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PIN 19-19-ASC

TO: ALL RESIDENTIAL CARE FACILITY FOR THE ELDERLY LICENSEES

FROM: *Original signed by Pamela Dickfoss*
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Community Care Licensing Division

SUBJECT: **STATEWIDE NEW INSPECTION TOOL LAUNCH IN RESIDENTIAL CARE FACILITIES FOR THE ELDERLY**

Provider Information Notice (PIN) Summary

PIN 19-19-ASC announces the launch of the Community Care Licensing Division's new inspection tools in Residential Care Facilities for the Elderly (RCFEs) in the Fall of 2019.

To better assure and promote the health, safety and quality of life of each person living in licensed settings, the Community Care Licensing Division (CCLD) is refocusing its efforts on three priority areas: prevention, compliance, and enforcement. In line with these efforts, CCLD aims to improve the consistency, effectiveness, and quality of the inspection process across licensed facility categories, including in RCFEs.

To meet these goals, CCLD launched an inspection process project to create new inspection tools and processes across all licensed facility categories.

RCFE Inspection Pilot

The Department piloted the new inspection tools for RCFEs in the **Summer of 2018**. Facilities were chosen using a representative sample from among those due for an inspection during the pilot timeframe. The pilot was announced via [PIN 18-03-CCLD](#).

Additional pilot information and reports can be found on the [CCLD Inspection Process Project website](#).

Note: We extend a special thank you to all licensees who were subject to a pilot inspection for their valued partnership and feedback, which were essential components of developing the new inspection tools and processes.

Statewide Launch

In the **Fall of 2019**, CCLD will launch the new inspection tools developed for RCFEs. CCLD will launch the new inspection tools in select regional offices in September, with a full statewide implementation by the end of 2019.

The Department made many changes to the pilot tools and processes which involved reviews by stakeholders, subject matter experts and California State University, Sacramento (CSUS), licensee surveys, and LPA focus groups in preparation for the statewide launch. The pilot results found agreement among 80% of licensees and Licensing Program Analysts (LPAs) that the new inspection process was more thorough and promoted consistency, as well as was more consultative and helpful in understanding regulatory requirements (*Highlights of the RCFE Pilot Findings from CSUS report, March 2019*).

New Inspection Tools and Processes

CCLD encourages licensees to become familiar with the new inspection tools and processes by periodically visiting the Adult and Senior Care portion of the [CCLD Inspection Process Project website](#). We will continuously update this page with information related to the new tools and other documents.

If you have any questions regarding this PIN please contact your [Regional Office](#).