



**Community Care Licensing Division  
Quality Assurance, Advocacy and Technical Support Bureau**

**Adult Residential Facilities  
Most Common Deficiencies for All Visit Types in 2017**

This is an analysis of the most common deficiencies cited in 2017 for Adult Residential Facilities (ARF) for all visit types. The Quality Assurance Unit reviewed all 7,276 deficiencies cited. This list is limited to those deficiencies that are equal to two percent (2%) or more of the total number of deficiencies cited.

*Are you an ARF licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at [TechnicalSupportProgram@dss.ca.gov](mailto:TechnicalSupportProgram@dss.ca.gov).*

**These requirements can be found in Title 22 of the California Code of Regulations, Division 6**

<b>Most common deficiencies cited when citations were issued during ARF all visit types</b>	<b>Regulation Section Title</b>	<b>Regulation Section</b>	<b>This deficiency's percentage of the total deficiencies cited for all visits</b>
The facility shall be kept clean, sanitary and in good repair at all times.	Buildings and Grounds	80087(a)	14%
Hot water temperature controls shall be maintained to automatically regulate the temperature of hot water used by residents to attain a temperature of not less than 105 degree F (41 degree C) and not more than 120 degree F (49 degree C).	Furniture, Fixtures, Equipment, and Supplies	80088(e)(1)	6%
Disinfectants, cleaning solutions, poisons, and other items that could pose a danger to clients shall be inaccessible.	Buildings and Grounds	80087(g)	4%

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Staff providing care and supervision shall receive first aid training from qualified agencies including but not limited to the American Red Cross.	Health Related Services	80075(f)	3%
Medication shall be kept in a safe and locked place that is not accessible to persons other than employees responsible for the supervision of the centrally stored medication.	Health Related Services	80075(k)(1)	3%
Medications shall be given according to physician's directions.	Health Related Services	80075(b)(5)(B)	2%
Supplies of staple nonperishable foods for a minimum of one week and fresh perishable foods for a minimum of two days shall be maintained on the premises.	Food Service	85076(d)(1)	2%
The licensee shall provide care and supervision as necessary to meet the client's needs.	Responsibility for providing care and supervision	80078(a)	2%
Storage areas for poisons, and firearms and other dangerous weapons shall be locked.	Buildings and Grounds	80087(g)(1)	2%

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<p>Each client has the right to be free from corporal or unusual punishment, infliction of pain, humiliation, intimidation, ridicule, coercion, threat, mental abuse, or other actions of a punitive nature, including but not limited to: interference with the daily living functions, including eating, sleeping, or toileting; or withholding of shelter, clothing, medication or aids to physical functioning.</p>	<p>Personal Rights</p>	<p>80072(a)(3)</p>	<p>2%</p>
<p>Every facility licensed or certified pursuant to this chapter shall have one or more carbon monoxide detectors in the facility that meet the standards established in Chapter 8 (commencing with Section 13260) of Part 2 of Division 12. The department shall account for the presence of these detectors during inspections.</p>	<p>Carbon monoxide detectors required; inspection</p>	<p>H&amp;S 1503.2</p>	<p>2%</p>
<p>Meals shall be at least 1/3 of the servings recommended in the USDA Basic Food Group Plan - for the age group served, and that foods shall be selected, stored, prepared and served in a safe and healthful manner.</p>	<p>Food Service</p>	<p>80076(a)(1)</p>	<p>2%</p>