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PIN 20-11-CCP  
 (Updated May 21, 2020)

TO: ALL CHILD CARE FACILITY LICENSEES AND PROVIDERS

FROM: ***Original signed by Pamela Dickfoss***  
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SUBJECT: **COVID-19 FREQUENTLY ASKED QUESTIONS (FAQ) FOR CHILD CARE LICENSEES AND PROVIDERS**

**Provider Information Notice (PIN) Summary**

PIN 20-11-CCP provides responses to the most frequently asked questions from child care providers concerning the COVID-19 health crisis, including resource information.

Novel Coronavirus (COVID-19) Frequently Asked Questions (FAQ) for Public Inquiries  
 This FAQ document will be updated as new information becomes available. However, due to the fluid nature of the health crisis and rapidly changing guidance, please check the [Governor’s Office for COVID-19 Updates](#) and your [local county public health department](#) for the most current updates, guidance, and requirements. For guidance on Social and Physical Distancing in Child Care facilities, please refer to [PIN 20-06-CCP](#) issued April 7, 2020.

**Resources for providers to use with staff, children & parents**

Question	Guidance
<p>How can we stay up to date on COVID-19?</p>	<p>For further information, please see the <a href="#">California Department of Social Services (CDSS)</a> webpage. You can find guidance provided by the <a href="#">California Department of Public Health (CDPH)</a>, the <a href="#">Centers for Disease Control (CDC)</a> and the <a href="#">World Health Organization (WHO)</a>. CDSS and <a href="#">Community Care Licensing</a> encourage you to visit these sites regularly as information and guidance may change frequently.</p> <p>Additionally, there are <a href="#">resources for schools and child care programs</a> on the CDC webpage. The Department will also communicate new and updated information related to child care facilities to providers through Provider Information Notices (PINs). Please <a href="#">sign up to be notified of new PINs here</a> and visit the <a href="#">Department’s website for the latest PINs</a>.</p>

Question	Guidance
<p>What resources does the California Department of Public Health have to share?</p>	<p>Visit <a href="#">CDPH News Releases</a> for daily COVID-19 updates.</p> <ul style="list-style-type: none"> <li>• <a href="#">Alerts</a></li> <li>• <a href="#">COVID-19 by the Numbers</a></li> <li>• <a href="#">Protect Yourself</a></li> <li>• <a href="#">What If I'm Sick</a></li> <li>• <a href="#">Getting Care</a></li> <li>• <a href="#">Protecting Others</a></li> <li>• <a href="#">Employment</a></li> <li>• <a href="#">Guidance and Information (833) 544-2374</a></li> <li>• <a href="#">California's Pandemic Resilience Roadmap – Stage 2 (5/07/2020)</a></li> </ul>
<p>What resources does Centers for Disease Control (CDC) and other health experts have available to share with staff, children, and the public?</p>	<p>From CDC - <a href="#">Childcare Programs</a></p> <p>Share resources with the child care facility's community to help them understand COVID-19 and steps they can take to protect themselves and others:</p> <ul style="list-style-type: none"> <li>• CDC's <a href="#">health communication resources</a></li> <li>• CDC information on <a href="#">stigma and COVID-19</a></li> <li>• CDC information on <a href="#">COVID-19 and children</a></li> <li>• CDC offers several free handwashing resources that include <a href="#">Health Promotion Materials</a>, information on <a href="#">proper handwashing technique</a>, and tips for families to help children develop good handwashing habits.</li> <li>• Other health and education professional organizations may also have helpful resources your facility can use or share, such as the <a href="#">American Academy of Pediatrics</a></li> <li>• CDC's information on <a href="#">helping children cope with emergencies</a></li> <li>• <a href="#">Stigma prevention and facts about COVID-19</a></li> <li>• <a href="#">CDC guidance regarding groups at higher risk</a> for severe illness from COVID-19.</li> </ul> <p>From the Office of the Surgeon General of CA:  <a href="#">California Surgeon General's Playbook: Stress Relief for Caregivers and Kids during COVID-19</a></p>
<p>How do we talk with children about COVID-19?</p>	<p>From the Office of the Surgeon General of CA:  <a href="#">California Surgeon General's Playbook: Stress Relief for Caregivers and Kids during COVID-19</a></p> <p><b>NAVIGATING STRESS MANAGEMENT WITH KIDS</b></p> <p>This Stress-Busting Playbook can help you understand what to look out for and what you can do to protect your family's health.</p> <p>From CDC - <a href="#">Talking with children about Coronavirus</a></p>

Question	Guidance
	<p>The following reviews general principles for talking to children (from the above link):</p> <p><b>Remain calm and reassuring.</b></p> <ul style="list-style-type: none"> <li>Remember, children will react to both what you say and how you say it. They will pick up cues from the conversations you have with them and with others.</li> </ul> <p><b>Make yourself available to listen and talk.</b></p> <ul style="list-style-type: none"> <li>Make time to talk. Be sure children know they can come to you when they have questions.</li> </ul> <p><b>Avoid language that might blame others and lead to <a href="#">stigma</a>.</b></p> <ul style="list-style-type: none"> <li>Remember, viruses can make anyone sick, regardless of a person's race or ethnicity. Avoid making assumptions about who might have COVID-19.</li> </ul> <p><b>Pay attention to what children see or hear on television, radio, or online.</b></p> <ul style="list-style-type: none"> <li>Consider reducing the amount of screen time focused on COVID-19. Too much information on one topic can lead to anxiety.</li> </ul> <p><b>Provide information that is honest and accurate.</b></p> <ul style="list-style-type: none"> <li>Give children information that is truthful and appropriate for the age and developmental level of the child.</li> <li>Talk to children about stories related to COVID-19 on the internet and social media may be based on rumors and inaccurate information.</li> </ul> <p><b>Teach children everyday practices to reduce the spread of germs.</b></p> <ul style="list-style-type: none"> <li>Remind children to stay away from people who are coughing or sneezing or sick.</li> <li>Remind them to cough or sneeze into a tissue or their elbow, then throw the tissue into the trash.</li> <li>Discuss any new actions that may be taken at your facility to help protect children and staff. (e.g., increased handwashing, cancellation of events or activities)</li> <li>Get children into a handwashing habit. <ul style="list-style-type: none"> <li>Teach them to wash their hands with soap and water for at least 20 seconds, especially after blowing their nose, coughing, or sneezing; going to the bathroom; and before eating or preparing food.</li> <li>If soap and water are not available, teach them to use hand sanitizer. Hand sanitizer should contain at least 60% alcohol. Supervise children when they use hand sanitizer to prevent swallowing alcohol.</li> </ul> </li> </ul>

Question	Guidance
<p>What can we do to prevent the spread of COVID-19 in child care facilities?</p>	<p>From CDPH- <a href="#">School Guidance on Novel Coronavirus or COVID-19</a>            CDPH and CDE have outlined four (4) scenarios that should be considered by each school and partner organization serving students in order to protect students, families, and staff.</p> <p>From CDC- <a href="#">Schools and Childcare Programs</a>            Encourage children and staff to take <a href="#">everyday preventive actions</a> to prevent the spread of respiratory illnesses, such as:</p> <ul style="list-style-type: none"> <li>• Staying home when sick.</li> <li>• Appropriately covering coughs and sneezes.</li> <li>• Cleaning and disinfecting frequently touched surfaces.</li> <li>• Washing hands often with soap and water.</li> </ul>
<p>How can we protect ourselves from COVID?</p>	<p>From CDPH- <a href="#">How can people protect themselves?</a></p> <p>There is currently no vaccine to prevent COVID-19. The best way to prevent illness is to avoid being exposed to this virus. The virus is thought to spread mainly from person-to-person between people who are in close contact with one another (within about 6 feet). This occurs through respiratory droplets produced when an infected person coughs or sneezes. These droplets can land in the mouths or noses of people who are nearby or possibly be inhaled into the lungs.</p> <p>Older adults and people who have severe underlying chronic medical conditions like heart or lung disease or diabetes seem to be at higher risk for developing more serious complications from COVID-19 illness. Every person has a role to play.</p> <p>So much of protecting yourself and your family comes down to common sense:</p> <ul style="list-style-type: none"> <li>• Wash hands with soap and water.</li> <li>• Clean and disinfect frequently touched surfaces daily. If surfaces are dirty, clean them using detergent or soap and water prior to disinfecting.</li> <li>• Avoid touching eyes, nose or mouth with unwashed hands.</li> <li>• Cover your cough or sneeze with a tissue or your elbow.</li> <li>• Avoid close contact with people who are sick.</li> <li>• Stay away from work, school or other people if you become sick with respiratory symptoms like fever and cough.</li> <li>• Follow guidance from local and state public health officials. In some places, face coverings and other measures may be required, so check with your local <a href="#">public health department</a></li> </ul> <p>Please consult with your health care provider about additional steps you may be able to take to protect yourself from COVID.</p>

Question	Guidance

## Cleaning

Question	Guidance
<p>How should providers clean and disinfect surfaces to reduce the spread of COVID?</p>	<p>From California Department of Pesticide Regulation (DPR) <a href="#">Step-by-Step-Cleaning for Child Care Programs</a></p> <p>From the Centers for Disease Control (CDC) - <a href="#">Environmental Cleaning and Disinfecting Recommendations</a></p> <p><b>Surfaces</b></p> <ul style="list-style-type: none"> <li>• If surfaces are dirty, they should be cleaned using a detergent or soap and water prior to disinfecting.</li> <li>• For disinfecting, you may use diluted household bleach solutions or alcohol solutions with at least 70% alcohol. Most common Environmental Protection Agency (EPA) approved household disinfectants should also be effective. (Cleaning product examples can be found <a href="#">here</a>)             <ul style="list-style-type: none"> <li>○ <a href="#">Products with EPA-approved emerging viral pathogens</a> are expected to be effective against COVID-19 based on data for harder to kill viruses. Follow the manufacturer’s instructions for all cleaning and disinfecting products (e.g., concentration, application method and contact time, etc.).</li> <li>○ Diluted household bleach solutions can be used if appropriate for the surface. Follow manufacturer’s instructions for application and proper ventilation. Check to ensure the product is not past its expiration date.</li> <li>○ <b>Never mix household bleach with ammonia or any other cleanser because the combination can create a gas that can be fatal.</b></li> <li>○ Unexpired household bleach will be effective against coronaviruses when properly diluted.</li> <li>○ <b>Never exceed the recommended amount of bleach because it can be extremely hazardous.</b></li> </ul> </li> </ul>
<p>How do providers clean and disinfect items that go in the laundry?</p>	<p>From CDC- <a href="#">Environmental Cleaning and Disinfection Recommendations</a></p> <p><b>Regarding linens, clothing, and other Items that go in the Laundry</b></p> <ul style="list-style-type: none"> <li>• Do not shake dirty laundry; this minimizes the possibility of dispersing the virus through the air.</li> <li>• Wash items as appropriate in accordance with the manufacturer’s instructions. If possible, launder items using the warmest appropriate water setting for the items and dry items completely.</li> </ul>

Question	Guidance
	<p>Dirty laundry in contact with an ill person can be washed with other people's items.</p> <ul style="list-style-type: none"> <li>• Clean and disinfect hampers or other carts for transporting laundry according to guidance above for hard or soft surfaces.</li> </ul>
<p>What is the difference between cleaning and disinfecting?</p>	<p>From CDC- <a href="#">General Recommendations for Routine Cleaning and Disinfecting Households</a></p> <ul style="list-style-type: none"> <li>• <b>Cleaning</b> refers to the removal of germs, dirt, and impurities from surfaces. Cleaning does not kill germs, but by removing them, it lowers their numbers and the risk of spreading infection.</li> <li>• <b>Disinfecting</b> refers to using chemicals to kill germs on surfaces. This process does not necessarily clean dirty surfaces or remove germs, but by killing germs on a surface <i>after</i> cleaning, it can further lower the risk of spreading infection.</li> </ul> <p><b>From the California Department of Pesticide Regulation (DPR) <a href="#">Disinfectant Reminder</a></b> resource to post at facilities</p>
<p>What can we use to disinfect our facilities?</p>	<p><b>From the California Department of Pesticide Regulation (DPR) <a href="#">Disinfectant Reminder</a></b> resource to post at facilities</p> <p>From the Environmental Protection Agency (EPA)- <a href="#">Disinfectants for Use Against SARS-CoV-2</a></p> <p>For disinfection, most common EPA-registered household disinfectants should be effective.</p> <ul style="list-style-type: none"> <li>• A list of products that are EPA-approved for use against the virus that causes COVID-19 is available (<a href="#">Disinfectants for Use Against SARS-CoV-2</a>) Follow the manufacturer's instructions for all cleaning and disinfection products (e.g., concentration, application method and contact time, etc.).</li> <li>• Additionally, diluted household bleach solutions can be used if appropriate for the surface. Follow manufacturer's instructions for application and proper ventilation. Check to ensure the product is not past its expiration date. <ul style="list-style-type: none"> <li>○ <b>Never mix household bleach with ammonia or any other cleanser because the combination can create a gas that can be fatal.</b></li> <li>○ Unexpired household bleach will be effective against coronaviruses when properly diluted.</li> </ul> </li> </ul>
<p>What are frequently touched surfaces that</p>	<p>From CDC-<a href="#">Cleaning &amp; Disinfecting</a></p>

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<p>should be cleaned and disinfected?</p>	<p>Clean and disinfect high-touch surfaces daily in common areas (e.g. tables, hard-backed chairs, doorknobs, light switches, remotes, handles, desks, toilets, sinks)</p>
<p>What should we do if a person is suspected to have COVID-19 and we need to clean our facility?</p>	<p>If a facility has been impacted by an individual who has been exposed or tested positive for COVID-19, please adhere to CDPH’s guidelines and contact your <a href="#">local county public health department</a>, report the incident to your <a href="#">local regional office</a>, and communicate with your families about it.</p> <p>From CDC-<a href="#">Interim Guidance for Administrators of U.S. K-12 Schools and Childcare Programs</a></p> <ul style="list-style-type: none"> <li>• Close off areas used by the individual suspected to be infected with COVID-19 and wait as long as practical before beginning cleaning and disinfecting to minimize potential for exposure. If possible, wait up to 24 hours before beginning cleaning and disinfecting.</li> <li>• Before cleaning and disinfecting, open outside doors and windows to increase air circulation in the area.</li> <li>• Cleaning staff should clean and disinfect all areas (e.g., offices, bathrooms, and common areas) used by the ill person(s), focusing especially on frequently touched surfaces.</li> <li>• If surfaces are dirty, they should be cleaned using a detergent or soap and water prior to disinfecting.</li> </ul> <p>Additional information on cleaning and disinfecting of community facilities, including schools, can be found on <a href="#">CDC’s website</a>  <b>Clean and disinfect thoroughly.</b></p>
<p>What should I do to keep my child care facility clean?</p>	<p>From CDC: <a href="#">Schools and Childcare Programs</a>            Perform routine environmental cleaning. Routinely clean frequently touched surfaces (e.g., doorknobs, light switches, countertops) with cleaners that you typically use. Use all cleaning products according to the directions on the label. Provide disposable wipes so that commonly used surfaces (e.g., keyboards, desks, remote controls) can be wiped down by students and staff before each use.</p>

**Closures**

Question	Guidance
If we close our facility, what should happen next?	If you must close your facility, please contact your <a href="#">local regional office</a> to inform them of the closure and submit an Unusual Incident Report documenting your planned closure and your anticipated re-opening date. The regional office will advise you on the steps to take and the appropriate procedures to follow. You can also fax or email the report.
Should child care providers close a child care facility?	<p>The decision as to whether to temporarily close due to the coronavirus is at the discretion of the licensee unless ordered to close by local, state, or federal authorities with emergency jurisdiction to do so.</p> <p>If a facility has been impacted by an individual who has been exposed or tested positive for COVID-19, please adhere to CDPH's guidelines and contact your <a href="#">local county public health department</a>, report the incident to your <a href="#">local regional office</a>, and communicate with your families about it.</p> <p>Please adhere to <a href="#">PIN 20-04-CCP</a> when evaluating whether to close your child care facility or remain open. It sets forth four scenarios based upon progressively more severe situations involving COVID-19. (The PIN also contains information on emergency waivers due to Coronavirus Disease 2019.)</p> <p>From CDC: <a href="#">Child Care -Decision-Tree</a>.</p>
Can we continue to charge tuition if a parent chooses to not send their child to preschool or child care?	<p>Each provider sets up their business individually, and we do not advise as to how you collect/receive/refund payments for care.</p> <p>If you are contracted with a subsidy program, we recommend that you contact the program directly in order to be updated with their guidance for payment during this time.</p>
If the local county public health department recommends closing our facility, how long should we stay closed?	<p>Any decision about re-opening a child care facility that was ordered to close due to COVID-19 should be made in coordination with your <a href="#">local county public health department</a>.</p> <p>From the CDC: <a href="#">Reopening Guidance for Cleaning and Disinfecting Public Spaces, Workplaces, Businesses, Schools, and Homes</a>.</p>
Who will tell us if we must close?	The Child Care Program leaves the decision as to whether a child day care facility should close or remain open to the discretion of the

Question	Guidance
	licensee, <b>unless ordered by local, state, or federal authorities with emergency jurisdiction to do so.</b>

## Hand Sanitizer and Handwashing and Protective Facial Coverings

Question	Guidance
Can we use hand sanitizer?	From CDC- <a href="#">When and How to Wash Your Hands</a> Washing hands with soap and water is the best way to get rid of germs in most situations. If soap and water are not readily available, you can use an alcohol-based <a href="#">hand sanitizer</a> that contains at least 60% alcohol. You can tell if the sanitizer contains at least 60% alcohol by looking at the product's active ingredient label.
How do we use hand sanitizer?	From CDC- <a href="#">When and How to Wash Your Hands</a> <b>How to use hand sanitizer</b> <ul style="list-style-type: none"> <li>• Apply the gel product to the palm of one hand (read the label to learn the correct amount).</li> <li>• Rub your hands together.</li> <li>• Rub the gel over all the surfaces of your hands and fingers until your hands are dry. This should take around 20 seconds.</li> </ul>
Where should we store hand sanitizer?	From Title 22 <b>§ 101238(g). Buildings and Grounds:</b> Disinfectants, cleaning solutions, poisons, and other items that could pose a danger if readily available to children shall be stored where inaccessible to children and <b>§ 102417(g)(4). Operation of a Family Child Care Home:</b> Poisons, detergents, cleaning compounds, medicines, firearms and other items which could pose a danger if readily available to children, shall be stored where they are inaccessible to children.  From CDC— <a href="#">When and How to Wash Your Hands</a>  Closely supervise young children when using hand sanitizer to prevent them from swallowing hand sanitizer because it can cause alcohol poisoning.  <b>Why?</b> Ethyl alcohol (ethanol)-based hand sanitizers are safe when used as directed, but they can cause alcohol poisoning if swallowed. Children may be particularly likely to swallow hand sanitizers that are scented, brightly colored, or attractively packaged. Hand sanitizers

Question	Guidance
	<p>should be stored out of the reach of children and should only be used with adult supervision.</p> <p>Be aware that children might purposefully swallow hand sanitizers due to the high alcohol content. For more information please refer to the <a href="#">California Poison Control Organization</a>.</p>
<p>What is the correct way to wash hands?</p>	<p>See CDC—<a href="#">When and How to Wash Your Hands</a></p> <p>Follow these five steps every time.</p> <ol style="list-style-type: none"> <li>1. <b>Wet</b> your hands with clean, running water (warm or cold), turn off the tap, and apply soap.</li> <li>2. <b>Lather</b> your hands by rubbing them together with the soap. Lather the backs of your hands, between your fingers, and under your nails.</li> <li>3. <b>Scrub</b> your hands for at least 20 seconds. Need a timer? Hum the “Happy Birthday” song from beginning to end twice.</li> <li>4. <b>Rinse</b> your hands well under clean, running water.</li> <li>5. <b>Dry</b> your hands using a single use clean towel, paper towel, or air dry them.</li> </ol>
<p>How often should we wash hands?</p>	<p>From CDC—<a href="#">When and How to Wash Your Hands</a></p> <p>Wash Your Hands Often to Stay Healthy</p> <p>You can help yourself and your loved ones stay healthy by washing your hands often, especially during these key times when you are likely to get and spread germs:</p> <ul style="list-style-type: none"> <li>• <b>Before, during, and after</b> preparing food</li> <li>• <b>Before</b> eating food</li> <li>• <b>Before and after</b> caring for someone who is sick with vomiting or diarrhea</li> <li>• <b>Before and after</b> treating a cut or wound</li> <li>• <b>After</b> using the toilet</li> <li>• <b>After</b> <a href="#">changing diapers or cleaning up a child who has used the toilet</a></li> <li>• <b>After</b> blowing your nose, coughing, or sneezing</li> <li>• <b>After</b> touching an animal, animal feed, or animal waste</li> <li>• <b>After</b> handling pet food or pet treats</li> <li>• <b>After</b> touching garbage</li> <li>• <b>Always</b> wash hands with soap and water even if hands are not visibly dirty and dry with a paper towel or single use towel. Towels should not be reused.</li> <li>• Hand sanitizers may be used after washing for extra protection.</li> </ul>
<p>What is a face covering?</p>	<p>From CDPH regarding <a href="#">Face Coverings Guidance</a></p>

Question	Guidance
	<p>A cloth face covering is a material that covers the nose and mouth. It can be secured to the head with ties or straps or simply wrapped around the lower face. It can be made of a variety of materials, such as cotton, silk, or linen. A cloth face covering may be factory-made or sewn by hand, or can be improvised from household items such as scarfs, T-shirts, sweatshirts, or towels.</p>
<p>What is the current guidance for wearing face coverings?</p>	<p><b>Facial covering should never be used on children under the age of two.</b></p> <p>For the <b>most current</b> guidance regarding wearing face coverings, please refer to your <a href="#">local county public health department</a>.</p> <p>For additional information please see CDPH - <a href="#">Face Coverings Guidance</a>.</p>
<p>Do we still need to practice social and physical distancing if we are wearing face coverings?</p>	<p>Yes. Even when wearing masks or face coverings, CDC recommends that you stay at least 6 feet away from other people (social and physical distancing), frequent hand cleaning, and other everyday preventive actions.</p>

## Shelter in Place Orders & Essential Workers

Question	Guidance
<p>What are considered essential businesses?</p>	<p>The State Public Health officers have provided a <a href="#">list of Essential Critical infrastructure workers</a> for guidance on what is considered an essential business. Please also see the <a href="#">California Coronavirus (COVID-19) Response Essential Workforce List</a>.</p> <p>Please note that the state has allowed other businesses to open as part of the economic recovery. Child care services may also be provided to these workers, and other eligible families.</p>
<p>How can we teach children about social and physical distancing?</p>	<p>From <a href="#">PIN 20-06-CCP</a>  <b>How to Talk to Young Children about Social and Physical Distancing</b></p> <ul style="list-style-type: none"> <li>• Implement strategies to model and reinforce social and physical distancing and movement. <ul style="list-style-type: none"> <li>○ Model social and physical distancing when interacting with children, families, and staff.</li> </ul> </li> </ul>

Question	Guidance
	<ul style="list-style-type: none"> <li>○ Role play what social and physical distancing looks like by demonstrating the recommended distance of 6 feet.</li> <li>○ Give lots of verbal reminders to children.</li> <li>○ Create and develop a scripted story around social and physical distancing, as well as handwashing, proper etiquette for sneezes, coughs, etc.</li> <li>○ Use carpet squares, mats, or other visuals for spacing.</li> <li>○ Send home a tip sheet for parents to also learn about social and physical distancing.</li> </ul> <p><b>How to practice Healthy Hygiene Practices</b></p> <ul style="list-style-type: none"> <li>● Teach, model, and reinforce healthy habits and social skills.               <ul style="list-style-type: none"> <li>○ Explain to children why it’s not healthy to share drinks or food particularly when sick.</li> <li>○ Practice frequent handwashing by teaching a popular child friendly song or counting to 20 seconds.</li> <li>○ Teach children to use tissue to wipe their nose and to cough inside their elbow.</li> <li>○ Model and practice handwashing before and after eating, after coughing or sneezing, after playing outside, and using the restroom.</li> </ul> </li> </ul>

## Waivers

Question	Guidance
<p>What is a temporary employer-sponsored child care center waiver?</p>	<p>From <a href="#">PIN 20-04-CCP</a> page 6            An employer that needs to immediately provide temporary child care as a result of the spread of COVID-19 may do so using a statewide waiver of <a href="#">Health and Safety Code section 1596.771</a> regarding a “temporary employer-sponsored child care center,” provided all terms and conditions are met, as outlined in <a href="#">PIN 20-04-CCP</a>.            Temporary employer-sponsored child care centers must first contact the <a href="#">local regional office for approval</a>.</p>
<p>What is “Pop-up” child care?</p>	<p>The term “Pop-up” refers to emergency temporary child care created to provide short term solutions for provision of care. There are several types of Pop-up care. Some of the most common Pop-up models include but are not limited to: temporary employer-sponsored, license-exempt, and licensed facilities expanding care to meet essential worker needs.</p>

Question	Guidance
<p>Can temporary employer-sponsored child care providers serve children who are not “completely enrolled”, i.e. missing proof of vaccines, who are transferring due to closure of other facilities?</p>	<p>Yes, these providers may serve children who are missing some enrollment documentation. However, the provider is advised to get a written statement that vaccinations are current, and a deadline for when the parent or guardian is expected to submit the proper documentation.</p> <p>Refer to <a href="#">PIN 20-04-CCP</a> for guidance and waivers for temporary employer-sponsored child care centers.</p>
<p>What do the statewide waivers for licensed or TrustLine caregivers cover?</p>	<p>From <a href="#">PIN 20-04-CCP</a> starting at page 9</p> <p>Pursuant to the Governor’s Proclamation, the Department is announcing a statewide waiver for Child Care facility and TrustLine provider licensing requirements. Facilities or providers do not need prior approval from CDSS to implement the following waivers. Use of these waivers is subject to the Waiver Terms and Conditions set forth in this PIN including important stipulations for the following:</p> <ul style="list-style-type: none"> <li>• <b>Staff to Child Ratio Waiver</b></li> <li>• <b>Capacity Waiver</b></li> <li>• <b>Criminal Record Background Clearance Waiver</b></li> <li>• <b>Personnel Requirements Waivers:</b> A licensed child care facility may waive the following personnel requirements to enable new staff to start caregiving immediately:             <ul style="list-style-type: none"> <li>○ Tuberculosis (TB) testing: staff without a TB clearance must make arrangements for a clearance.</li> <li>○ Staff Training: must include first aid and CPR training, and other requirements.</li> <li>○ TrustLine application fees: will be waived</li> </ul> </li> </ul>
<p>What does the staff to child ratio waiver mean?</p>	<p>From <a href="#">PIN 20-04-CCP</a> page 9</p> <p><b>Staff to Child Ratio Waiver</b>            A family child care home (FCCH), day care center, school-age child care center or infant care center may waive adult-to-child, teacher-child, or staff-infant ratios as necessary for prevention, containment, and mitigation measures, <b>as long as the health and safety of children is not compromised</b>. The ratio of child to staff in a family child care home shall be no greater than 10:1. This waiver shall not apply to staffing for water activities.</p> <p>FEDERAL SAFE SLEEP BEST PRACTICES FOR INFANTS UNDER 12 MONTHS</p>

Question	Guidance
	<p><a href="#">Caring For Our Children (CFOC) Standard 1.1.1.2</a> notes the recommended ratios for a large FCCH.</p>
<p>What does a statewide capacity waiver cover?</p>	<p>See <a href="#">PIN 20-06-CCP</a> on Social and Physical Distancing for current guidance on capacity and group sizes.</p> <p>From <a href="#">PIN 20-04-CCP page 9 regarding</a> Capacity Waivers</p> <p>A child care facility, <b>not including a large family child care home</b>, may waive capacity requirements if there is an immediate need for child care in the facility’s area due to school closures as a result COVID-19, <b>as long as staffing remains sufficient to meet the health and safety needs of children in care. Capacity for small family child care homes shall not exceed 14 children.</b></p> <p>A TrustLine provider may care for the children of more than one family at a time as long as the provider is able to meet the needs of children in care and capacity does not exceed a ratio of child to provider of 10:1. A “Trustline provider” is defined in <a href="#">Health and Safety Code section 1596.60</a>.</p>
<p>What does a criminal record background clearance waiver cover?</p>	<p>From <a href="#">PIN 20-04-CCP</a> page 10</p> <p><b>Criminal Record Background Clearance Waiver</b></p> <p>a. New staff at a licensed facility, or a new TrustLine provider, may start caring for children immediately upon submission of a request to transfer a current CDSS criminal record clearance or exemption and child abuse clearance.</p> <p>b. New staff at a licensed facility shall be permitted to start caring for children upon submission of proof of both a criminal record clearance and child abuse clearance from a school district, state, or local government agency, so long as the other agency conducted both child abuse background checks and criminal record background checks of the individual. Within 5 business days of starting work the new staff shall LiveScan to associate to the child care facility.</p>
<p>What is the waiver for TB testing?</p>	<p>From <a href="#">PIN 20-04-CCP</a> page 10</p> <p>Tuberculosis (TB) testing: New staff may start working immediately if they submit proof of a TB clearance, including a certificate of TB clearance or physician’s report, within the last year.</p>

Question	Guidance
What is the waiver for staff training?	<p>From <a href="#">PIN 20-04-CCP</a> page 10</p> <p>Staff Training: New staff may start work as soon as they provide proof of completion of first aid training, which may be completed online. The new staff shall be trained on the specific tasks they will be performing, prior to performing those tasks, and shall not be left unsupervised while children are present in the facility. Initial training requirements shall be met within 30 days of starting employment. At least one staff on site shall have a current CPR certification.</p>
What if I want a general waiver for something that is not listed in the statewide waiver (PIN 20-04-CCP)?	<p>For General Waivers not meeting the criteria in <a href="#">PIN 20-04-CCP</a> the Licensee or organization's request should be submitted in writing to the Regional Office (RO) including the reason for the request and a proposed plan in place to address alternatives to ensure the health and safety of children in care.</p> <p>Child care licensees and TrustLine providers may continue to request individual waivers for standards not included in the statewide waiver in accordance with <a href="#">PIN 20-04-CCLD</a>. For more information providers should contact their <a href="#">local regional office</a>.</p>
What do I post at my child care site if I have a statewide waiver?	<p>From <a href="#">PIN 20-04-CCP</a> page 11</p> <p>The child care licensee or TrustLine care provider shall immediately notify their <a href="#">local regional office</a> in writing when implementing a waiver pursuant to A statewide waiver, and a child care licensee shall post PIN 20-04-CCP indicating the waiver in effect at a public location within the facility.</p>