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PIN 19-08-ASC

TO: ALL LICENSED ADULT CARE FACILITIES

FROM: *Original signed by Pamela Dickfoss*
PAMELA DICKFOSS
Deputy Director
Community Care Licensing Division

SUBJECT: **ADULT CARE INSPECTION TOOL PILOT**

Provider Information Notice (PIN) Summary

PIN 19-08-ASC announces the launch of the Community Care Licensing Division's Adult Care Inspection Tool pilot.

To better assure and promote the health, safety and quality of life of each person living in licensed settings, the Community Care Licensing Division (CCLD) is refocusing its efforts on three priority areas: prevention, compliance, and enforcement. In line with these efforts is improving the consistency, effectiveness, and quality of the inspection process throughout the state and across licensed facility categories.

CCLD is developing and piloting new inspection tools that contain an array of requirements in various licensing domains for all programs. The tools were first piloted in Senior Care facilities. We anticipate piloting the tools in Adult Care facilities this Fall.

CCLD envisions a phased development and implementation process that includes ongoing stakeholder engagement. The Regional Offices have begun providing an overview of the Inspection Tool at provider meetings. Once the Department implements these tools statewide, providers will have the opportunity to utilize the tools for continuous quality improvement and to train staff. Prior to the pilot, the Inspection Tool will be available on the CCLD website.

Adult Care Inspection Tool Pilot

To evaluate its full impact before implementation on a statewide basis, comprehensive tools will be piloted for the following adult care facilities:

- Adult Residential Facilities
- Social Rehabilitation Facilities
- Adult Day Programs
- Residential Care Facilities for the Chronically Ill
- Adult Residential Facilities for People with Special Health Needs
- Community Crisis Homes
- Enhanced Behavioral Support Homes

The pilot is expected to remain open for three months beginning on September 30, 2019 with an anticipated completion date of December 30, 2019. The completion date may be modified based on the availability of field staff and experience/feedback from pilot submissions.

Facilities will be chosen at random from among those who are due for an inspection during the piloting period. Each inspection using a pilot tool shall be unannounced and will count towards the required inspections for the facility. Licensees whose facilities participated in the pilot will receive a post-inspection survey to provide feedback.

For more information, please see the [CCLD Inspection Process Project website](#). If you have any questions, please contact inspectionprocess@dss.ca.gov.