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PIN 20-03-CCLD

TO: ALL CCLD FACILITY LICENSEES AND PROVIDERS

FROM: *Original signed by Pamela Dickfoss*
PAMELA DICKFOSS
Deputy Director
Community Care Licensing Division

SUBJECT: **CAREGIVER BACKGROUND CHECK BUREAU'S NEW
BACKGROUND CHECK SYSTEM**

Provider Information Notice (PIN) Summary

PIN 20-03-CCLD introduces the Caregiver Background Check Bureau's new background check system, Guardian.

The Caregiver Background Check Bureau (CBCB) is currently developing a new background check system. The new system, called Guardian, is expected to go live Fall 2020. Guardian will provide a fast and efficient process to complete background checks. Additionally, facilities will have the ability to process clearance and exemption transfers and will be able to associate and disassociate individuals from their rosters online. Guardian will also have online payment capability for TrustLine and Home Care Aide Registry applicants and renewals.

Users of Guardian will be able to upload documents electronically, check their exemption status and receive communications through their respective portals. The Department will continue to provide updates and instructions on how the public and providers will be able to access Guardian as the system moves closer to going live.

If you would like to receive notifications electronically and would like to receive advance notice regarding Guardian, please provide your contact information to Guardian@dss.ca.gov.