

January 12, 2021

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

EXECUTIVE SUMMARY

ALL COUNTY WELFARE DIRECTORS LETTER

The purpose of this All County Welfare Directors Letter is to provide County Welfare Departments with guidance regarding a federal waiver that, in response to the Coronavirus emergency pandemic, has been extended until February 28, 2021: a waiver of the recording requirement for telephonic signatures (if certain criteria are met).



KIM JOHNSON
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
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GOVERNOR

January 12, 2021

ALL COUNTY WELFARE DIRECTORS LETTER

TO: ALL COUNTY WELFARE DIRECTORS

FROM: JENNIFER HERNANDEZ, DEPUTY DIRECTOR
FAMILY ENGAGEMENT AND EMPOWERMENT DIVISION

SUBJECT: CALFRESH EXTENSION OF WAIVER TO SUPPORT TIMELY
PROCESSING OF APPLICATIONS IN RESPONSE TO
CORONAVIRUS: TELEPHONIC SIGNATURE

REFERENCE: [ALL COUNTY WELFARE DIRECTORS LETTER \(ACWDL\) APRIL 2, 2020; ACWDL MAY 28, 2020; ACWDL DECEMBER 16, 2020](#)

The purpose of this All County Welfare Directors Letter (ACWDL) is to provide County Welfare Departments (CWDs) with guidance regarding current CalFresh waiver authority granted in response to the Coronavirus pandemic emergency. Waiver authority is requested by the California Department of Social Services and approved by the United States Department of Agriculture, Food and Nutrition Service.

Waiver Extension

The following waiver is **extended until February 28, 2021**:

- A waiver of the recording requirement for telephonic signatures (if certain criteria are met).

Importantly, the waiver of the recording requirement for telephonic signatures (if certain criteria are met) applies to both initial application and recertification interviews. For detailed guidance on implementation of these waivers refer to the [ACWDL issued on April 2, 2020](#) and [ACWDL issued on May 28, 2020](#).

All County Welfare Directors Letter
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If you have questions or need additional guidance regarding the information in this letter, contact the CalFresh Policy and Employment Bureau at (916) 651-8047.

Sincerely,

Original Document Signed By:

JENNIFER HERNANDEZ
Deputy Director
Family Engagement and Empowerment Division