

September 21, 2020

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

EXECUTIVE SUMMARY

ALL COUNTY WELFARE DIRECTORS LETTER

The purpose of this All County Welfare Directors Letter is to provide County Welfare Departments with guidance regarding two federal waivers that, in response to the Coronavirus emergency pandemic, have been extended until October 31, 2020: a waiver of the requirement to conduct a face-to-face interview if requested by the household, and a waiver of the recording requirement for telephonic signatures (if certain criteria are met).



KIM JOHNSON
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
744 P Street • Sacramento, CA 95814 • www.cdss.ca.gov



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GOVERNOR

September 21, 2020

ALL COUNTY WELFARE DIRECTORS LETTER

TO: ALL COUNTY WELFARE DIRECTORS

FROM: JENNIFER HERNANDEZ, DEPUTY DIRECTOR
FAMILY ENGAGEMENT AND EMPOWERMENT DIVISION

SUBJECT: CALFRESH EXTENSION OF WAIVERS TO SUPPORT TIMELY
PROCESSING OF APPLICATIONS IN RESPONSE TO
CORONAVIRUS: FACE-TO-FACE INTERVIEW AND
TELEPHONIC SIGNATURE

REFERENCE: [ALL COUNTY WELFARE DIRECTORS LETTER \(ACWDL\) APRIL 2, 2020; ACWDL MAY 28, 2020; ACWDL JUNE 15, 2020; ACWDL JULY 16, 2020; ACWDL AUGUST 19, 2020](#)

The purpose of this All County Welfare Directors Letter (ACWDL) is to provide County Welfare Departments (CWDs) with guidance regarding current CalFresh waiver authority granted in response to the Coronavirus pandemic emergency. Waiver authority is requested by the California Department of Social Services and approved by the United States Department of Agriculture, Food and Nutrition Service.

Waiver Extensions

The following waivers are **extended until October 31, 2020**:

- a waiver of the requirement to conduct a face-to-face interview if requested; and
- a waiver of the recording requirement for telephonic signatures (if certain criteria are met).

Importantly, the waiver of the recording requirement for telephonic signatures (if certain criteria are met) applies to both initial application and recertification interviews.

For detailed guidance on implementation of these waivers refer to the [ACWDL issued on April 2, 2020](#) and [ACWDL issued on May 28, 2020](#).

All County Welfare Directors Letter
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If you have questions or need additional guidance regarding the information in this letter, contact the CalFresh Policy Bureau at (916) 651-8047.

Sincerely,

Original Document Signed By:

JENNIFER HERNANDEZ, Deputy Director
Family Engagement and Empowerment Division