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April 22, 2020

PIN 20-14-ASC

TO: ALL ADULT CARE FACILITY LICENSEES

FROM: *Original signed by Pamela Dickfoss*
PAMELA DICKFOSS
Deputy Director
Community Care Licensing Division

SUBJECT: **ADULT CARE FACILITIES INFORMATIONAL CALL REGARDING
CORONAVIRUS DISEASE (COVID-19)**

Provider Information Notice (PIN) Summary

PIN 20-14-ASC announces statewide adult care facilities provider calls regarding COVID-19 on April 23, 2020 at 1:00PM and 3:00PM.

This PIN is regarding licensees of the following facility types: Adult Day Programs, Adult Residential Facilities, Adult Residential Care Facilities for Persons with Special Health Needs, Community Crisis Homes, Enhanced Behavioral Supports Homes, Residential Care Facilities for the Chronically Ill, and Social Rehabilitation Facilities.

On April 23, 2020 the Department of Social Services Community Care Licensing Division (CCLD) will host two (2) informational calls to update licensees on the COVID-19 virus. Adult care facility licensees are encouraged to participate in **one** of the calls. Each call is limited to the first 4,000 participants and both will include an opportunity to ask questions.

The Department has invited speakers from the Los Angeles County Department of Health Services and Psynergy Programs which offer Mental Health services to clients in adult care facilities for successful community living.

Some of the topics being discussed are:

- **What is COVID-19?**
- **Quarantine and Isolation of Adult Clients/Residents**
- **Assessing Emotional Health of Clients/Residents**
- **Activities and Client/Resident Engagement**
- **Isolation Protocol: Best Practices**
- **Best Practices for Self-Support**

You are invited to join **one** of the following calls:

Adult Care Facilities Informational Call

April 23, 2020 (callers may call in beginning at 12:45PM)
1:00PM-2:00PM

Call-In Number: 888-942-8619

Passcode: 6925913

April 23, 2020 (callers may call in beginning at 2:45PM)
3:00PM-4:00PM

Call-In Number: 877-709-5345

Passcode: 6629238

Please continue to monitor the [CCLD homepage](#) for updated information regarding COVID-19. A [placeholder](#) is on the homepage for the PowerPoint that will be updated prior to the meetings on Thursday. If you have any questions regarding this PIN, please contact your local [Regional Office](#).