## Expanding CalFresh to SSI Recipients – All Stakeholder Implementation Meeting #7 Summary

**Date:** Tuesday, July 23, 2019  |  **Time:** 1:00pm – 2:30pm  |  **Location:** CDSS Headquarters & Webinar

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<th>Welcome</th>
<th>Welcome CDSS and All Stakeholders</th>
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| **Overview** | • New CalFresh Policy: Older adults and people with disabilities receiving SSI/SSP may be eligible for CalFresh food assistance beginning June 1, 2019 for the first time since 1974  
  **Note:** There is **no change or reduction to the SSI/SSP benefit**; CAPI recipients will receive a $10 per person grant increase for equity with SSI/SSP  
  • Supplemental Nutrition Benefit (SNB) Program: State-funded nutrition benefit program to mitigate the impact of a CalFresh benefit **reduction** at the time of implementation  
  • Transitional Nutrition Benefit (TNB) Program: State-funded nutrition program to mitigate the impact of a CalFresh **eligibility loss** at the time of implementation |
| **Implementation Strategies & Progress** | 1. Engage and empower clients  
  • Strategy: Client stakeholders, stories, journey mapping, and data dashboard  
  • Client Voice: Colleen Christie Putnam, SSI recipient, and Mary Ann Buggs, Advocacy and Community Engagement at the Food Bank of Contra Costa and Solano  
  2. Target outreach for awareness and assistance  
  • Strategy: Outreach kits and campaign; comprehensive partner network for outreach/in-reach; application assisters serving older adults and people with disabilities; application assistance tools expanded and translated: on-line, in-person, and by phone  
  • Updates:  
    • [Postcard available in Chinese](#)  
    • [CalFreshFood.org](#) expanded to include Chinese translation  
    • [Outreach Tool Kit](#) posting finalized  
    • Communications plan – [Statewide media clips](#) ongoing, including news stories, letters, op-eds, and more; social medial samples in English, Spanish, Chinese, Vietnamese, and Russian; radio ads to launch early-August; and American Sign Language Video Log to be posted by mid-August  
  3. Streamline customer experience at initial application and beyond  
  • Strategy: Develop Framework of Solutions for successful implementation; provide county technical assistance, peer trainings, and resource kits; identify statewide service enhancements  
  • Updates:  
    • [Framework of Solutions Resource Tool Kit 3.0](#) now posted  
    • [County Roundtable Meeting](#) held on July 16-17  
  4. Develop policy, automation, and training foundation  
  • Strategy: Policy guidance, notices, and forms; SAWS Automation Technical Group; USDA, SSA, and Tribal partnerships; policy webinar training series |
### Updates:
- Technical Assistance calls for counties held during May and June, and early July
- Presented at Tribal Advisory Committee in July
- Released [All County Letter 19-63](#): CalFresh Data Dashboard Upgrades, Expansion and New Process

### Reports from the Field
- Merced County – Raul Gonzalez
- San Luis Obispo County – Kat Lauterback
- California Department of Rehabilitation – Pia Basudev
- Code for America – Atzay Perez Estrada

### Statewide Volume Updates & CalFresh Data Dashboard
- Statewide Volume Updates:
  - Statewide Automated Welfare System (SAWS) CalFresh Application Volume
  - CalFresh Issuances (Duplicated)
  - Outreach and Social Security Administration (SSA) CalFresh Application Volume
  - CalFresh Information Line (CIL) Call Volume
- Research Services Branch, CDSS – Patrick Delaney
  - Upgraded and expanded: [CalFresh Data Dashboard](#)
  - CalFresh Data Dashboard addition of expansion data for June for posting in early-August

### Next Milestones: Implementation
- [Implementation updates](#) continue to post monthly

### Next Meeting
- Expanding CalFresh to SSI Recipients Final All Stakeholder Implementation Meeting #8
  - Tuesday, October 1, 2019; 1:00pm – 2:30pm
  - Register via [WEBINAR](#) or for [IN-PERSON](#) meeting
  - DIAL IN ONLY: 1-213-929-4232; Access Code: 113-945-203