Expanding CalFresh to Older Adults & People with Disabilities Receiving SSI Implementation Update – July 2019

Mission: Reducing hunger and poverty in California for older adults and people with disabilities.
Vision: Excellent customer service and access to CalFresh food benefits for all.

June 1st GO LIVE!
For the first time ever in California, hundreds of thousands of older adults and people with disabilities who receive Supplemental Security Income/State Supplemental Payment (SSI/SSP) benefits may now also receive CalFresh food benefits. There is no change or reduction to SSI/SSP. Cash Assistance Program for Immigrants (CAPI) recipients will receive a $10 per person grant increase for equity with SSI/SSP. People who are part of a household already receiving CalFresh food benefits may receive new state funded Supplemental Nutrition Benefits (SNB) or Transitional Nutrition Benefits (TNB) to help mitigate the potential loss of CalFresh benefits from counting the SSI/SSP income in their household budget. For more background information on the expansion of CalFresh to SSI recipients, visit www.cdss.ca.gov/CalFreshSSI.

CLIENT VOICE
Colleen Christie Putnam shared her story during the Expanding CalFresh to SSI Recipients All Stakeholder Meeting #7 on July 23, 2019. She is a SSI recipient and states that “CalFresh is very helpful because I have been volunteering and going to food pantries for years… it’s been great to finally get that extra help and to be able to purchase food I like and want to eat and I’m hoping that will help with my health issues”.

CLIENT NUMBERS

Statewide Automated Welfare System (SAWS)
CalFresh Application Volume:
April - July 2019 Comparison

<table>
<thead>
<tr>
<th>Month</th>
<th># of Applicants</th>
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<tbody>
<tr>
<td>Apr-19</td>
<td>167,653</td>
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<tr>
<td>May-19</td>
<td>264,364</td>
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<tr>
<td>Jun-19</td>
<td>284,136</td>
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<tr>
<td>Jul-19</td>
<td>248,992</td>
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UPDATES & NEXT STEPS

- Data on Outcomes: Monitoring application volume, EBT issuances, and timeliness; June data posted to the CDSS CalFresh Data Dashboard now available; new data analysis beginning and will focus on CalFresh/SSI, SNB, and TNB benefit trends
- Customer Experience Continuous Improvement: Framework of Solutions Resource Tool Kit 3.0 includes additional county tools on EBT scams; All County Operations Roundtable two-day convening for peer-to-peer learning in July; ongoing one-on-one technical assistance by CDSS TA team
- Targeted Outreach: Radio ads in underserved communities and American Sign Language video log (vlog) to launch in August

IMPORTANT DATE

Expanding CalFresh/Reversing SSI Cash-Out Final All Stakeholder Implementation Meeting #8
Date: Tuesday, October 1, 2019
Time: 1:00pm – 2:30pm
Location: CDSS Headquarters, 744 P Street, Sacramento, CA 95814; OB8, 235/237
Register via WEBINAR or IN-PERSON meeting
DIAL IN ONLY: 1-213-929-4232; Access Code: 113-945-203

More information, including meeting materials: www.cdss.ca.gov/CalFreshSSI
Questions? Email: CalFreshSSI@dss.ca.gov

Source Key:
- GetCalFresh.org (GCF) on-line application assistance tool
- Social Security Administration (SSA) via GCF
  *Began accepting applications on June 1, 2019
- CalFresh Information Line (CIL) 1-877-847-3663 (FOOD)