

September 2, 2022

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

**EXECUTIVE SUMMARY**

**ALL COUNTY WELFARE DIRECTORS LETTER**

The purpose of this All County Welfare Directors Letter is to provide guidance for the Performance Measurement Counties (PMC) regarding the option to relieve CalFresh State Quality Control (QC) reviews of active cases for the remainder of Federal Fiscal Year (FFY) 2022 in response to the Coronavirus Disease 2019 (COVID-19) pandemic emergency.



KIM JOHNSON  
DIRECTOR

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**DEPARTMENT OF SOCIAL SERVICES**  
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GAVIN NEWSOM  
GOVERNOR

September 2, 2022

ALL COUNTY WELFARE DIRECTORS LETTER

TO: ALL COUNTY WELFARE DIRECTORS

FROM: KATHY YANG, ACTING CHIEF  
CALFRESH AND NUTRITION BRANCH  
FAMILY ENGAGEMENT AND EMPOWERMENT DIVISION

SUBJECT: CALFRESH STATE QUALITY CONTROL CASE REVIEW  
FLEXIBILITIES FOR THE REMAINDER OF FEDERAL FISCAL  
YEAR (FFY) 2022 DUE TO COVID-19

REFERENCE: FAMILIES FIRST CORONAVIRUS RESPONSE ACT (HR 6201);  
TITLE 7 OF THE CODE OF FEDERAL REGULATIONS (CFR)  
SECTIONS 272.3; 7 CFR 275.11(b)(1)-(2); 7 CFR 275.12; AND 7  
CFR 275.13; CALIFORNIA OPERATIONS MANUAL OF POLICIES  
AND PROCEDURES (MPP) DIVISION 15; MPP SECTION 15-101;  
MPP SECTION 15-310.11-.12; MPP SECTION 15-310.3; AND  
MPP SECTION 15-621.1

The purpose of this All County Welfare Directors Letter (ACWDL) is to provide guidance for the Performance Measurement Counties (PMCs) regarding the option to relieve CalFresh state active Quality Control (QC) reviews for the remainder of Federal Fiscal Year (FFY) 2022 in response to the COVID-19 pandemic emergency.

California experienced a rapid increase in the spread of COVID-19 at the onset of the pandemic. As the number of COVID-19 cases continued to increase, extensive public health warnings were issued to reduce exposure, including orders to implement social distancing when conducting essential business. In order to protect applicants, recipients, and the CalFresh workforce, and to provide workload relief to the PMC QC teams, the California Department of Social Services (CDSS) is making state active QC reviews optional for the remainder of FFY 2022. **However, it should be noted that all federal active cases must continue to be reviewed and completed by the PMCs.**

### **State QC Sample Details**

CDSS will no longer require the PMC QC teams to complete 280 case reviews for FFY 2022. This **option** applies to all state sampled cases, which are reviews that begin with "M" or "N" and are currently only being completed in Research and Development Enterprise Project (RADEP). State sampled cases are completed by 18 of the 19 PMCs as part of California's commitment to maintain a statistically valid sample size upon which to base any fiscal penalties assessed because of the payment error rate. The PMCs affected by this are: Alameda, Contra Costa, Fresno, Kern, Merced, Monterey, Orange, Riverside, Sacramento, San Bernardino, San Diego, San Francisco, San Joaquin, Santa Clara, Solano, Stanislaus, Tulare, and Ventura.

**A response must be submitted by close of business on September 30, 2022**, via email to [CFUReviews@dss.ca.gov](mailto:CFUReviews@dss.ca.gov) with the Subject Line "FFY 2022 State QC Sample Relief." In your response, please indicate which option below your county has chosen.

1. To drop the remainder of all FFY 2022 State cases as Not Subject to Review (NSTR).
2. Continue to complete all State cases.
3. Complete a reduced State sample. CDSS will work individually with counties who select this option.

Instructions on how to drop and code NSTR cases are forthcoming via a QC Transmittal. If you have any questions, please submit your question with "FFY 2022 State QC Sample Relief" in the Subject Line to [CFUReviews@dss.ca.gov](mailto:CFUReviews@dss.ca.gov).