The EVV web portal and telephonic system will be developed on separate but parallel tracks.

<table>
<thead>
<tr>
<th>Timeline</th>
<th>Web Portal</th>
<th>Telephonic System</th>
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</table>
| August – September 2018  | **Initial Development**  
Develop workable EVV web portal prototype. |                                                                                   |
| October–November 2018    | **Focus Groups / Stakeholder Demonstrations – Round 1**  
Convene small focus groups at various locations throughout the state of recipients and providers.  
Conduct stakeholder demonstrations of prototype. |                                                                                   |
| December 2018–January 2019 | **Revisions**  
Modify prototype based on feedback. | **Initiate development of basic script.** |
| February–March 2019      | **Focus Groups / Stakeholder Demonstrations**  
• Round 2 for Web Portal  
• Round 1 for Telephonic System | **Convene small focus groups pf recipients and providers to review and provide input on scripts.**  
Conduct stakeholder meetings to solicit feedback on scripts. |
| April–June 2019          | **Revisions**  
Make prototype revisions based on feedback. | **Make script revisions based on feedback.** |