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May 13, 2020

PIN 20-10-CCP

TO: ALL CHILD CARE FACILITY LICENSEES AND PROVIDERS

FROM: *Original signed by Pamela Dickfoss*  
PAMELA DICKFOSS  
Deputy Director  
Community Care Licensing Division

SUBJECT: **ANNOUNCING A NEW MOBILE-FRIENDLY WEB APPLICATION TO  
FIND CHILD CARE SERVICES**

**Provider Information Notice (PIN) Summary**

PIN 20-10-CCP announces a new mobile-friendly web application called MyChildCare.ca.gov to help find current information about licensed child care near their home, place of employment, or preferred location.

The MyChildCare.ca.gov is a mobile-friendly web application, accessible by going to MyChildCare.ca.gov and available in English and Spanish. It is intended to help families and individuals learn more about a facility they might be considering for their child care needs. The application enables users to enter their location and instantly receive a list of open licensed family child care homes and child care centers near their residence, place of employment or preferred location. The list contains ages of children served, capacity, space availability, hours of operation, a link to the Department's [facility search](#) webpage, and the local Resource and Referral agency. It is recommended that individuals and families use the Chrome or Firefox browser to access the application, or Safari from an Apple or Mac computer if there are difficulties. The application will be updated to improve user experience as needed.

To stay informed on the COVID-19 public health emergency, including essential businesses and others that are allowed to operate or reopen, please see [covid19.ca.gov/childcare](http://covid19.ca.gov/childcare). For additional information and resources, please see the [Child Care Licensing Website](#).

PIN 20-10-CCP  
Page Two

If you have any questions regarding the COVID-19 public health emergency impact on child care, please contact the Department's Coronavirus General Question Inbox at [CCLCOVID-19INFO@dss.ca.gov](mailto:CCLCOVID-19INFO@dss.ca.gov). For all other child care questions, please contact your [Local Regional Office](#).