

November 13, 2020

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

**EXECUTIVE SUMMARY**

**ALL COUNTY WELFARE DIRECTORS LETTER**

The purpose of this All County Welfare Directors Letter is to provide County Welfare Departments with guidance regarding a federal waiver that, in response to the Coronavirus emergency pandemic, has been extended until December 31, 2020: a waiver of the recording requirement for telephonic signatures (if certain criteria are met).



KIM JOHNSON  
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY  
**DEPARTMENT OF SOCIAL SERVICES**  
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November 13, 2020

ALL COUNTY WELFARE DIRECTORS LETTER

TO: ALL COUNTY WELFARE DIRECTORS

FROM: JENNIFER HERNANDEZ, DEPUTY DIRECTOR  
FAMILY ENGAGEMENT AND EMPOWERMENT DIVISION

SUBJECT: CALFRESH EXTENSION OF WAIVER TO SUPPORT TIMELY  
PROCESSING OF APPLICATIONS IN RESPONSE TO  
CORONAVIRUS: TELEPHONIC SIGNATURE

REFERENCE: [ALL COUNTY WELFARE DIRECTORS LETTER \(ACWDL\) APRIL 2, 2020; ACWDL MAY 28, 2020; ACWDL OCTOBER 16, 2020](#)

The purpose of this All County Welfare Directors Letter (ACWDL) is to provide County Welfare Departments (CWDs) with guidance regarding current CalFresh waiver authority granted in response to the Coronavirus pandemic emergency. Waiver authority is requested by the California Department of Social Services and approved by the United States Department of Agriculture, Food and Nutrition Service.

**Waiver Extensions**

The following waiver is **extended until December 31, 2020**:

- a waiver of the recording requirement for telephonic signatures (if certain criteria are met).

Importantly, the waiver of the recording requirement for telephonic signatures (if certain criteria are met) applies to both initial application and recertification interviews.

For detailed guidance on implementation of these waivers refer to the [ACWDL issued on April 2, 2020](#) and [ACWDL issued on May 28, 2020](#).

If you have questions or need additional guidance regarding the information in this letter, contact the CalFresh Policy Bureau at (916) 651-8047.

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Sincerely,

***Original Document Signed By:***

JENNIFER HERNANDEZ, Deputy Director  
Family Engagement and Empowerment Division