Adult Protective Services (APS)

Assembly Budget Subcommittee #1
Senate Budget Subcommittee #3

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APS Overview

• California’s Adult Protective Services program provides services without regard to income, to persons who are victims of abuse, neglect, or exploitation who meet the following criteria:
  ▪ Age 65 and older.
  ▪ Dependent adults (age 18 through 64) who are functionally impaired and unable to meet their own needs.

• California has operated the APS Program since 1984. Funding from the County Services Block Grant was limited, and regulations were minimal.

• Senate Bill (SB) 2199 (Chapter 946, Statutes of 1998) established a statewide APS program with minimum standards.
APS Requirements

SB 2199 (Chapter 946, Statutes of 1998) required each county to establish and support an adult protective services system for elders and dependent adults that includes the following:

- Response to and investigation of all reports of known or suspected abuse and neglect.
- 24-hour emergency response system.
- Time-limited case management services such as advocacy, counseling, and accessing community services.
- Emergency shelter/in-home protection.
More APS Requirements

• Tangible resources like food and transportation.
• Multidisciplinary teams.
• Prosecution assistance.
• Public education and awareness.
County APS Agencies

County APS agencies investigate reports of known or suspected abuse or neglect of an elder or dependent adult, EXCEPT those that occur in or under the supervision of:

- State hospital.
- State developmental center.
- Long-term care facility including a community care facility, residential care facility for the elderly, and long-term health care facility.
APS Jurisdiction

• Jurisdiction may be shared with other agencies, and county APS agencies will investigate reports of known or suspected abuse or neglect in these facilities if the suspected abuse or neglect does NOT involve the facility or a member of its staff (the licensing agencies have that responsibility).

• The California Department of Social Services (CDSS) offers free online mandated reporter training to everyone working with elder and dependent adults through the Academy for Professional Excellence at: http://cdss.ca.gov/MandatedReporting/story_html5.html
APS Funding

2011 Realignment [Assembly Bill or AB 118 (Chapter 40, Statutes of 2011) and ABX1 16 (Chapter 13, First Extraordinary Session, Statutes of 2011)]:

- The APS program was realigned in 2011.

- APS Subaccount within the Local Revenue Fund was based on Fiscal Year (FY) 2011-12 expenditures.

- $176,000 for training was not realigned. However, AB 74 (Chapter 23, Statutes of 2019) provided $11.5 million for training public guardians and APS social workers for a three-year period.
APS Expenditures

- FY 2011-12: $119.7 million
- FY 2012-13: $120.7 million
- FY 2013-14: $126.3 million
- FY 2014-15: $137.6 million
- FY 2015-16: $147.6 million
- FY 2016-17: $159.7 million
- FY 2017-18: $169.9 million
- FY 2018-19: $191.4 million

- Expenditures for FY 2018-19 are point-in-time as of January 2020 and not final.
Reports of Abuse & Neglect Received by APS
FY 2011-12 through 2018-19

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Reports of Abuse &amp; Neglect</th>
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<tr>
<td>2011-12</td>
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<tr>
<td>2012-13</td>
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<td>2017-18</td>
<td>190,715</td>
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<td>2018-19</td>
<td>205,339</td>
</tr>
</tbody>
</table>
APS Reports

FY 2014 through 2019:

- 916,237 reports **received**
- 800,709 cases **opened**
- 700,584 cases **resolved**
APS Growth

- Abuse reports received increased 7.6% over last year’s figures.
- The number of cases opened following investigation increased 2.3% over the last year.
- Number of clients found to be victims increased 1.6% in the last year.
- Confirmed cases of financial abuse increased 10.3% in the last year.
- County expenditures increased 12.5% in the last year.
APS Training

AB 74 (Chapter 23, Statutes of 2019) allocated $11.5 million in total funds for a three-year period for training delivery through FY 2021-22. Each of the five training regions (Los Angeles, Southern, Central, Bay Area, Northern) are receiving approximately $2.15 million.

- Multi-year contracts with three Regional Training Academies (San Diego, Sacramento, and Fresno) have been developed to increase their delivery of core classes and add additional advanced and specialized classes.
- AB 74 also provides $1.25 million for Public Administrators, Public Guardians and Public Conservators Association to support their training mandate.
APS Training Update

In FY 2018-19:

- National APS education certificates were earned by 156 California APS social workers.
- Nearly 6,000 APS workers registered for the 23 Core Competency eLearning courses.
- A total of 87 classroom trainings were held in 2018-19, with 1,305 participants.
- 150 APS workers attended three two-day trainings on advanced cognitive behavior.
- 288 APS workers attended the three-day national APS conference.
- 7 new training videos were developed and new course subjects introduced into training curriculum.
APS Data Collection

• Beginning October 1, 2018, California APS started collecting data for the National Adult Maltreatment Reporting System.

• As of January 2020, as a result of a grant from the federal Administration for Community Living (ACL), California is now collecting more comprehensive data that will paint a more accurate picture of the elder and dependent abuse landscape. Some of the more significant new data being captured include:
  ▪ Statewide APS staffing figures.
  ▪ Reporting sources.
  ▪ Recidivism figures.
  ▪ Services provided as a result of APS investigation.
  ▪ Interagency coordination and services referred, accepted, and refused.
ACL Grant and Data Collection

The federal data collection grant also allows California to obtain the following new data:

- Demographic information on clients: age, race, ethnicity, identified gender, sexual orientation, disabilities, behavioral conditions, conservatorship, benefit.
- Demographic information on alleged perpetrators: Age, gender, relationship to the abused, behavioral conditions such as mental health or alcohol and other drugs.
CDSS also was awarded an APS Enhancement Grant through the federal Administration for Community Living starting in the 2019 federal FY. This grant funded:

- The creation of an APS Leaders Institute, which provides training by national experts to APS managers and their upper management on programmatic challenges for APS and research/practice based solutions.
  - In 2019, two daylong Leaders Institute workshops were held with more than 80 attendees at each session. Four more sessions are scheduled for the first half of 2020.
The APS Enhancement Grant also funded:

- The creation of the first-ever APS MSW stipend program pilot with a two-year employment payback requirement (equivalent to the Child Welfare Title IV-E program).
  - A total of 10 MSW students are enrolled in graduate programs at University of California, Berkeley and San Jose State University.
APS Collaborative Efforts

- **Silence = Violence Network**: Bringing together state agencies serving seniors and people with disabilities to enhance collaboration and explore system gaps.

- **Public Awareness Coalition**: Leading a coalition to develop a yearly public awareness event in early June to engage both professionals and the general public.

- **Technical assistance**: Partnered with researchers from the University of Southern California on a federal Administration for Community grant to study the Interview for Decisional Abilities in APS clients.

- **Governor’s Master Plan for Aging**: APS is participating in the development of the plan.