



**Community Care Licensing Division
Quality Assurance, Advocacy and Technical Support Bureau**

**Foster Family Agencies
Most Common Deficiencies for All Visit Types in 2018**

This is an analysis of the most common deficiencies in 2018 for Foster Family Agencies (FFA) and Foster Family Agency Sub-Offices for all visit types. The Quality Assurance Unit reviewed all 1,088 deficiencies cited. This list is limited to those deficiencies cited in two percent (2%) or more of the total number of deficiencies cited.

Are you a Foster Family Agency licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at TechnicalSupportProgram@dss.ca.gov.

These requirements can be found in Title 22 of the California Code of Regulations, Division 6.

| Most common deficiencies cited when citations were issued for substantiated FFA complaint allegations | Regulation Section Title | Regulation Section | This deficiency's percentage of the total deficiencies cited for substantiated complaint allegations |
|--|---|---|---|
| Personal rights include the right to be free from corporal or unusual punishment, infliction of pain, humiliation, intimidation, ridicule, coercion, threat, physical, sexual, emotional, mental, or other abuse, or other actions of a punitive nature including but not limited to interference with the daily living functions of eating, sleeping, or toileting, or withholding of shelter, clothing, or aids to physical functioning. | Personal Rights | 89372(a)(1) 88487.8(b)(2) 80072(a)(3) | 20% |
| Caregivers shall provide care and supervision as necessary to meet each child's needs, and shall be available at all times unless documented in the child's Needs and Services Plan, placement agreement, or Transitional Independent Living Plan (TILP) or agreed to in advance by the licensing agency. | Responsibility for Providing Care and Supervision | 89378(a) 88487.13(a) 80078(a) | 11% |

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| The caregiver shall disclose information to respite care providers, occasional short-term babysitters, alternative caregivers, school officials, and other persons, as needed to ensure appropriate care, supervision, or education of the "child" unless such disclosure is prohibited by court order. | Personal Rights | 89372(a)(10)(B) | 4% |
| Personal rights include the right to be accorded dignity in personal relationships with other persons in the home. | Personal Rights | 89372(a)(9) 88487.8(b)(5) | 3% |
| Caregivers shall ensure that each child is accorded personal rights. | Personal Rights | 89372(a) | 2% |
| Caregivers shall document that the bedroom sharing arrangement ensures the health and safety of each child and that the children are compatible. When considering compatibility, a Caregiver shall consult with children in their care, in an age and developmentally appropriate manner, regarding the child's sexual orientation and gender identity and what information the child wishes to disclose and to whom. A Caregiver shall not disclose information about the child's sexual orientation and/or gender identity against the child's wishes, unless compelled to do so by law or court order. This documentation shall be maintained in the child's record. | Buildings and Grounds | 89387(b) | 2% |

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| A Resource Family shall provide care and supervision that meets the needs of a child or nonminor dependent and ensures health, safety, and well-being. | Responsibility for Providing Care and Supervision | 88487.13(a) | 2% |
| The licensee is accountable for the general supervision of the licensed facility and the certified family homes, for the establishment of policies concerning operations, and for ensuring operations comply with applicable regulations and statutes. | Accountability | 88063(a) | 2% |
| FFA personnel shall report to the Department by the next working day any unusual incident that threatens the physical or emotional health or safety of any child. | Reporting Requirements | 89361(a)(4) 88061(c)(4) | 2% |
| The facility shall be kept clean, sanitary and in good repair at all times. | Buildings and Grounds | 80087(a) 88487.1(a)(1) | 2% |