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PIN 20-01-ASC

TO: ALL LICENSED ADULT CARE FACILITIES

FROM: *Original signed by Pamela Dickfoss*  
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SUBJECT: **STATEWIDE NEW INSPECTION TOOLS LAUNCH FOR ADULT CARE FACILITIES**

**Provider Information Notice (PIN) Summary**

PIN 20-01-ASC announces the launch of the Community Care Licensing Division's new inspection tools for Adult Care Facilities in the Spring of 2020.

To better assure and promote the health, safety and quality of life of each person living in licensed settings, the Community Care Licensing Division (CCLD) is refocusing its efforts on three priority areas: prevention, compliance, and enforcement. In line with these efforts, CCLD aims to improve the consistency, effectiveness, and quality of the inspection process across licensed facility categories, including in Adult Care Facilities.

To meet these goals, CCLD launched an inspection process project (IPP) to create new inspection tools and processes across all licensed facility categories.

**Adult and Senior Care Facilities Tools/Processes Rollout**

To evaluate the full impact of the new inspection tools and processes on Adult and Senior Care facilities prior to a statewide implementation, CCLD conducted a pilot across a representative sample of Residential Care for the Elderly (RCFE) facilities in Summer 2018. The Department gained substantial information from the RCFE pilot which was used in the development of new Adult Care tools and procedures. The RCFE pilot results found agreement among 80% of licensees and Licensing Program Analysts (LPAs) that the new inspection process was more thorough and promoted consistency, as well as was more comprehensive and helpful in understanding regulatory requirements (*Highlights of the RCFE Pilot Findings from CSUS report, March 2019*).

**Note:** Pilot information and reports can be found on the [CCLD Inspection Process Project website](#).

### **Adult Facilities Launch**

In the **Spring of 2020**, CCLD will launch the new inspection tools developed for Adult Care Facilities. CCLD will initially utilize the new inspection tools in select regional offices in March, with a full statewide implementation by the end of 2020.

The new inspection tool will affect the following adult care facilities:

- Adult Residential Facility (ARF)
- Adult Day Program (ADP)
- Residential Care Facility for the Chronically Ill (RCFCI)
- Adult Residential Facility for Persons with Special Health Needs (ARFPSHN)
- Enhanced Behavioral Supports Home (EBSH)
- Community Crisis Home (CCH), and
- Social Rehabilitation Facility (SRF).

The Department's development of the Adult Care tools was informed by the RCFE pilot, which included reviews by stakeholders, subject matter experts and California State University, Sacramento (CSUS), licensee surveys, and LPA focus groups in preparation for the statewide RCFE launch of its new tools. In addition to research, subject matter experts (SME) and CSUS met to conduct criticality ratings to determine the contents of the Adult Care tools.

During and after the launch of the Adult IPP, CCLD will continue researching the effects and efficiency of the new inspection tools and sending surveys to licensees as part of the launch to analyze specific feedback from Adult Care licensees.

### **New Inspection Tools and Processes**

CCLD encourages licensees to become familiar with the new inspection tools and processes by periodically visiting the Adult and Senior Care portion of the [CCLD Inspection Process Project website](#). We will continuously update this page with information related to the new tools and other documents.

If you have any questions regarding this PIN, please contact your Regional Office.