



STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
744 P Street • Sacramento, CA 95814 • www.cdss.ca.gov



EDMUND G. BROWN JR.
GOVERNOR

February 22, 2017

ALL COUNTY LETTER NO. 17-20

TO: ALL COUNTY WELFARE DIRECTORS
ALL IHSS PROGRAM MANAGERS
COUNTY FISCAL OFFICER

REASON FOR THIS TRANSMITTAL

- ☐ State Law Change
- ☐ Federal Law or Regulation Change
- ☐ Court Order
- ☐ Clarification Requested by One or More Counties
- ☒ Initiated by CDSS

SUBJECT: INSTRUCTIONS FOR TERMINATION OF IN-HOME SUPPORTIVE SERVICES FOR MEDI-CAL BENEFICIARIES ENROLLED IN THE PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY

The purpose of this letter is to provide information to counties regarding duplication of personal care services authorized by the county through the In-Home Supportive Services (IHSS) program and the Program of All-Inclusive Care for the Elderly (PACE) program. It also provides counties a process for terminating IHSS for Medi-Cal beneficiaries who enroll in the PACE program.

PACE Overview

The PACE model of care provides a comprehensive medical/social service delivery system using an interdisciplinary team approach in a PACE Center that provides and coordinates all needed preventive, primary, acute and long-term care services. Services are provided to older adults who would otherwise reside in nursing facilities.

Individualized services are provided exclusively through the PACE program (except in the case of an emergency) by PACE staff and contracted providers to help PACE participants live in the community for as long as medically possible. There are no limits on the amount or duration of services. Services are available 24 hours a day, seven days a week. Personal care services are provided by the PACE program through PACE employed caregivers.

There are currently 11 PACE programs located in California. The PACE provides personal care services to participants residing in the following counties: Alameda, Contra Costa, Fresno, Humboldt, Los Angeles, Orange, Riverside, Sacramento, San Bernardino, San Diego, San Francisco, and Santa Clara. The service areas are zip code specific and approved by the Department of Health Care Services (DHCS).

Description of the Issue

Each month, the DHCS Long-Term Care Division compiles a report from DHCS' Management Information System and Decision Support System that identifies PACE participants who also receive IHSS. Personal care services that are provided through both the PACE program and the IHSS program result in duplication of payment and services to a PACE participant. This duplication of services is not allowable for both programs. The following guidelines are established in an effort to prevent duplication of personal care services rendered to a PACE participant by the IHSS program and confirm the termination of IHSS to the PACE participant and to the PACE program.

Process for Termination of IHSS

As part of the PACE program's enrollment screening process, each potential PACE participant is asked whether they are receiving IHSS. If so, they are informed that if they enroll in PACE they must terminate IHSS through the county because PACE provides all personal care services. By signing the PACE Enrollment Agreement, the PACE participant has agreed to terminate their IHSS benefit through the county and begin receiving personal care services exclusively through the PACE program.

The PACE program will establish a point of contact with the IHSS program in each county that has an established PACE program. Each month the PACE program will send an active enrollment list and notification requesting termination of IHSS participants to the established point of contact.

Plan Code:	PACE Program:	County:
050 & 053	Sutter SeniorCare	Sacramento
051 & 054	Center for Elders Independence	Alameda & Contra Costa
052	AltaMed Senior BuenaCare	Los Angeles
055 & 056 & 058	On Lok Lifeways	San Francisco, Alameda & Santa Clara
057	St. Paul's PACE	San Diego
060	Brandman	Los Angeles
059	CalOptima PACE	Orange
064	CVMS	Fresno
061 & 062	InnovAge	Riverside & San Bernardino
063	Redwood Coast PACE	Humboldt
065	San Diego PACE	San Diego

Upon receipt of information from PACE that the individual meets all PACE eligibility criteria, the county will process the termination of IHSS for the identified recipients and issue a Notice of Action to the recipient confirming termination of IHSS. Within 10 business days of receipt of the PACE program listing or notification to the PACE participant, the county IHSS representative will provide the PACE program with written confirmation of the PACE participant's termination of IHSS. This termination of

ineligible IHSS recipients will prevent or reduce overpayments to providers. Below is a list of PACE program offices in available counties:

County:	Program Office:
Alameda County	<p>OnLok Lifeways Attn: Administration Office 1333 Bush Street San Francisco, CA 94109 (415) 292-8792</p> <p>Center for Elders Independence Attn: Administration Office 510 17th Street, Suite 400 Oakland, CA 94612 (510) 452-1160</p>
Contra Costa County	<p>Center for Elders Independence Attn: Administration Office 510 17th Street, Suite 400 Oakland, CA 94612 (510) 452-1160</p>
Fresno County	<p>Central Valley Medical Services Corporation (CVMS) Attn: Administration Office 2042 Kern St Fresno, CA 93721 (855) 630-7223</p>
Humboldt County	<p>Redwood Coast PACE Attn: Administration Office 1910 California Street Eureka, CA 95501 (707) 443-9747</p>
Los Angeles County	<p>AltaMed Senior BuenaCare Attn: Administration Office 2040 Camfield Ave Los Angeles, CA 90040 (323) 725-8751</p> <p>Brandman Centers for Senior Care Attn: Administration Office 7150 Tampa Ave Reseda, CA 91335 (818) 774-3208</p>
Orange County	<p>CalOptima PACE Attn: Administration Office 505 City Parkway West Orange, CA 92868 (714) 246-8458</p>
Riverside County	<p>InnovAge Attn: Administration Office 410 East Parkcenter</p>

County:	Program Office:
	San Bernardino, CA 92408 (720) 974-6727
Sacramento County	Sutter SeniorCare Attn: Administration Office 7000 Franklin Boulevard, Suite 1020 Sacramento, CA 95823 (916) 491-3405
San Diego County	St. Paul, PACE Attn: Administration Office 111 Elm Street San Diego, CA 92103 (619) 239-6900 San Diego PACE Attn: Administration Office 1275 30th Street San Diego, CA 92154 (619) 662-4104
San Bernardino County	InnovAge Attn: Administration Office 410 East Parkcenter San Bernardino, CA 92408 (720) 974-6727
San Francisco County	On Lok Lifeways Attn: Administration Office 1333 Bush Street San Francisco, CA 94109 (415) 292-8880
Santa Clara County	On Lok Lifeways Attn: Administration Office 1333 Bush Street San Francisco, CA 94109 (415) 292-8880

If you have questions regarding this letter, please contact Mr. Stryder Morissette, Chief, PACE Unit, DHCS, at (916) 440-7538.

Sincerely,

Original Document Signed By:

DEBBI THOMSON
Deputy Director
Adult Programs Division

Attachment

Program of All-Inclusive Care for the Elderly (PACE) Overview

INTRODUCTION

PACE is a program designed to coordinate and provide all needed preventive, primary, acute, long-term care, social and rehabilitative services through one comprehensive program.

Individualized services are provided exclusively from the PACE Program (unless emergency) to help participants live in the community for as long as medically possible.

PACE operates on an integrated system of care for the elderly that is:

- Community Based
- Comprehensive – all services included in one program
- Capitated – financing in which provider is at full risk for all Medi-Cal and Medicaid services
- Coordinated – services coordinated by an Interdisciplinary Team (IDT)

THE PACE PROGRAM

ELIGIBILITY

Prospective enrollees must be:

- 55 years of age or older
- Live in the PACE service area as determined by zip code
- Determined by The Department of Health Care Services (DHCS) as needing nursing home level of care
- Able to live safely in the community at the time of enrollment without jeopardizing their health or safety

PACE CENTER

The cornerstone of each PACE Program is a PACE Center where clinical services, therapies and social interaction take place. Each center offers a(n):

- Community Clinic
- Physical & Occupational Therapy Facilities
- Area for Social and Recreational Activities
- Average attendance two to three days a week

Services also provided in homes, hospitals, residential and skilled nursing facilities.

INTERDISCIPLINARY TEAM APPROACH

PACE uses an Interdisciplinary Team (IDT) to assess needs and to provide and manage care.

- The IDT assesses participant's needs, develops care plan, and delivers services for a continuum of total care
- Continuous process of assessment, treatment planning, service provision and monitoring

- Participant & Family Involved in Care Plan
- All services provided are authorized by the Interdisciplinary Team (unless emergency)

The PACE IDT consists of:

- Physician
- Registered Nurse
- Social Worker
- Dietitian
- Therapists – OT, PT, RT, Speech
- Personal Care Coordinator
- Transportation Coordinator
- Home Care Coordinator
- Center Manager

Together with Participant and their Family, the IDT develops a comprehensive plan of care.

PACE SERVICES

PACE Center Services	In-Home Services	Specialist Services	Other Medical Services	Inpatient Services
Physician/NP Nursing Social Work Physical Therapy Occupational Therapy Speech Therapy Recreational Therapy Nutrition Counseling Personal Care Transportation Meals Escorts	Home Health Care Personal Care Homemaker/Chore Services Meals	Medical Specialist: (For example) <ul style="list-style-type: none"> • Audiology • Dentistry • Optometry • Podiatry • Psychiatry 	Prescriptions Labs/Radiology Durable Medical Equipment Outpatient Surgery Emergency Room Care Medical Transportation	Hospital Nursing Home Inpatient Specialists

PACE services are provided by PACE staff and contracted providers. There are no limits on the amount or duration of services. Medical services are available 24 hours a day, seven days a week.

FINANCING

Pursuant to §460.186 – PACE Premiums:

The amount that a PACE organization can charge a participant as a monthly premium depends on the participant's eligibility under Medicare and Medicaid, as follows:

- Medicare Parts A and B. For a participant who is entitled to Medicare Part A, enrolled under Medicare Part B, but not eligible for Medicaid, the premium equals the Medicaid capitation amount.
- Medicare Part A only. For a participant who is entitled to Medicare Part A, not enrolled under Medicare Part B, and not eligible for Medicaid, the premium equals the Medicaid capitation amount plus the Medicare Part B capitation rate.
- Medicare Part B only. For a participant who is enrolled only under Medicare Part B and not eligible for Medicaid, the premium equals the Medicaid capitation amount plus the Medicare Part A capitation rate.
- Medicaid, with or without Medicare. A PACE organization may not charge a premium to a participant who is eligible for both Medicare and Medicaid, or who is only eligible for Medicaid.

PACE ENROLLMENT

PACE is a voluntary program:

- Marketing is conducted by the individual PACE Programs.
- Referrals are welcome from any source – individuals, family members, hospitals, agencies, social workers, etc.
- Contact is made directly to the PACE plan to schedule a tour of the facility, a home visit, and medical and social assessment.
- Participants are free to discontinue PACE and resume their benefits in the traditional Medicare and Medicaid programs at any time.

Intake is a two-step process:

- Assessments and preliminary approval by IDT
- Final determination of nursing home level of care by DHCS

The enrollment process can take 15 to 45 days to complete.

PACE WEBSITE ADDRESSES

- [Department of Health Care Services \(Medi-Cal\)](#)
- [CalPACE](#)
- [On Lok](#)
- [Altamed](#)
- [Center for Elders' Independence](#)
- [Sutter SeniorCare](#)
- [St. Paul's PACE](#)
- [Fresno PACE:](#)
- [Redwood Coast PACE](#)
- [Brandman Centers for Senior Care](#)
- [CalOptima PACE](#)
- [InnovAge](#)
- [San Diego PACE](#)