



**Community Care Licensing Division
Quality Assurance, Advocacy and Technical Support Bureau**

**Adult Day Programs
Most Common Deficiencies for All Visit Types in 2018**

This is an analysis of the most common deficiencies cited in 2018 for Adult Day Programs (ADP) for all visit types. The Quality Assurance Unit reviewed all 862 deficiencies cited. This list is limited to those deficiencies that are equal to two percent (2%) or more of the total number of deficiencies cited.

Are you an ADP licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at TechnicalSupportProgram@dss.ca.gov.

These requirements can be found in Title 22 of the California Code of Regulations, Division 6.

Most common deficiencies cited when citations were issued during all ADP visit types	Regulation Section Title	Regulation Section	This deficiency's percentage of the total deficiencies cited for all visits
Hot water temperature controls shall be maintained to automatically regulate temperature of hot water delivered to plumbing fixtures to attain a hot water temperature of not less than 105 degrees F (40.5 degrees C) and not more than 120 degrees F (48.8 degrees C).	Fixtures, Furniture, Equipment and Supplies	82088(e)(1)	8%
The program site shall be safe at all times for the safety and well-being of clients. Disinfectants, cleaning solutions, poisons, and other items which could pose a danger to clients shall be stored where inaccessible to clients.	Buildings and Grounds	82087(a)(3)	8%
The program site shall be clean, safe, sanitary, and in good repair at all times for the safety and well-being of clients, employees and visitors.	Buildings and Grounds	82087(a)	8%
Staff shall receive first aid training from persons qualified by such agencies as the American Red Cross.	Health-Related Services	82075(f)	5%

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The licensee shall provide care and supervision necessary to meet the client's needs and all services specified in the admission agreement.	Responsibility for Providing Care and Supervision	82078	4%
Each client shall be accorded dignity in his/her personal relationships with staff and other persons.	Personal Rights	82072(a)(1)	2%
Every facility licensed or certified pursuant to this chapter shall have one or more carbon monoxide detectors in the facility that meet the standards established in Chapter 8 (commencing with Section 13260) of Part 2 of Division 12. The department shall account for the presence of these detectors during inspections.	Carbon monoxide detectors required; inspection	H&S 1503.2	2%
Program personnel shall at all times be sufficient in numbers and competent to provide the services necessary to meet individual client needs.	Personnel Requirements	82065(a)	2%
Each client shall be free from corporal or unusual punishment, infliction of pain, humiliation, intimidation, ridicule, coercion, threat, mental abuse, or other actions of a punitive nature.	Personal Rights	82072(a)(3)	2%
The licensee shall ensure that each client's written Needs and Services Plan is updated as often as necessary, but at least annually, to ensure its accuracy, and to document significant occurrences that result in changes in the client's physical, mental, psychological, and/or social functioning.	Modifications to Needs and Services Plan	82068.3(a)	2%
The licensee shall ensure that each client receives necessary first aid and other needed medical or dental services, including arrangement for and/or provision of transportation to the nearest available services.	Health Related Services	82075(a)	2%

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The licensee shall develop, maintain, and implement a written plan for the orientation, continuing education, on-the-job training and development, supervision, and evaluation of all direct care staff. Direct care staff shall receive a minimum of 8 hours a year of training, documented.	Personnel Qualifications and Duties	82065.1(d)(1)	2%
The licensee shall complete and maintain an individual written admission agreement with each client and the client's authorized representative, if any.	Admission Agreements	82068(a)	2%