARTMENT OF SOCIAL SERVICES**

744 P Street • Sacramento, CA 95814 • [www.cdss.ca.gov](http://www.cdss.ca.gov)



EDMUND G. BROWN JR.  
GOVERNOR

REASON FOR THIS TRANSMITTAL

- ☒ State Law Change
- ☐ Federal Law or Regulation Change
- ☐ Court Order
- ☐ Clarification Requested by One or More Counties
- ☐ Initiated by CDSS

November 20, 2017

ALL COUNTY LETTER NO. 17-115

TO: ALL COUNTY WELFARE DIRECTORS  
ALL CALWORKS PROGRAM SPECIALISTS  
ALL WELFARE-TO-WORK COORDINATORS  
ALL COUNTY REFUGEE COORDINATORS  
ALL COUNTY CALFRESH SPECIALISTS  
ALL CONSORTIA REPRESENTATIVES  
ALL TRIBAL TANF ADMINISTRATORS

SUBJECT: CALIFORNIA WORK OPPORTUNITY AND RESPONSIBILITY TO KIDS (CalWORKs) PROGRAM: CALWORKS EDUCATIONAL OPPORTUNITY AND ATTAINMENT PROGRAM

REFERENCE: [SENATE BILL \(SB\) 89](#), (CHAPTER 24, STATUTES OF 2017); WELFARE AND INSTITUTIONS CODE (WIC) SECTIONS 11340-11346, MANUAL OF POLICY AND PROCEDURES (MPP) SECTIONS [42-711.54](#), [42-713.21](#), [42-750.1](#), and [44-101\(l\)](#).

The purpose of this All County Letter (ACL) is to provide guidance for the implementation of SB 89 (Chapter 24, Statutes of 2017) that creates the new CalWORKs Educational Opportunity and Attainment (EOA) program. This letter transmits implementation instructions and noticing requirements for recipients to County Welfare Departments (CWDs) for the CalWORKs EOA program. The CalWORKs EOA program will be effective January 1, 2018. SB 89 adds WIC Sections 11340-11346 whereby a CalWORKs recipient may apply to receive a one-time education incentive award in the amount of five hundred dollars (\$500) for completion of a high school diploma or its equivalent and a CalWORKs recipient may apply to receive a one-time education stipend of one thousand dollars (\$1,000) for enrollment in a term of an education or training program leading to a career technical education program certificate, an associate's degree, or a bachelor's degree.

## **FUNDING**

Four million dollars (\$4M) in one-time funding has been appropriated in the Fiscal Year (FY) 2017-18 annual Budget Act for this program. The California Department of Social Services (CDSS) has collaborated with the County Welfare Directors Association of California (CWDA) to develop the allocation methodology to distribute the CalWORKs EOA program funds to the CWDs.

County allocations are provided on Attachment A. Specific information, including guidance on claiming codes for the CalWORKs EOA program will be issued under separate cover.

The education incentive awards and education stipends authorized by SB 89 as the CalWORKs EOA program are not entitlement benefits. CWDs are required to comply with the provisions of the CalWORKs EOA program only to the extent funding for the CalWORKs EOA program is allocated. When CalWORKs EOA program funding is exhausted, CWDs are not required to expend any other funds for the provisions of the CalWORKs EOA program authorized by SB 89.

## **IMPLEMENTATION**

The CalWORKs EOA program is intended to provide incentives to encourage and support CalWORKs recipients to pursue education and improve the opportunities and outcomes for adults and their children in the CalWORKs program.

### **\$500 High School Graduation Award**

Except for a Cal-Learn teen, any individual receiving cash aid on his or her behalf, regardless of whether he or she has a Welfare-to-Work plan, may apply to receive a once in a lifetime education incentive award in the amount of \$500 for completion of a high school diploma or its equivalent achieved on or after January 1, 2018. The Cal-Learn teen population has a separate bonus program and is therefore **not eligible** for the \$500 high school education incentive award offered under the CalWORKs EOA program.

A CalWORKs recipient who applies for an education incentive award must submit evidence of completion of the high school diploma or its equivalent to the CWD. Upon verification of completion of the high school diploma or its equivalent received after January 1, 2018, the CWD must issue the award of \$500 directly to the recipient in the month following receipt of the record of completion if submitted by the 11<sup>th</sup> day of the month, or in the second month following receipt of the record of completion if submitted later than the 11<sup>th</sup> day of the month, as long as the county has CalWORKs EOA program funds remaining in its allocation.

### **\$1,000 Education Stipend**

A CalWORKs recipient may apply to receive a once in a lifetime education stipend of \$1,000 for enrollment in a term of an education or training program that is designed to lead to a career technical education program certificate, an associate's degree, or a bachelor's degree which begins on or after January 1, 2018. Teens who leave Cal-Learn, enter the Welfare-to-Work program, and have education in their plan are also eligible for the \$1,000 education stipend offered under the CalWORKs EOA program.

A CalWORKs recipient who applies for a \$1,000 education stipend must submit verification of enrollment to the CWD. A CalWORKs recipient is eligible when **all** of the following criteria are satisfied:

- A) The recipient is enrolled in an education or training program that is included in the recipient's approved Welfare-to-Work plan that is designed to lead to a career technical education program certificate, an associate's degree, or a bachelor's degree.
- B) The recipient is enrolled in an education or training program consistent with MPP Section [42-711.54](#). (note: the recipient does not need to be in a Self-Initiated Program (SIP) to be eligible for the CalWORKs EOA program.)
- C) The recipient is enrolled in an education or training program while receiving CalWORKs cash aid.
- D) The term for which the recipient is enrolled will **begin** on or after January 1, 2018.

After making the CalWORKs EOA program eligibility determination, the CalWORKs case worker must document the qualifying criteria in the recipient's case file. Within 10 business days of verifying that a recipient is enrolled in an eligible education or training program, the CWD must certify that the recipient is eligible for the \$1,000 education stipend and must issue the stipend payment to the recipient at the outset of the term for which he or she is enrolled, as long as the county has CalWORKs EOA program funds remaining in its allocation. Completion of the term of enrollment is not required for the recipient to obtain the stipend.

### **ADDITIONAL GUIDANCE**

Application process for the education incentive award and/or the education stipend **will begin on or after January 1, 2018.**

A CalWORKs recipient may only receive an education incentive award or education stipend once in a lifetime. If a CalWORKs recipient goes off of cash aid, and begins to receive cash aid again in the future, he or she is not eligible for the same education incentive award or education stipend.

A CalWORKs recipient **cannot** receive an education incentive award or education stipend in any month during which he or she is sanctioned or removed from aid for not complying with Welfare-to-Work rules.

A CalWORKs recipient is **permanently ineligible** for an education incentive award or education stipend under either of the following circumstances:

1. The recipient has exhausted his or her CalWORKs 48-month time limit.
2. The recipient has committed public assistance fraud.

For CalWORKs eligibility purposes, the education incentive award or education stipend must be considered a nonrecurring lump sum payment according to MPP Section [44-101\(l\)](#). Nonrecurring lump sum payments must be considered property in the month of receipt and any subsequent months, but shall not be considered income.

For CalFresh eligibility purposes, the education incentive award and the education stipend are both excluded as income and resources. The education incentive award must be excluded as a nonrecurring lump sum payment in accordance with MPP Section [63-502.2\(j\)](#). The education stipend must be excluded as educational assistance in accordance with MPP Section [63-502.2\(e\)](#).

The CWDs cannot use the CalWORKs EOA program funds for Welfare-to-Work supportive services. CWDs are reminded that necessary supportive services must be available to every recipient in order to participate in the Welfare-to-Work program activity(ies) to which he or she is assigned or to accept or retain employment according to MPP Section [42-750.1](#). If necessary supportive services are not available, the recipient will have good cause for not participating according to MPP Section [42-713.21](#). In addition, payments for supportive services must be advanced to the recipient when necessary and desired by the recipient so that the recipient need not use personal funds to pay for these services as per MPP Section [42-750.2.21](#).

## FORMS

In order to implement the CalWORKs EOA program, the CDSS has provided the following forms and Notice of Action (NOA) documents as attachments to this letter:

- WTW EOA1 (11/2017): "CalWORKs EOA Program Application Form",
- WTW EOA2 (11/2017): "Notice of Action: CalWORKs EOA Program Approve Form", and
- WTW EOA3 (11/2017): "Notice of Action: CalWORKs EOA Program Deny Form."

These are required forms and no substitutes are permitted. Required forms may not be modified or restructured by CWDs. However, overprinting or reformatting under the

conditions outlined in [MPP Section 23-400.211](#), Overprinting Required Forms, and [MPP Section 23-400.212](#), Electronic Data Processing Modifications, is permitted.

## NOTICING

All CWDs must inform recipients that they may be eligible for the CalWORKs EOA program. A notice must be mailed within 30 days of the transmittal of this ACL. Sample language is included below and may also include appropriate reference to individual CWD programs:

“You may be able to receive a once in a lifetime payment of \$500 for graduating from high school or its equivalent. To get this \$500 bonus, you must be receiving CalWORKs cash aid on your behalf, you must apply, and you must give your county proof that you graduated on or after January 1, 2018, and the county must verify your diploma or its equivalent.

You may be able to receive a once in a lifetime payment of \$1,000 if you enroll in an education or training program designed to lead to a career technical education program certificate, or a college degree program. To get the \$1,000 payment, you must be receiving CalWORKs cash aid on your behalf, you must apply, and the education or training program designed to lead to a career technical education program certificate, or college degree program, must be in your approved Welfare-to-Work plan. The county must verify your enrollment after you give the county proof that you have enrolled.

- You can only get the \$500 bonus and \$1,000 payment once in a lifetime when you are a CalWORKs recipient.
- You can only get the \$500 bonus if your diploma or its equivalent completion date is on or after January 1, 2018.
- You can only get the \$1,000 payment if the education program you enrolled in will begin on or after January 1, 2018.
- You can only get the \$500 bonus and/or \$1,000 payment if the county has funds available for this specific program.
- You cannot get the \$500 bonus and/or \$1,000 payment in any month that you are sanctioned or have been removed from aid for not complying with Welfare-to-Work rules.
- You cannot get the \$500 bonus and/or \$1,000 payment if you have no time left on your CalWORKs 48-month time limit.
- You cannot get the \$500 bonus and/or \$1,000 payment if you have committed public assistance fraud.”

## **Partnerships and Best Practices**

The CDSS encourages CWDs, through the CalWORKs EOA and ongoing efforts, to support the educational opportunities and pathways of CalWORKs recipients. Research demonstrates that postsecondary education boosts social mobility particularly for those at the low income distribution scale and that a parent's level of education has positive effects on a child's future success. The CDSS requests that CWDs review current practices, and maximize partnerships with local high schools, adult education providers, community colleges, and other key stakeholders to provide intensive case management to CalWORKs recipients to support them in reaching self-sufficiency.

## **Camera Ready Copies and Translations**

For camera-ready copies in English, contact the Forms Management Unit at [fmudss@dss.ca.gov](mailto:fmudss@dss.ca.gov). If your office has internet access you may obtain these forms from the CDSS webpage at: [http://www.dss.cahwnet.gov/cdssweb/FormsandPu\\_271.htm](http://www.dss.cahwnet.gov/cdssweb/FormsandPu_271.htm).

When translations are completed per MPP Section 21-115.2, including Spanish forms, they are posted on the CDSS website. Copies of the translated forms can be obtained at: [http://www.dss.cahwnet.gov/cdssweb/FormsandPu\\_274.htm](http://www.dss.cahwnet.gov/cdssweb/FormsandPu_274.htm).

For questions on translated materials, please contact Language Services at (916) 651-8876. Until translations are available, recipients who have elected to receive materials in languages other than English should be sent the English version of the form or notice along with the *GEN 1365-Notice of Language Services* and a local contact.

The CWDs shall ensure that effective bilingual services are provided. This requirement may be met through utilization of paid interpreters, qualified bilingual employees, and qualified employees of other agencies or community resources. These services shall be provided free of charge to the applicant/recipient.

In the event that CDSS does not provide translations of a form, it is the CWD's responsibility to provide the translation if an applicant or recipient requests it. More information regarding translations can be found in MPP Section 21-115.

If you have questions or would like additional information regarding this letter, please contact the following CDSS representatives:

CalWORKs Eligibility County Consultant	(916) 654-1322
CalWORKs Employment County Consultant	(916) 654-2137
CalWORKs Child Care Program	(916) 657-2144
CalFresh County Consultant	(916) 654-1896

Sincerely,

***Original Document Signed By:***

TODD R. BLAND  
Deputy Director  
Family Engagement and Empowerment Division

Attachments

c: County Welfare Directors Association of California (CWDA)  
California Student Aid Commission (CSAC)

# **FISCAL YEAR 2017-18 CALWORKS Educational Opportunity and Attainment Program Allocations**

<b>COUNTY</b>	<b>ALLOCATION</b>
Alameda	\$100,500
Alpine	\$1,500
Amador	\$2,000
Butte	\$27,500
Calaveras	\$3,500
Colusa	\$1,500
Contra Costa	\$66,500
Del Norte	\$4,000
El Dorado	\$9,500
Fresno	\$191,500
Glenn	\$2,500
Humboldt	\$16,000
Imperial	\$48,000
Inyo	\$1,500
Kern	\$179,000
Kings	\$23,500
Lake	\$9,500
Lassen	\$2,000
Los Angeles	\$1,102,500
Madera	\$22,000
Marin	\$6,000
Mariposa	\$1,500
Mendocino	\$9,500
Merced	\$62,500
Modoc	\$1,500
Mono	\$1,500
Monterey	\$35,500
Napa	\$4,000
Nevada	\$4,500
Orange	\$156,500
Placer	\$12,500
Plumas	\$1,500
Riverside	\$248,000
Sacramento	\$241,000
San Benito	\$3,500
San Bernardino	\$428,500
San Diego	\$247,000
San Francisco	\$34,500
San Joaquin	\$110,000
San Luis Obispo	\$11,000
San Mateo	\$12,000
Santa Barbara	\$26,000
Santa Clara	\$60,000
Santa Cruz	\$16,000
Shasta	\$23,000
Sierra	\$1,500
Siskiyou	\$5,000
Solano	\$30,000
Sonoma	\$19,000
Stanislaus	\$90,000
Sutter	\$12,500
Tehama	\$9,000
Trinity	\$1,500
Tulare	\$108,000
Tuolumne	\$4,000
Ventura	\$47,000
Yolo	\$15,000
Yuba	\$14,000
<b>Total</b>	<b>\$3,928,500</b>



**CalWORKs Educational Opportunity and Attainment (EOA) Program****APPLICATION Form**

COUNTY OF \_\_\_\_\_

CASE NAME

CASE NUMBER

WORKER NAME

WORKER NUMBER

**The CalWORKs EOA program is not an entitlement program. Funding is limited and once exhausted, no additional applications will be accepted.**

**Check one**

I, \_\_\_\_\_, am applying for a \$500 once in a lifetime cash payment education incentive that is awarded for the completion of a high school diploma or its equivalent achieved on or after January 1, 2018.

I, \_\_\_\_\_, am applying for a \$1000 once in a lifetime cash payment education stipend that is awarded for enrollment in a term of an education or training program that started on or after January 1, 2018.

**This new program is intended to provide incentives to encourage and support CalWORKs recipients to pursue education and improve the opportunities and outcomes for adults and their children in the CalWORKs program.**

**Initial Each Item**

\_\_\_\_\_ You may be able to get the once in a lifetime bonus of \$500 for graduating from high school or its equivalent on or after January 1, 2018. Cal-Learn teens are not eligible for this \$500 high school bonus.

\_\_\_\_\_ You may be able to get the once in a lifetime \$1,000 payment if you enrolled in an education or training program designed to lead to a career technical education program certificate, or a college degree program that started on or after January 1, 2018.

\_\_\_\_\_ To get the \$500 education bonus or \$1,000 stipend payment you must give your county proof that you graduated from high school, its equivalent, or enrolled in an education or training program designed to lead to a career technical education program certificate, or a college degree program.

\_\_\_\_\_ You can only get the \$500 education bonus and \$1,000 stipend payment **once in a lifetime when you are a CalWORKs recipient.**

\_\_\_\_\_ You **cannot** get the \$500 bonus and/or \$1,000 payment in any month that you are sanctioned or removed from CalWORKs cash aid for not complying with Welfare-to-Work rules.

\_\_\_\_\_ You **cannot** get the \$500 education bonus and/or \$1,000 stipend payment if you have no time left on your CalWORKs 48-month time limit.

\_\_\_\_\_ You **cannot** get the \$500 bonus and/or \$1,000 payment if you have committed public assistance fraud.

\_\_\_\_\_ The county must verify your diploma, its equivalent, or enrollment.

\_\_\_\_\_ The education or training program designed to lead to a career technical education program certificate, or a college degree program must be in your approved Welfare-to-Work plan.

SIGNATURE OF CALWORKS RECIPIENT

DATE

# NOTICE OF ACTION

COUNTY OF \_\_\_\_\_

STATE OF CALIFORNIA  
HEALTH AND HUMAN SERVICES AGENCY

## CalWORKs Educational Opportunity and Attainment (EOA) Program APPROVE Form

## CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

### ADDRESSEE

Case: \_\_\_\_\_  
Notice Date: \_\_\_\_\_  
Name: \_\_\_\_\_  
Case Number: \_\_\_\_\_  
Worker Name: \_\_\_\_\_  
Worker Number: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_

Questions? Ask your Worker.

**State Hearing: If you think this action is wrong, you can ask for a hearing. The back of this page tells how. Your benefits may not be changed if you ask for a hearing before this action takes place.**

### Message:

\_\_\_\_\_ The County has approved your \$500 once in a lifetime education bonus for graduating from high school or its equivalent on or after January 1, 2018, that you applied for on \_\_\_\_\_.

\_\_\_\_\_ The County has approved your \$1,000 once in a lifetime education stipend for enrolling in an education or training program that started on or after January 1, 2018, that you applied for on \_\_\_\_\_.

Rules: These rules apply: ACL 17-115. You may review them at your welfare office.

CalFresh and CalWORKs cash aid: This notice DOES NOT stop or change your CalFresh or cash aid benefits.

### Instructions:

Use this NOA to **approve** a \$500 once in a lifetime education bonus that is awarded for graduating from high school, its equivalent, or the \$1,000 once in a lifetime stipend for enrolling in an education or training program achieved on or after January 1, 2018.

This NOA for the \$500 bonus or \$1,000 stipend payment will be addressed and mailed to the graduate or enrollee as a result of the CalWORKs Educational Opportunity and Attainment (EOA) Program, which was signed into California law July 2017.

## YOUR HEARING RIGHTS

You have the right to ask for a hearing if you disagree with any county action. You have only 90 days to ask for a hearing. The 90 days started the day after the county gave or mailed you this notice. If you have good cause as to why you were not able to file for a hearing within the 90 days, you may still file for a hearing. If you provide good cause, a hearing may still be scheduled.

If you ask for a hearing before an action on Cash Aid, Medi-Cal, CalFresh, or Child Care takes place:

- Your Cash Aid or Medi-Cal will stay the same while you wait for a hearing.
- Your Child Care Services may stay the same while you wait for a hearing.
- Your CalFresh benefits will stay the same until the hearing or the end of your certification period, whichever is earlier.

If the hearing decision says we are right, you will owe us for any extra Cash Aid, CalFresh or Child Care Services you got. To let us lower or stop your benefits before the hearing, check below:

Yes, lower or stop:      Cash Aid      CalFresh  
   Child Care

**While You Wait for a Hearing Decision for:**

### Welfare to Work:

You do not have to take part in the activities.

You may receive child care payments for employment and for activities approved by the county before this notice.

If we told you your other supportive services payments will stop, you

will not get any more payments, even if you go to your activity.

If we told you we will pay your other supportive services, they will be paid in the amount and in the way we told you in this notice.

- To get those supportive services, you must go to the activity the county told you to attend.
- If the amount of supportive services the county pays while you wait for a hearing decision is not enough to allow you to participate, you can stop going to the activity.

### Cal-Learn:

- You cannot participate in the Cal-Learn Program if we told you we cannot serve you.
- We will only pay for Cal-Learn supportive services for an approved activity.

## OTHER INFORMATION

**Medi-Cal Managed Care Plan Members:** The action on this notice may stop you from getting services from your managed care health plan. You may wish to contact your health plan membership services if you have questions.

**Child and/or Medical Support:** The local child support agency will help collect support at no cost even if you are not on cash aid. If they now collect support for you, they will keep doing so unless you tell them in writing to stop. They will send you current support money collected but will keep past due money collected that is owed to the county.

**Family Planning:** Your welfare office will give you information when you ask for it.

**Hearing File:** If you ask for a hearing, the State Hearing Division will set up a file. You have the right to see this file before your hearing and to get a copy of the county's written position on your case at least two days before the hearing. The state may give your hearing file to the Welfare Department and the U.S. Departments of Health and Human Services and Agriculture. **(W&I Code Sections 10850 and 10950.)**

## TO ASK FOR A HEARING:

- Fill out this page.
- Make a copy of the front and back of this page for your records. If you ask, your worker will get you a copy of this page.
- Send or take this page to:

OR

- Call toll free: 1-800-952-5253 or for hearing or speech impaired who use TDD, 1-800-952-8349.

**To Get Help:** You can ask about your hearing rights or for a legal aid referral at the toll-free state phone numbers listed above. You may get free legal help at your local legal aid or welfare rights office.

If you do not want to go to the hearing alone, you can bring a friend or someone with you.

### HEARING REQUEST

I want a hearing due to an action by the Welfare Department of \_\_\_\_\_ County about my:

Cash Aid      CalFresh      Medi-Cal

Other (list) \_\_\_\_\_

Here's Why: \_\_\_\_\_

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**If you need more space, check here and add a page.**

I need the state to provide me with an interpreter at no cost to me. (A relative or friend cannot interpret for you at the hearing.)

My language or dialect is: \_\_\_\_\_

NAME OF PERSON WHOSE BENEFITS WERE DENIED, CHANGED OR STOPPED

BIRTH DATE	PHONE NUMBER
------------	--------------

STREET ADDRESS	
----------------	--

CITY	STATE	ZIP CODE
------	-------	----------

SIGNATURE	DATE
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NAME OF PERSON COMPLETING THIS FORM	PHONE NUMBER
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**I want the person named below to represent me at this hearing. I give my permission for this person to see my records or go to the hearing for me. (This person can be a friend or relative but cannot interpret for you.)**

NAME	PHONE NUMBER
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STREET ADDRESS	
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CITY	STATE	ZIP CODE
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# NOTICE OF ACTION

COUNTY OF \_\_\_\_\_

STATE OF CALIFORNIA  
HEALTH AND HUMAN SERVICES AGENCY

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

## CalWORKs Educational Opportunity and Attainment (EOA) Program DENY Form

ADDRESSEE

Case: \_\_\_\_\_  
Notice Date: \_\_\_\_\_  
Name: \_\_\_\_\_  
Case Number: \_\_\_\_\_  
Worker Name: \_\_\_\_\_  
Worker Number: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_

Questions? Ask your Worker.

**State Hearing: If you think this action is wrong, you can ask for a hearing. The back of this page tells how. Your benefits may not be changed if you ask for a hearing before this action takes place.**

### Message:

\_\_\_\_\_ The County denied your \$500 once in a lifetime education bonus for graduating from high school or its equivalent that you applied for on \_\_\_\_\_.

\_\_\_\_\_ The County denied your \$1,000 once in a lifetime education stipend for enrolling in an education or training program that you applied for on \_\_\_\_\_.

Here's why:

\_\_\_\_\_ You did not provide proof of graduating from high school or its equivalent on or after January 1, 2018.

\_\_\_\_\_ You did not provide proof that you enrolled in an education or training program that started on or after January 1, 2018.

\_\_\_\_\_ You provided proof but the verification was denied for these reasons: \_\_\_\_\_.

\_\_\_\_\_ Enrollment in a term of an education or training program was not in your Welfare-to-Work plan.

\_\_\_\_\_ You already received this \$500 bonus on \_\_\_\_\_. It is a once in a lifetime payment.

\_\_\_\_\_ You already received this \$1,000 stipend on \_\_\_\_\_. It is a once in a lifetime payment.

\_\_\_\_\_ You did not have time left on your CalWORKs 48-month time limit when the client graduated from high school or its equivalent or the term of higher education began.

\_\_\_\_\_ You committed public assistance fraud and were not eligible for the \$500 bonus payment.

\_\_\_\_\_ You committed public assistance fraud and were not eligible for the \$1,000 payment.

\_\_\_\_\_ The county no longer has funding available for this program.

\_\_\_\_\_ You were sanctioned or removed from cash aid for not complying with Welfare-to-Work rules in \_\_\_\_\_ and were not eligible for the \$500 bonus payment.

\_\_\_\_\_ You were sanctioned or removed from cash aid for not complying with Welfare-to-Work rules in \_\_\_\_\_ and were not eligible for the \$1,000 payment.

\_\_\_\_\_ Other \_\_\_\_\_

Rules: These rules apply: ACL 17-115. You may review them at your welfare office.

CalFresh and CalWORKs cash aid: This notice DOES NOT stop or change your CalFresh or cash aid benefits.

### Instructions:

Use this NOA to **deny** a \$500 once in a lifetime education bonus that is awarded for graduating from high school, its equivalent, or the \$1,000 once in a lifetime stipend for enrolling in an education or training program on or after January 1, 2018.

This NOA of **denial** for the \$500 bonus or \$1,000 stipend payment will be addressed and mailed to the recipient and is a result of the CalWORKs Educational Opportunity and Attainment (EOA) Program, which was signed into California law July 2017.

WTW EOA3 (8/2017) REQUIRED FORM – NO  
SUBSTITUTE PERMITTED

## YOUR HEARING RIGHTS

You have the right to ask for a hearing if you disagree with any county action. You have only 90 days to ask for a hearing. The 90 days started the day after the county gave or mailed you this notice. If you have good cause as to why you were not able to file for a hearing within the 90 days, you may still file for a hearing. If you provide good cause, a hearing may still be scheduled.

If you ask for a hearing before an action on Cash Aid, Medi-Cal, CalFresh, or Child Care takes place:

- Your Cash Aid or Medi-Cal will stay the same while you wait for a hearing.
- Your Child Care Services may stay the same while you wait for a hearing.
- Your CalFresh benefits will stay the same until the hearing or the end of your certification period, whichever is earlier.

If the hearing decision says we are right, you will owe us for any extra Cash Aid, CalFresh or Child Care Services you got. To let us lower or stop your benefits before the hearing, check below:

Yes, lower or stop:      Cash Aid      CalFresh  
   Child Care

**While You Wait for a Hearing Decision for:**

### Welfare to Work:

You do not have to take part in the activities.

You may receive child care payments for employment and for activities approved by the county before this notice.

If we told you your other supportive services payments will stop, you

will not get any more payments, even if you go to your activity.

If we told you we will pay your other supportive services, they will be paid in the amount and in the way we told you in this notice.

- To get those supportive services, you must go to the activity the county told you to attend.
- If the amount of supportive services the county pays while you wait for a hearing decision is not enough to allow you to participate, you can stop going to the activity.

### Cal-Learn:

- You cannot participate in the Cal-Learn Program if we told you we cannot serve you.
- We will only pay for Cal-Learn supportive services for an approved activity.

## OTHER INFORMATION

**Medi-Cal Managed Care Plan Members:** The action on this notice may stop you from getting services from your managed care health plan. You may wish to contact your health plan membership services if you have questions.

**Child and/or Medical Support:** The local child support agency will help collect support at no cost even if you are not on cash aid. If they now collect support for you, they will keep doing so unless you tell them in writing to stop. They will send you current support money collected but will keep past due money collected that is owed to the county.

**Family Planning:** Your welfare office will give you information when you ask for it.

**Hearing File:** If you ask for a hearing, the State Hearing Division will set up a file. You have the right to see this file before your hearing and to get a copy of the county's written position on your case at least two days before the hearing. The state may give your hearing file to the Welfare Department and the U.S. Departments of Health and Human Services and Agriculture. **(W&I Code Sections 10850 and 10950.)**

## TO ASK FOR A HEARING:

- Fill out this page.
- Make a copy of the front and back of this page for your records. If you ask, your worker will get you a copy of this page.
- Send or take this page to:

OR

- Call toll free: 1-800-952-5253 or for hearing or speech impaired who use TDD, 1-800-952-8349.

**To Get Help:** You can ask about your hearing rights or for a legal aid referral at the toll-free state phone numbers listed above. You may get free legal help at your local legal aid or welfare rights office.

If you do not want to go to the hearing alone, you can bring a friend or someone with you.

### HEARING REQUEST

I want a hearing due to an action by the Welfare Department of \_\_\_\_\_ County about my:

Cash Aid                      CalFresh                      Medi-Cal

Other (list) \_\_\_\_\_

Here's Why: \_\_\_\_\_

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**If you need more space, check here and add a page.**

I need the state to provide me with an interpreter at no cost to me. (A relative or friend cannot interpret for you at the hearing.)

My language or dialect is: \_\_\_\_\_

NAME OF PERSON WHOSE BENEFITS WERE DENIED, CHANGED OR STOPPED

BIRTH DATE

PHONE NUMBER

STREET ADDRESS

CITY

STATE

ZIP CODE

SIGNATURE

DATE

NAME OF PERSON COMPLETING THIS FORM

PHONE NUMBER

**I want the person named below to represent me at this hearing. I give my permission for this person to see my records or go to the hearing for me. (This person can be a friend or relative but cannot interpret for you.)**

NAME

PHONE NUMBER

STREET ADDRESS

CITY

STATE

ZIP CODE