

September 6, 2022

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

EXECUTIVE SUMMARY

ALL COUNTY LETTER NO. 22-68

The purpose of this ACL is to inform counties that the revised versions of the Adult Protective Services (APS) forms SOC 341, SOC 341A, and SOC 342 have been completed and are uploaded on the California Department of Social Services and APS webpages.



KIM JOHNSON
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
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GOVERNOR

September 6, 2022

ALL COUNTY LETTER NO. 22-68

TO: ALL COUNTY PROGRAM MANAGERS

SUBJECT: REVISED ADULT PROTECTIVE SERVICES FORMS SOC 341,
SOC 341A, AND SOC 342

REFERENCE: REPORT OF SUSPECTED DEPENDENT ADULT/ELDER ABUSE
FORM [SOC 341](#)

STATEMENT ACKNOWLEDGING REQUIREMENT TO REPORT
SUSPECTED ABUSE OF DEPENDENT ADULTS AND ELDERS
FORM [SOC 341A](#)

FOR USE BY FINANCIAL INSTITUTIONS REPORT OF
SUSPECTED DEPENDENT ADULT/ELDER FINANCIAL ABUSE
FORM [SOC 342](#)

The purpose of this All County Letter (ACL) is to inform counties that California Department of Social Services (CDSS) has recently revised the Adult Protective Services (APS) forms SOC 341, SOC 341A, and SOC 342.

The revised SOC 341 form documents information provided by a reporting party of suspected abuse or neglect of an elder or dependent adult. The SOC 341A has mandated reporters acknowledge their responsibility to report known or suspected abuse of elders or dependent adults and the reporting requirements. Lastly, the SOC 342 is the confidential reporting tool for financial institutions to use when reporting suspected elder and dependent adult financial abuse. These forms are updated on the CDSS webpage here: [SOC 341](#), [SOC 341A](#), and [SOC 342](#).

Assembly Bill 135

The State Budget Act of 2021 made statutory changes, through Assembly Bill (AB) 135, to the APS program. As of January 1, 2022, for purposes of eligibility for APS, the statutory definition of elder changed from 65 years to 60 years of age or older [Welfare and Institutions (WIC) Code §15750(b)(2)]. Consequently, the age for dependent adults eligible for APS services was changed from 18 to 64 years to 18 to 59 years (WIC §15750(b)(1)(A)).

However, AB 135 did not change the existing definitions of elder and dependent adult as defined under the Elder Abuse and Dependent Adult Civil Protection Act (Division 9, Part 3, Chapter 11 of the Welfare and Institutions Code), which governs mandated reporters of elder and dependent adult abuse. Therefore, this bill did not affect statutory language governing mandated reporters. The CDSS revised the SOC 341, SOC 341A, and SOC 342 to clarify that mandated reporters who observe, have knowledge of, or reasonably suspect elder abuse or neglect are only required to report if the elderly individual is 65 years or older. However, they can also choose to file a report on behalf of an individual who is an elder 60 years or older.

If you have any questions or need additional guidance regarding the information in this letter, contact the California Department of Social Services, Adult Programs Division, Adult Protective Services Unit, Jasmine Zandian, Associate Governmental Program Analyst at (916) 651-5931 or at Jasmine.Zandian@dss.ca.gov.

Sincerely,

Original Document Signed By

LEORA FILOSENA, P.M.P
Deputy Director
Adult Programs Division