

June 15, 2020

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

**EXECUTIVE SUMMARY**

**ALL COUNTY WELFARE DIRECTORS LETTER**

The purpose of this All County Welfare Directors Letter is to provide County Welfare Departments with guidance regarding three federal waivers that, in response to the coronavirus emergency pandemic, have been extended until July 31, 2020: a waiver of the initial application and recertification interview (if certain criteria are met), a waiver of the requirement to conduct a face-to-face interview if requested by the household, and a waiver of the recording requirement for telephonic signatures (if certain criteria are met).



KIM JOHNSON  
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY  
**DEPARTMENT OF SOCIAL SERVICES**  
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June 15, 2020

## ALL COUNTY WELFARE DIRECTORS LETTER

TO: ALL COUNTY WELFARE DIRECTORS

FROM: JENNIFER HERNANDEZ, DEPUTY DIRECTOR  
FAMILY ENGAGEMENT AND EMPOWERMENT DIVISION

SUBJECT: CALFRESH EXTENSION OF WAIVERS TO SUPPORT TIMELY  
PROCESSING OF APPLICATIONS IN RESPONSE TO  
CORONAVIRUS: INTERVIEW AND TELEPHONIC SIGNATURE

REFERENCE: [ACWDL APRIL 2, 2020](#); [ACWDL MAY 28, 2020](#)

### Waiver Extension

The purpose of this All County Welfare Directors Letter (ACWDL) is to provide County Welfare Departments (CWDs) with guidance regarding the extension of three federal waivers in response to the coronavirus pandemic emergency. These waivers, requested by the California Department of Social Services and approved by the US Department of Agriculture, Food and Nutrition Service (FNS), support the timely processing of CalFresh applications. The following waivers are **extended until July 31, 2020**:

- a waiver of the initial application and recertification interview (if certain criteria are met);
- a waiver of the requirement to conduct a face-to-face interview if requested; and
- a waiver of the recording requirement for telephonic signatures (if certain criteria are met).

For detailed guidance on implementation of these waivers refer to the [ACWDL issued on April 2, 2020](#) and [ACWDL issued on May 28, 2020](#).

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If you have questions or need additional guidance regarding the information in this letter, contact the CalFresh Policy Bureau at (916) 651-8047.

Sincerely,

***Original Document Signed By:***

JENNIFER HERNANDEZ, Deputy Director  
Family Engagement and Empowerment Division