

September 1, 2023

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

EXECUTIVE SUMMARY

ALL COUNTY LETTER NO. 22-61E2

The purpose of this errata is to revise the effective date in All County Letter No. 22-61E concerning the CalFresh overissuance compromise policy for households with elderly and/or disabled members.



KIM JOHNSON
DIRECTOR

CALIFORNIA HEALTH & HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
744 P Street • Sacramento, CA 95814 • www.cdss.ca.gov



GAVIN NEWSOM
GOVERNOR

September 1, 2023

ALL COUNTY LETTER NO. 22-61E2

TO: ALL COUNTY WELFARE DIRECTORS
ALL CALFRESH PROGRAM SPECIALISTS
ALL CONSORTIA REPRESENTATIVES
ALL QUALITY CONTROL PROGRAM COORDINATORS

SUBJECT: ERRATA TO ALL COUNTY LETTER NO. 22-61E; NEW
EFFECTIVE DATE FOR IMPLEMENTATION OF CALFRESH
OVERISSUANCE COMPROMISE POLICY FOR HOUSEHOLDS
WITH ELDERLY AND/OR DISABLED MEMBERS

REFERENCE: [WELFARE AND INSTITUTIONS CODE \(WIC\) SECTION 18927\(f\);](#)
[ALL COUNTY LETTER \(ACL\) 22-61; ACL 22-61E](#)

The purpose of this errata is to revise the effective date in All County Letter (ACL) No. 22-61E concerning the CalFresh overissuance (OI) compromise policy for households with elderly and/or disabled members. The new effective date is December 31, 2023.

The original and revised language for the impacted section of the ACL is provided below. Deletions are contained within brackets and marked with a ~~[striketrough]~~ and additions are contained within braces in **{bold}**.

The original language on page 1 reads:

The automation of the OI compromise policy, including revised NOAs, is expected to be completed by the final policy effective date of September 1, 2023.

The revised language reads:

The ~~[automation]~~ **{implementation}** of the OI compromise policy, including revised NOAs, ~~[is expected to be completed by the final policy]~~ **{will be}** effective ~~[date of September 1, 2023]~~ **{December 31, 2023}**.

Some counties may have already implemented the OI compromise policy due to previously released guidance. Counties must not retroactively correct any claims that may have been compromised between September 1, 2023, and the release of this errata. In addition, counties that have already implemented must stop implementing the OI compromise policy until the new effective date of December 31, 2023.

Copies and Translations

Forms referenced in this letter are available on the [CDSS Forms/Brochures](#) webpage. When CDSS completes all translations of a form, they are posted on the [Translated Forms and Publications](#) webpage. When made available by CDSS, forms translated into an individual's preferred language must be provided to the individual pursuant to [Manual of Policies and Procedures \(MPP\) Section 21-115.2](#). For questions on translated materials, please contact Language Services at (916) 651-8876. If translations are not available, recipients who have elected to receive materials in languages other than English should be sent the English version of the form or notice along with the [GEN 1365-Notice of Language Services](#) and a local contact number.

Per [Government Code Section 7290, et seq.](#), the County Welfare Departments (CWDs) must ensure that effective bilingual services are provided. This requirement may be met through utilization of paid interpreters, qualified bilingual employees, and qualified employees of other agencies or community resources. These services must be provided, free of charge, to the applicant/recipient. If CDSS does not provide translations of a form, it is the county's responsibility to read and interpret the form if an applicant or recipient requests it.

Additionally, the CWDs must provide auxiliary aids and services to persons who are deaf or hearing impaired, or persons with impaired speech, vision, or manual skills, where applicable. More information regarding provisions for services to applicants and recipients who have limited English proficiency or who have disabilities can be found in [MPP Section 21-115](#) and [ACL 19-45](#).

If you have any questions or need additional guidance regarding the information in this letter, contact the CalFresh Policy and Employment Bureau at CalFreshPolicy@dss.ca.gov.

Sincerely,

Original Document Signed By

ALEXIS FERNÁNDEZ GARCIA
Deputy Director
Family Engagement and Empowerment Division