

August 14, 2023

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

EXECUTIVE SUMMARY

ALL COUNTY WELFARE DIRECTORS LETTER

The purpose of this All County Welfare Directors Letter is to provide guidance for the Performance Measurement Counties (PMC) regarding the option to complete CalFresh State Quality Control (QC) reviews of active cases for the sample months of January 2023 through the remainder of Federal Fiscal Year (FFY) 2023.



KIM JOHNSON
DIRECTOR

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DEPARTMENT OF SOCIAL SERVICES
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GAVIN NEWSOM
GOVERNOR

August 14, 2023

ALL COUNTY WELFARE DIRECTORS LETTER

TO: ALL COUNTY WELFARE DIRECTORS

FROM: ANDREA BRAYBOY, CHIEF
CALFRESH AND NUTRITION BRANCH
FAMILY ENGAGEMENT AND EMPOWERMENT DIVISION

SUBJECT: FEDERAL FISCAL YEAR (FFY) 2023 CALFRESH STATE
QUALITY CONTROL (QC) SAMPLE RELIEF

REFERENCE: [TITLE 7 OF THE CODE OF FEDERAL REGULATIONS \(CFR\)
SECTIONS 272.3;](#)
[7 CFR 275.11\(b\); 7 CFR 275.12; 7 CFR 275.13;](#)
[CALIFORNIA OPERATIONS MANUAL OF POLICIES AND
PROCEDURES \(MPP\) DIVISION 15;](#)
[MPP SECTION 15-101; MPP SECTION 15-310.11-.12;](#)
[MPP SECTION 15-310.3; AND MPP SECTION 15-621.1](#)

The purpose of this All County Welfare Directors Letter (ACWDL) is to provide guidance for the Performance Measurement Counties (PMCs) regarding the option to complete CalFresh state active Quality Control (QC) reviews for the sample months of January 2023 through the remainder of Federal Fiscal Year (FFY) 2023.

This year, California experienced delays in receiving the Franchise Tax Board (FTB) Income and Eligibility Verification System (IEVS) file. As a result of this missing information, California QC has been unable to fully complete and submit any active QC cases beginning the January 2023 sample month. In order to protect applicants, recipients, and the CalFresh workforce, the California Department of Social Services (CDSS) is making state active QC reviews optional for the sample months of January 2023 through the remainder of FFY 2023. **However, it should be noted that all federal active cases must continue to be reviewed and completed by the PMCs.**

STATE QC SAMPLE DETAILS

Since the CDSS has been informed that there will be no fiscal penalty for FFY 2023, the CDSS will no longer require the PMC QC teams to complete 280 active case reviews. This **option** applies to all state sampled cases, which are reviews that begin with “M” or “N” and are only completed in the Research and Development Enterprise Project (RADEP) system. State sampled cases are completed by 18 of the 19 PMCs as part of California’s commitment to maintain a statistically valid sample size upon which to base any assessed fiscal penalties due to the payment error rate. The PMCs affected by this policy are:

- Alameda,
- Contra Costa,
- Fresno,
- Kern,
- Merced,
- Monterey,
- Orange,
- Riverside,
- Sacramento,
- San Bernardino,
- San Diego,
- San Francisco,
- San Joaquin,
- Santa Clara,
- Solano,
- Stanislaus,
- Tulare, and
- Ventura.

A response by each county must be submitted to state QC by the close of business on August 31, 2023, via email to CFUReviews@dss.ca.gov. In your response, please include the Subject Line “FFY 2023 State QC Sample Relief” and indicate which option below your county has chosen:

1. Drop all State cases as Not Subject To Review (NSTR) from January 2023 through the end of FFY 2023.
2. Complete all State cases from January 2023 through the end of FFY 2023.
3. Complete a reduced State sample. (CDSS will work individually with counties who select this option)

All County Welfare Directors Letter
Page Three

Instructions on how to drop and code NSTR cases will be released in a forthcoming QC Transmittal. PMC counties with questions should email CFUReviews@dss.ca.gov and include "FFY 2023 State QC Sample Relief" in the Subject Line.