STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
744 P Street • Sacramento, CA 95814 • *www.cdss.ca.gov*

KIM JOHNSON
DIRECTOR

GAVIN NEWSOM
GOVERNOR

March 21, 2020 PIN 20-07-CCLD

TO: ALL COMMUNITY CARE LICENSED PROVIDERS

Original signed by Pamela Dickfoss
FROM: PAMELA DICKFOSS
Deputy Director
Community Care Licensing Division

SUBJECT: **SUSPENSION OF ALL ANNUAL INSPECTIONS TO ALLOW TECHNICAL ASSISTANCE FOR LICENSEES REGARDING THE CORONAVIRUS 2019 DISEASE (COVID-19)**

Provider Information Notice (PIN) Summary

PIN 20-07-CCLD announces the suspension of all community care licensing annual inspections to allow the Community Care Licensing Division (CCLD) to focus its resources on containing and mitigating COVID-19 impacts. This PIN also announces that a Licensing Program Analyst (LPA) and a registered nurse from the California Department of Public Health will jointly make scheduled visits to every Residential Care Facility for the Elderly and Adult Residential Facility to provide technical assistance.

On March 16, 2020, Governor Newsom issued Executive Order N-27-20, which ordered the Department to prioritize technical assistance to Residential Care Facilities for the Elderly (RCFE) and Adult Residential Facilities (ARF) and specified enforcement activities.

- In accordance with the Executive Order, the Department is suspending annual inspections for all Community Care licensed facilities, but will continue to conduct complaint investigations on a timeline based on the nature of the allegation(s).
- Each adult and senior care residential facility will receive a scheduled visit to provide technical assistance.

Residential Adult and Senior Care Facilities Only

CCLD is scheduling and completing visits beginning this week to every RCFE and ARF. These visits are to help and support licensees during this public health crisis, to provide licensees necessary information and instruction in response to COVID-19, to provide onsite clinical professional consultation, and to answer questions from licensees. These visits are not enforcement visits.

LPAs will contact licensees to schedule visits which will be conducted by LPAs and a registered nurse from the California Department of Public Health.

If you have any questions regarding this PIN, please contact your local Regional Office.

- Child Care Regional Offices
- Children's Residential Regional Offices
- Adult and Senior Care Regional Offices