Expanding CalFresh to Older Adults & People with Disabilities Receiving SSI
Implementation Update – August 2019

Mission: Reducing hunger and poverty in California for older adults and people with disabilities.
Vision: Excellent customer service and access to CalFresh food benefits for all.

June 1st GO LIVE!
For the first time ever in California, hundreds of thousands of older adults and people with disabilities who receive Supplemental Security Income/State Supplemental Payment (SSI/SSP) benefits may now also receive CalFresh food benefits. There is no change or reduction to SSI/SSP. Cash Assistance Program for Immigrants (CAPI) recipients will receive a $10 per person grant increase for equity with SSI/SSP. People who are part of a household already receiving CalFresh food benefits may receive new state funded Supplemental Nutrition Benefits (SNB) or Transitional Nutrition Benefits (TNB) to help mitigate the potential loss of CalFresh benefits from counting the SSI/SSP income in their household budget. For more background information on the expansion of CalFresh to SSI recipients, visit www.cdss.ca.gov/CalFreshSSI.

CLIENT VOICE

Thank you so much for your help. I received a call yesterday. The lady left me a message with a phone number to call back for an interview. I called back 5 minutes to 5:00pm and she was kind enough to process the application and approved it. (San Francisco County)

Quote provided by Code for America

CLIENT NUMBERS

Statewide Automated Welfare System (SAWS)
CalFresh Application Volume:
April - July 2019 Comparison

Source: CalFresh Data Dashboard, Monthly Participation
EXPANDING CALFRESH TO SSI RECIPIENTS IMPLEMENTATION UPDATE – AUGUST 2019

UPDATES & NEXT STEPS

• Data on Outcomes: [CalFresh Data Dashboard](#) now includes active [Expanding CalFresh to SSI Recipients](#) tab with county-by-county June and July data posted; new data elements will be added over time and will focus on CalFresh/SSI, SNB, and TNB characteristics and benefit trends.

• Customer Experience Continuous Improvement: Ongoing one-on-one technical assistance by CDSS TA team.

• Targeted Outreach:
  • Radio ads now live in 14 markets within 36 counties; includes English, Spanish, Cantonese, and Mandarin.
  • [American Sign Language video log (vlog)](#) now available for partners.
  • Social media video campaign to launch in October; audience target includes older adults, people with disabilities, and caregivers who may be hesitant to apply.

IMPORTANT DATE

[Expanding CalFresh/Reversing SSI Cash-Out Final All Stakeholder Implementation Meeting #8](#)

- **Date:** Tuesday, October 1, 2019
- **Time:** 1:00pm – 2:30pm
- **Location:** CDSS Headquarters, 744 P Street, Sacramento, CA 95814; OB8, 235/237
- **Register via WEBINAR or IN-PERSON meeting**
- **CALL IN ONLY:** 1-213-929-4232; Access Code: 113-945-203

More information, including meeting materials: [www.cdss.ca.gov/CalFreshSSI](http://www.cdss.ca.gov/CalFreshSSI)

Questions? Email: [CalFreshSSI@dss.ca.gov](mailto:CalFreshSSI@dss.ca.gov)