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GAVIN NEWSOM  
GOVERNOR

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PIN 20-01-HCS

TO: ALL HOME CARE ORGANIZATIONS

FROM: *Original signed by Pamela Dickfoss*  
PAMELA DICKFOSS  
Deputy Director  
Community Care Licensing Division

SUBJECT: **SURVEY TO DETERMINE HOME CARE ORGANIZATION PERSONNEL  
AVAILABILITY**

**Provider Information Notice (PIN) Summary**

PIN 20-01-HCS announces a survey to determine the availability of Home Care Organization (HCO) personnel to work in Adult and Senior Care (ASC) facilities with positive cases of COVID-19.

The Department of Social Services, Community Care Licensing Division, is creating a list of HCOs available to assist ASC facilities in temporarily providing needed workforce. If your HCO has Home Care Aides interested in working at an ASC facility, like a Residential Care Facilities for the Elderly, Adult Residential Facilities etc. with positive cases of COVID-19, please take the following survey:

- [Survey to Determine HCO Personnel Availability](#)

As a reminder, all temporary and permanent employees of HCOs should have a background clearance.

If you have any questions about this PIN please contact the [Home Care Services Bureau](#).