



**Community Care Licensing Division
Quality Assurance, Advocacy and Technical Support Bureau**

**Group Homes Facilities
Most Common Deficiencies All Visits in 2017**

This is an analysis of the most common deficiencies cited in 2017 for Group Homes for all visit types. The Quality Assurance Unit reviewed all 1708 deficiencies cited. This list is limited to those deficiencies that are equal to two percent (2%) or more of the total number of deficiencies cited.

Are you a Group Home licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at TechnicalSupportProgram@dss.ca.gov.

These requirements can be found in Title 22 of the California Code of Regulations, Division 6.

Most common deficiencies cited when citations were issued on all visit types	Regulation Section Title	Regulation Section	This deficiency's percentage of the total deficiencies cited during all visits
The facility shall be kept clean, sanitary and in good repair at all times.	Buildings and Grounds	80087(a)	11%
The licensee shall provide care and supervision as necessary to meet the client's needs.	Responsibility for providing care and supervision	80078(a)	6%
Personal rights include dignity in personal relationships with staff and other persons.	Personal Rights	84072(c)(13)	3%
Medications shall be given according to physician's directions.	Health Related Services	80075(b)(5)(B)	2%

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Upon the occurrence, of specified events, reports shall be made to the licensing agency within the agency's next working day. In addition, written reports shall be submitted to the licensing agency within seven days following the occurrence of such events.	Reporting Requirements	80061(b)	2%
Personal rights include the right to live in a safe, healthy, and comfortable home where he or she is treated with respect.	Personal Rights	84072(c)(14)	2%
Personal rights include the right to be free from physical, sexual, emotional, or other abuse, and corporal punishment.	Personal Rights	84072(c)(15)	2%